8mm Tape Drive Installation and User's Guide Note -

Before you install this product and use this information, be sure to read the product warranties and notices information included with the system unit into which you are installing the product.

#### First Edition (November 1997)

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# **Safety Information**

#### DANGER

An electrical outlet that is not correctly wired could place hazardous voltage on metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

Before installing or removing signal cables, ensure that the power cables for the system unit and all attached devices are unplugged.

When adding or removing any additional devices to or from the system, ensure that the power cables for those devices are unplugged before the signal cables are connected. If possible, disconnect all power cables from the existing system before you add a device.

Use one hand, when possible, to connect or disconnect signal cables to prevent a possible shock from touching two surfaces with different electrical potentials.

During an electrical storm, do not connect cables for display stations, printers, telephones, or station protectors for communication lines.

# Handling the 8mm Tape Drive

**Attention:** Static electricity can damage your equipment. Leave the 8mm Tape Drive in its static-protective bag until you are ready to install or configure it in your system unit.

#### **Electrostatic Discharge Protection**

Take the following precautions whenever you handle the tape drive or other static-sensitive devices:

- If you have an anti-static wrist strap, use it while handling the tape drive.
- Limit your movement. Movement can cause static electricity to build up around you.
- With the tape drive still in its anti-static bag, touch it to an unpainted metal part of the system unit, such as an expansion slot.
- Hold the tape drive carefully by its frame or edges. Avoid touching solder joints, pins, or other printed circuitry.
- Do not place the tape drive on the system unit cover or on a metal table. If you must set it aside, put it back into its anti-static bag. Before you pick it up again, touch the bag and metal frame of the system unit at the same time.
- Be very careful when you handle the tape drive during cold weather, as low humidity and heating increase static electricity.

# About This Book

This book provides information about the 8mm Tape Drive, and how to plan your SCSI device layout, set the SCSI address (also called a SCSI ID), install the tape drive, and use the tape drive. Use this book along with your specific system unit and operating system documentation.

## ISO 9000

ISO 9000 registered quality systems were used in the development and manufacturing of this product.

## **Related Publications**

Refer to your system unit and operating system documentation for information specific to your hardware and software configuration.

#### **Trademarks and Acknowledgments**

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## Chapter 1. Overview

The 8mm Tape Drive is an internal streaming tape drive that provides medium to high capacity backup and archival capability and a high data transfer rate. The 8mm Tape Drive utilizes WIDE bus architecture. Communications on the SCSI bus can be either asynchronous or synchronous. The 8mm Tape Drive is read only compatible with existing 2.3GB, 5.0GB, and 7.0GB 8mm tape drives. The 8mm Tape Drive is a boot device.

The tape drive is used primarily for:

- Saving and restoring system data files
- Archiving important records
- Distributing operating system software upgrades

The drive conforms to the American National Standards Institute (ANSI) SCSI-2 standard. You can attach the drive to any system that uses a single-ended interface that meets SCSI-2 Standard ANSI X3.131-1994.

The 8mm Tape Drive's features include:

- Use of 8mm data cartridges.
- Compression capability, effectively doubling the native capacity and data rate. The actual capacity per cartridge varies depending on the application and the type of data cartridge being used.

**Note:** The factory default setting is *Activated*. Data compression is usually controlled by the application software.

- A half-high 5.25-inch form-factor.
- An LCD display that provides operating and error messages.
- Status lights that indicate:
  - When it is time to clean the tape drive
  - When the tape is in motion
  - When the drive is ready to accept tape motion commands

#### Front View of the 8mm Tape Drive



- **1** Disturbance (amber)
- 2 Ready (green)
- 3 Activity (green)
- 4 Status lights
- 5 LCD display
- 6 Tape drive door
- 7 Unload button

#### **Operating Recommendations**

**Attention:** Be sure to read "Handling the 8mm Tape Drive" on page vii before you remove the 8mm Tape Drive from its anti-static bag or any time you handle it. For optimum performance, always follow the recommendations listed below:

- Handle the drive carefully and by its external metal chassis. Keep your hands away from the printed circuit boards, components, and printed circuit (flex) cables.
- If possible, work on a cushioned surface, and do not drop the tape drive onto the work surface.
- If you move the tape drive to an environment that is colder or warmer than its previous environment, keep the drive in its package and allow the package to reach the current room temperature. This prevents potential data loss or damage to the tape drive. Allow one hour of acclimation for each 10 degrees C (18 degrees F) difference between the ship or storage temperature and the room temperature.
- Use only high-quality data grade 8mm tape cartridges recommended by the manufacturer (see "Obtaining Additional Tape Cartridges" on page 4-8).

- Remove the tape cartridge from the tape drive when it is not in use, and store the cartridge in the cartridge case.
- Do not open the door on the data tape cartridge. This door covers and protects the magnetic tape material from dirt, dust, and damage.
- Avoid touching the tape, as doing so can cause loss of data.
- Back up any tape cartridge that repeatedly produces error messages, then discard the old tape cartridge. Error information is saved in the system error log.
- Clean the tape path regularly according to the cleaning procedure described in "Cleaning the Tape Drive" on page 4-7. Use only recommended cleaning cartridges. Other cleaning cartridges can permanently damage the tape drive.

#### 8mm Tape Cartridge Types

There are different types of 8mm tape cartridges that you can use for the following purposes:

Туре	Purpose				
Test Tape Cartridge:	Checks the operation of the drive or to run diagnostics. Do not use it to save programs or data. This cartridge, which is specially labeled, is included with the 8mm Tape Drive.				
Data Tape Cartridge:	Saves your programs or data. This cartridge is included with the 8mm Tape Drive.				
Cleaning Tape Cartridge:	Cleans the 8mm tape drive. See "Cleaning the Tape Drive" on page 4-7. This cartridge is included with the 8mm Tape Drive.				

#### Tape Cartridge Compatibility

The 8mm Tape Drive is compatible with existing 8mm tape subsystems that comply to the American National Standard (ANSI) X3B5/89-136, Rev. 6, Helical-scan Digital Computer Tape Cartridge, 8mm for Information Exchange. Refer to the following table for information about specific tape compatibility.

	Format Modes (C=compression mode)							
8mm Tape Drive	2.3GB	2.3GB (C)	5.0GB	5.0GB (C)	7.0GB	7.0GB (C)	20.0GB	20.0GB (C)
2.3GB	Read / Write	-	-	-	-	-	-	-
5.0GB	Read / Write	Read / Write	Read / Write	Read / Write	-	-	-	-
7.0GB	Read / Write	Read / Write	Read / Write	Read / Write	Read / Write	Read / Write	-	-
20.0GB	Read Only	-	Read Only	Read Only	Read Only	Read Only	Read / Write	Read / Write

## Setting the Write-Protect Tab on 8mm Tape Cartridges

It is necessary to set the write-protect tab on a tape cartridge so that you do not accidentally lose information. The window on the tape cartridge controls write-protection. When the window on a tape cartridge is closed, write protection is set and information can be read from the tape, but not written to it. When the window on a tape cartridge is open, write protection is not set and information can be read from the tape and written to it.



- 1 Window open: Write-protect tab not set
- 2 Window-closed: Write-protect tab set

## **Environmental Considerations for 8mm Data Cartridges**

This section describes operating and storage conditions including temperature, relative humidity, and maximum wet bulb data.

**Attention:** The manufacturer specifies a set of temperature and humidity ranges in which the 8mm data cartridge can operate with ease. Only regular cleaning procedures are required when operating the cartridge within this range. The risk of possible data loss is increased if 8mm tape cartridges are operated, stored, or shipped outside the temperature or humidity ranges shown in Table 1-1.

Table       1-1. Temperature and Humidity Ranges for 8mm Tape Cartridges						
Condition	Operating Ranges	Storage	Shipping			
Temperature	60°F-90°F (16°C-32°C)	41°F-90°F (5°C-32°C)	-40°F-126°F (-40°C-52°C)			
Relative Humidity (non-condensing)	20%-80%	20%-80%	20%-80%			
Maximum Wet Bulb	73°F (23°C)	79°F (26°C)	79°F (26°C)			

Always let a cartridge acclimate to the operating environment before you use it. Acclimation is necessary for any data cartridge that has been exposed to a different humidity environment or to a temperature change of 11°C or 20°F or more. Place the cartridge, with its container, in the operating environment for as long as it has been away from the operating environment or for 24 hours, whichever is less.

#### **Operating the 8mm Tape Drive in Harsh Environments**

The 8mm Tape Drive is ideally suited to streaming operations rather than tape movement operations involving multiple stops and starts and random searches. You should use streaming movement whenever possible.

Do not use for archiving any tape that was previously used outside the ranges specified in Table 1-1 for an extended period of time. Exposure to the new environment deteriorates the magnetic and physical strength of the tape. Do not store important data on a tape that was used outside the specified ranges. For reliable archiving, transfer the data to a new tape.

## **Erasing 8mm Data Cartridge**

Most bulk eraser devices cannot erase 8mm data cartridges. In order to properly erase an 8mm data cartridge with a bulk eraser device, the erasure rating must be at least 1500 oersted.

# Chapter 2. Preparing to Install the 8mm Tape Drive

This chapter covers all the things you need to do before you install your 8mm Tape Drive. Preparing to install the tape drive involves the following tasks:

- Verifying your software requirements
- Making sure your package is complete
- Gathering tools and documentation
- Planning your SCSI device layout
- Determining your SCSI address

#### Verifying Your Software Requirements

The 8mm Tape Drive is supported on several operating systems, including AIX 4.1.5, 4.2, or later. Please ensure that your operating system supports this tape drive before you install it. Contact your customer representative for assistance.

#### **Checking Your Package**

Check that your package contains the following items:

- \_\_\_\_ The 8mm Tape Drive
  - \_ A 16-bit to 8-bit SCSI internal interposer (on selected kits)
- \_\_\_\_ Media kit containing:
  - 1 data cartridge
  - 1 cleaning cartridge
  - 1 test tape

Contact the place of purchase if an item is missing or damaged.

#### **Gathering Tools and Documentation**

To install the 8mm Tape Drive, you need the following items:

- \_\_\_\_ A flat-blade screwdriver
- \_\_\_\_ Your system unit documentation, including any service documentation
- \_\_\_\_ Your operating system documentation

#### Planning Your SCSI Device Layout

SCSI devices are attached in a daisy-chain configuration to a SCSI adapter inside your system unit. SCSI devices can be installed inside your system unit or connected externally. When you connect more than one SCSI device, it is important that you plan the layout of your SCSI chain. Each device in the chain has a unique SCSI address (also called a SCSI ID). A terminator is required at each end of the SCSI chain.

#### **Determining Your SCSI Address**

Before you install the 8mm Tape Drive, you must set the SCSI address on the drive. First, you must determine which SCSI addresses are available to use. Then you choose an address and install jumpers on the drive to set the selected address. You can use any available SCSI address as long as you make sure that no two SCSI devices on the same chain use the same address. No device can use address 7, which is reserved for the SCSI adapter.

SCSI addresses are in sequential order from highest to lowest priority. Refer to Table 2-1 on page 2-3 for the priority associated with each address. All SCSI devices can use SCSI addresses 6 through 0. If your system unit and adapter support the wide (16 data bit, 68 conductor cable) SCSI interface, your SCSI device can also use SCSI addresses 8 through 15.

To find an available SCSI address:

1. At a system prompt, type:

lsdev -Cs scsi

```
then press Enter. The following information displays:
Column 1: device name (for example, scsi0)
Column 2: device status (for example, Available)
Column 3: SCSI location code (the format is: <u>nn-nn-a,1</u>)
Column 4: device type (for example, CD-ROM drive, 2.3GB tape drive, etc.)
```

The a in the nn-nn-a, 1 string returned in Column 3 is the SCSI address of the device name displayed in Column 1. The 1 is the LUN.

2. Find an available SCSI address for the tape drive and choose the highest-priority unused address for yours. On Table 2-1 on page 2-3, record the address you picked for your 8mm Tape Drive and the names and address of any other installed SCSI devices. Save this information for future reference.

Table         2-1.         Data Access Priorities for SCSI Addresses					
Priority	SCSI Address	SCSI Device Name			
Highest Priority	7	Adapter			
↓	6				
Ļ	5				
↓	4				
↓	3				
V	2				
↓	1				
↓	0				
↓	15				
↓	14				
↓	13				
↓	12				
Ļ	11				
Ļ	10				
↓	9				
Lowest Priority	8				

# Chapter 3. Installing the 8mm Tape Drive

This chapter takes you through the steps of installing your 8mm Tape Drive, which involves the following tasks:

- Setting the SCSI address
- · Installing the tape drive in your system unit
- Connecting the tape drive
- Configuring the tape drive
- Verifying installation

#### Setting the SCSI Address

The 8mm Tape Drive is shipped with four factory-installed jumpers. After you choose an available SCSI address, you can install the jumpers on the tape drive to match the selected address. Refer to "Determining Your SCSI Address" on page 2-2 if you need instructions for selecting the SCSI address.

To set a SCSI address, insert jumper pins onto pin positions reserved on the jumper block specifically for setting the address. To set a position to On, insert a jumper onto both the top and bottom pins. To set a position to Off, either insert a jumper onto the top pin only or remove the jumper from the jumper block.

Refer to the figure on page 3-2 and to Table 3-1 on page 3-3 as you go through the following steps to set the SCSI address on your 8mm Tape Drive:

#### Attention

Be sure to read the handling instructions in "Handling the 8mm Tape Drive" on page vii before you begin.

- \_\_\_\_ 1. Remove the tape drive from its anti-static bag.
- 2. Find pin positions 1-2, 3-4, 5-6, and 7-8, located on the jumper block on the back of the tape drive. These positions are always used to set the SCSI address on the 8mm Tape Drive. The figure on page 3-2 shows the SCSI address set to 15.
- 3. Refer to Table 3-1 on page 3-3 to determine in which positions you install the jumpers to correctly set the SCSI address you chose in step 2 on page 2-2.

# Jumper Pin Positions on the 8mm Tape Drive



- 1 68-pin SCSI connector
- 2 SCSI address block
- 3 Power connector

**Note:** The 8mm Tape Drive is shipped with jumpers installed in the positions shown here (set to address 15).

Table 3-1. SCSI Address Settings				
SCSI Address	Position 7-8	Position 5-6	Position 3-4	Position 1-2
0	Off	Off	Off	Off
1	Off	Off	Off	On
2	Off	Off	On	Off
3	Off	Off	On	On
4	Off	On	Off	Off
5	Off	On	Off	On
6	Off	On	On	Off
7	Off	On	On	On
8	On	Off	Off	Off
9	On	Off	Off	On
10	On	Off	On	Off
11	On	Off	On	On
12	On	On	Off	Off
13	On	On	Off	On
14	On	On	On	Off
15	On	On	On	On

#### Installing and Connecting the Tape Drive

After you set the SCSI address on your drive, you can install it in your system unit. Follow the instructions provided in your system unit documentation for shutting down your system and for installing an internal device in your system unit.

To install and connect the 8mm Tape Drive:

- Remove the covers to your system unit following the instructions provided in your system unit documentation.
- Install the tape drive following the instructions provided in your system unit documentation for installing devices.
- 3. If the cable to attach the tape drive has a 50-pin connector, connect the 16-bit to 8-bit SCSI internal interposer (provided in your package) to the tape drive.
- \_\_\_\_\_ 4. Attach the appropriate narrow or wide (50-pin or 68-pin) connector to the tape drive.

- 5. If you are using the 50-pin connector, attach the tape drive to the connector with the 16-bit to 8-bit SCSI internal interposer.
- \_\_\_\_ 6. Attach the 5/12V power plug to the drive.
- \_\_\_\_ 7. Ensure there is a SCSI terminator on the end of the cable or that a terminator is supplied by the last SCSI device on the internal chain.
- 8. After the tape drive is installed, reinstall your system unit covers. Follow the instructions provided in your system unit documentation.

## Configuring the 8mm Tape Drive

To configure the tape drive after installation, reboot your system unit. Device drivers are provided in AIX and other operating systems that support the 8mm Tape Drive. Your operating system should recognize the drive and should automatically update your system unit configuration.

#### Verifying the Installation

See the instructions provided in your operating system documentation for verifying the successful installation of the 8mm Tape Drive. To verify the installation on an AIX system, type:

lsdev -Cs scsi

then press Enter. A list of SCSI devices displays. An *Available* status indicates that the drive is installed and ready to use.

# Chapter 4. Using the 8mm Tape Drive

This chapter provides information about operating, using, and maintaining your 8mm Tape Drive.

#### **Status Lights**

The 8mm Tape Drive has two green status lights and one amber status light. The on and off combinations of the status lights indicate the current condition of the tape drive.

Each of the International Organization for Standards (ISO) symbols located next to a status light indicates a specific condition of the tape drive as follows:



- 1 Disturbance (amber)
- 2 Ready (green)
- **3** Activity (green)
- 4 Status lights
- 5 LCD display
- 6 Tape drive door
- 7 Unload button

Table 4-1 on page 4-2 explains the meaning of the green and amber status light conditions.

Table       4-1. Status Lights on the 8mm Tape Drive					
Status	Disturbance (amber)	Ready (green)	Activity (green)		
The power-on self-test (POST) is running or the system has issued a Reset to the drive.	On	On	On		
One of the following has occurred:	Off/On	Off	Off		
<ul> <li>The power is off.</li> <li>The POST has completed successfully, but no tape cartridge has been inserted.</li> </ul>					
See note 2.					
A tape cartridge has been inserted, and the 8mm Tape Drive is ready to receive commands from the system. See note 2.	Off/On	On	Off		
A tape cartridge has been inserted, and the 8mm Tape Drive is performing a tape load or unload operation. See note 2.	Off/On	Off	Flashing		
The tape is in motion, and the 8mm Tape Drive is busy running a device operation. See note 2.	Off/On	On	Flashing		
The 8mm Tape Drive has detected an internal fault that requires corrective action. See note 1.	Flashing	Off	Off		
The tape path requires cleaning. Refer to "Cleaning the Tape Drive" on page 4-7.	On	Off or On	Off or Flashing		

#### Notes:

- 1. If a fault or an error condition occurs, press the unload button for approximately 15 seconds to reset the drive. If the disturbance light still flashes after the reset, contact your service representative for assistance.
- 2. If the disturbance light is on, cleaning is required. See "Cleaning the Tape Drive" on page 4-7.

# Liquid Crystal Display

The 8mm Tape Drive features a liquid crystal display (LCD), which is located on the front panel. The LCD displays operating and error messages. A list of the messages that display are shown in Table 4-2.

Table     4-2 (Page 1 of 2).     LCD Messages					
Reset Messages					
RESET	The first message to appear during the power-on sequence.				
MODEL:	Variable information about the tape drive, in this case IBM-20GB				
SUBMOD:	The submodel number of the tape drive.				
SN:	The serial number of the tape drive.				
CODE:	The level of the tape drive's firmware.				
LAST CLN:	The number of hours since the last cleaning.				
COMPRESSION:	Whether data compression is turned on (the default) or turned off.				
SINGLE ENDED <i>or</i> DIFFERENTIAL	The type of SCSI input/output controller (whether single ended or differential).				
WIDE	The type of SCSI configuration.				
SCSI ID:	The SCSI address of the tape drive (0 through 15).				
LANGUAGE:	The current language used on the LCD. To change the language, power the tape drive off. Press and hold the unload button immediately after turning the power back on. When the desired language displays, release the unload button.				
Tape Drive Status Message	S				
READY-NOTAPE	The tape drive is ready to accept a cartridge.				
o o LOADING	The tape drive is loading the tape.				
o <sup>−</sup> o READY-TAPE	The tape drive successfully loaded the tape and is ready for read or write operations.				
o o Illegal TAPE	An unsuitable tape has been loaded and rejected.				
<< EJECT=====	The unload button was pressed. The tape drive will eject the cartridge as soon as it finishes the current operation.				
o <sup>−</sup> o EJECT PREVNT	The system software has issued a command to prevent the eject function.				

Table 4-2 (Page 2 of 2). LCD Messages						
Tape Motion Messages						
o↑o READ+■■■■■=	The tape drive is reading data. The + sign appears when the data is compressed. The boxes ( $\blacksquare$ ) represent the amount of tape processed (out of a total of six boxes). The = sign represents the amount of unprocessed tape.					
o↓o WRITE+∎∎∎≡	The tape drive is writing data. The + sign appears when the data is compressed.					
o∕o PROTECTED	The tape drive cannot write data because the data cartridge is write-protected.					
o∕o ILLEGAL WRT	The tape drive cannot write to the type of data cartridge inserted. This message remains until a proper tape is inserted or a tape motion command is issued.					
>> SEARCHII===== << SEARCHII=====	A high-speed search is in progress.					
<< REWIND■■■===	The rewind function is in progress.					
oxo ERASE∎====	The tape drive is erasing data on the tape. As the data is erased, the equal signs (=) change to boxes $(\bullet)$ .					
Cleaning Messages						
°`'° CLEAN SOON	The tape drive needs to be cleaned.					
o''o MUST CLEAN	The tape drive must be cleaned because metal particle (MP) media was used.					
o''o CLEANING	Cleaning is in progress.					
o''o DEPLETED	The cleaning tape in the cartridge is used up and the tape drive will eject it. Insert a new cleaning cartridge.					
Error Conditions						
LAST 3 ERRORS ERR 1: xx yy zz ERR 2: xx yy zz ERR 3: xx yy zz	A hardware error has occurred. The LCD displays the last three error codes, with ERR 1: $xx yy zz$ as the most recent. $xx =$ the fault symptom code (FSC). $yy$ and $zz =$ additional information for product support personnel (the information may or may not be present). To resolve the error, refer to Appendix A, "Fault Symptom Codes and Error Recovery Procedure Numbers" on page A-1.					

#### Changing the Display Language

The text on the 8mm Tape Drive LCD is available in several languages. To change the language:

- 1. Press and hold the unload button after you turn the power on to the 8mm Tape Drive or, if your system unit is already running, press and hold the unload button for approximately 15 seconds until the LCD displays RESET. Release the unload button for approximately one second, then press and hold the unload button again.
- 2. After the LCD cycles through all the reset messages (see Table 4-2 on page 4-3), it cycles through the available languages. When the desired language displays, release the unload button.

#### Loading the 8mm Tape Cartridge

Before loading the tape cartridge, make sure the system unit power is on and that the write-protect tab on the tape cartridge is properly set. Refer to "Setting the Write-Protect Tab on 8mm Tape Cartridges" on page 1-4. The tape drive loads the tape from the cartridge and prepares it for reading and writing.



- 1 Window side of tape cartridge
- 2 8mm tape cartridge
- 3 Write-protect tab

To load the 8mm tape cartridge:

- 1. Grasp the edges of the 8mm tape cartridge with the write-protect tab toward you and the window side of the cartridge facing up.
- 2. Slide the tape cartridge into the opening on the front of the 8mm tape drive until the loading mechanism pulls the cartridge into the drive and the drive door closes. The ready status light (green) comes on if the load operation was successful.

The 8mm Tape Drive is ready for data operations when the tape cartridge is inserted. After the cartridge is inserted into the tape drive, the tape takes about 25 seconds to load.

Commands can be entered while the tape is loading. Any commands to the tape drive start running once the tape has finished loading. Commands not requiring the tape cartridge are run immediately.

## Unloading the 8mm Tape Cartridge

Before you perform the unload operation, make sure the power to the system unit is on.



- 1 Window side of tape cartridge
- **2** 8mm tape cartridge
- 3 Write-protect tab
- 4 Unload button

To unload and eject the tape cartridge, press the unload button. The 8mm Tape Drive rewinds the tape, then ejects the tape cartridge from the tape drive. After you press the unload button, the following actions occur:

- The ready status light goes off.
- The read/write status light flashes during the unload operation.
- The read/write status light goes off when the cartridge is ejected from the tape drive.

The time required for a tape to rewind and unload is between 18 seconds and 3 minutes, depending on the position of the tape when you push the unload button.

If a fault or an error condition occurs and you cannot eject the tape, press the unload button for approximately 15 seconds to reset the drive. If the tape cartridge cannot

unload and has to be removed manually from the drive, contact your service representative.

## **Cleaning the Tape Drive**

**Attention:** Do not use video cleaning cartridges in the 8mm Tape Drive. Video cleaning cartridges can damage the tape drive.

Clean the tape drive:

- After you use a metal particle (MP) tape and before you use an advanced metal evaporative (AME) tape
- When error rates exceed an acceptable level as indicated by the LED and message
- Every 72 hours of tape motion as indicated by the LED and message

The 8mm Tape Drive counts the number of hours of tape motion. When it is time to clean the tape path, it displays the message \* \* CLEAN SOON and turns on the top status light.

You must clean the tape after using metal particle (MP) media and before using advanced metal evaporative (AME) tapes. If you use MP media, the LCD prompts you to clean the tape path by displaying the message MUST CLEAN.

More frequent cleaning may be required if you operate the drive in a dusty environment or in humid conditions. If you allow dust to accumulate, the drive has to perform more reads and writes. This can damage the drive or cause data loss, which can be prevented by regular cleaning.

The cleaning cartridge cleans the 8mm Tape Drive 18 times before you must discard it. If you attempt to use an 8mm cleaning cartridge more than 18 times, the tape drive automatically detects the error, ejects the cleaning cartridge with the amber disturbance status light remaining on, and displays the message DEPLETED.

Do not use video cleaning cartridges in your 8mm Tape Drive. The 8mm Tape Drive may be permanently damaged after using a video cleaning cartridge even a few times.

Before loading the cleaning cartridge, make sure the power to the 8mm Tape Drive is on.



- 1 Window side of tape cartridge
- 2 8 mm cleaning cartridge
- 3 Write-protect tab

To clean the tape path:

1. Grasp the edges of the 8mm cleaning cartridge with the window side of the cartridge facing up and slide it into the opening on the front of the 8mm Tape Drive until the loading mechanism pulls it into the drive.

After you fully insert the 8mm cleaning cartridge into the 8mm Tape Drive, the following cleaning operations are automatically performed:

- The cleaning tape loads into the tape path. The message CLEANING... displays. The cleaning cycles take approximately two minutes.
- The tape unloads and the cleaning cartridge ejects from the tape drive upon completion of the cleaning operation.
- The amber disturbance status light goes off if the cleaning operation was successful.
- 2. Record the use of the cleaning cartridge on the cartridge.

#### **Obtaining Additional Tape Cartridges**

Use only tape cartridges recommended by the manufacturer in the 8mm Tape Drive. Contact your customer service representative or the place of purchase to obtain the recommended tape cartridges.

# Appendix A. Fault Symptom Codes and Error Recovery Procedure Numbers

Use Table A-1 to resolve error messages that appear on the 8mm Tape Drive LCD.

- 1. Determine the fault symptom code (FSC) in the error message (the first two digits in the message). For example, in error message ERR 1: AD 58 C0, the FSC is AD.
- 2. Locate the FSC in Table A-1 and identify the error recovery procedure (ERP) number for that FSC.

3.	Locate the E	RP number in	Table	B-1 on	page	B-1,	and	identify	the
	recommende	ed error recove	ry proc	cedure.					

Table       A-1 (Page 1 of 5).       Fault Symptom Codes (FSC) and Error Recovery Procedure (ERP)         Numbers						
FSC	Description	ERP Number	Cause			
02	Invalid position for WRITE	2	_			
03	Tape is write protected for WRITE	5	-			
04	LEOT encountered on current WRITE	10	-			
05	Operation has aborted (as requested)	11	_			
06	LEOT encountered on the last WRITE	10	-			
08	Compression data integrity check failed	12	100%			
09	Detected LEOT during READ	10	-			
0A	Length mismatch on READ	15	-			
0B	Uncorrectable block on READ	8,6	T = 90% D = 10%			
0C	EOD encountered on READ	13	_			
0D	Filemark encountered during a READ	10	-			
0E	Illegal condition for READ	2	-			
0F	READ issued at blank tape	4	-			
10	READ operation has aborted (as requested)	11	-			
11	Too many permanent READ errors, cannot sync	8,6	T = 90% D = 10%			
14	PEOT or PEOP encountered on a READ or VERIFY	2,8,6	_			
15	Bad filemark encountered during a READ	8,6	T = 100%			
16	Medium error detected during a READ	8,6	T = 90% D = 10%			

FSC	Description	ERP Number	Cause
17	Hardware error during a READ	12	D = 100%
18	READ decompression failed – HW error	12	D = 100%
19	READ decompression CRC failed	12	D = 100%
1C	Unknown or incompatible format	14	T = 100%
1D	Hit setmark on READ	10	-
26	Not at legal place to WFM	2	-
27	Tape is write protected for WFM	5	-
28	LEOT encountered during WFM	10	-
31	Setmark detected on SPACE/LOCATE	10	-
32	Filemark detected during SPACE/LOCATE	10	-
33	EOD encountered on SPACE/LOCATE	10	-
34	PEOT encountered on SPACE/LOCATE	8,6	-
35	PBOT encountered on SPACE/LOCATE	2	-
36	Format error during SPACE/LOCATE	8,6	T = 80% D = 20%
37	Uncorrectable block during a SPACE/LOCATE	8,6	T = 90% D = 10%
38	Medium error during SPACE/LOCATE	8,6	T = 80% D = 20%
ЗA	Bad filemark during SPACE (2.3GB mode only)	3	T = 100%
3B	SPACE/LOCATE has aborted (as requested)	11	-
3D	Lost in space	8,6	T = 80% D = 20%
47	Incompatible medium rejected after loading	14	-
4B	Illegal position for ERASE	2	-
4C	Tape is write protected for ERASE	5	-
4E	ERASE has aborted (as requested)	11	-
58	Hardware error during SEND DIAGNOSTIC	12	D = 1009
61	Header in wrong format when loading ucode	8,6	T = 100%
63	Control load image not valid	8,6	T = 100%
65	EEPROM load image not valid	8,6	T = 100%
66	Boot code old	8,6	T = 100%
67	Cannot program one of the memories	12	D = 100%
69	CRC in load image was not correct	8,6	T = 100%

Table       A-1 (Page 3 of 5).       Fault Symptom Codes (FSC) and Error Recovery Procedure (ERP)         Numbers				
FSC	Description	ERP Number	Cause	
6D	Read buffer command failed	12	D = 100%	
71	Illegal position to format partition	2	_	
72	Partitions are too big for tape	2	-	
74	Partition format of tape failed	8,6	-	
75	Partition format aborted	8,6	-	
79	Failed position to a new partition	8,6	-	
7A	Partition switch aborted	11	-	
8C	Software hang, we are very confused	12	D = 100%	
8D	Software detects a hardware problem	12	D = 100%	
93	Detect PEOP	10	_	
94	Write Setmark failure	6	_	
95	WRITE failure after retry limit exceeded	8,6	T = 70% D = 30%	
96	WFM failure after retry limit exceeded	8,6	T = 70% D = 30%	
97	Write EOD failure after retry limit exceeded	8,6	T = 70% D = 30%	
98	Fill error, invalid BRT	12	D = 100%	
99	Fill error, buffer empty	12	D = 100%	
9A	Deformatter interrupt timeout on search	12	D = 100%	
9B	Overwrite (bad readback check block type)	8,6	D = 50% T = 50%	
9C	Formatter interrupt timeout on WRITE	12	D = 100%	
9D	Permanent write error, write recovery fail	8,6	T = 70% D = 30%	
9E	Permanent write error rewrite threshold	8,6	T = 70% D = 30%	
9F	Servo zone readback check failure	8,6	T = 70% D = 30%	
A1	Head sync error during WRITE	8,6	D = 90% T = 10%	
A2	Underrun error during WRITE	12	D = 100%	
A3	IPORT write buffer parity error	12	D = 100%	
A4	DPORT WRITE parity error	12	D = 100%	
A5	PPORT WRITE parity error	12	D = 100%	
A6 IPORT READ parity error 12 D		D = 100%		

FSC	Description	ERP Number	Cause	
A7	DPORT READ parity error	12	D = 100%	
A8	PPORT READ parity error	12	D = 100%	
AC	Servo software error	12	D = 100%	
AD	Servo hardware error	8,6	T = 90% D = 10%	
AE	Not tracking	8,6	T = 60% D = 40%	
AF	EOT encountered during a motion command	2	D = 100%	
B0	Not tracking – loss of PLL	8,6	T = 60% D = 40%	
B3	LBOT WRITE failure	8,6	T = 70% D = 30%	
B4	LBOT ATM write failure	8,6	T = 70% D = 30%	
B5	Read manager could not read LBOT	8,6	T = 70% D = 30%	
B6	EOT encountered during buffer flush	2	-	
C0	Power-on reset occurred	3	-	
C1	Tape may have been changed	3	-	
C2	Mode Select parameters have changed	3	-	
C3	New ucode was loaded	3	-	
C4	Operator requested media removal	11	-	
C5	Incompatible media was rejected	14	_	
C6	Not ready, cause not known	7.3	-	
C7	Not ready, in process of becoming ready	3	-	
C8	A backup positioning command is required	2	-	
C9	Command requires a tape and none is loaded	7.3	-	
CA	Log Threshold met	3	-	
СВ	Log Parameter changed	3	3 –	
CC	Parameter List Length error in CDB	2	_	
CD	Illegal Operation Code	2	-	
CE	Invalid field or reserved bits set in CDB	2	-	
CF	This LUN is not supported	2	-	
D0	Invalid field in Parameter List (Mode Data)	2	-	
D1	Illegal bit set in identify message	2	_	

FSC	Description	ERP Number	Cause
D2	Media removal is prevented	2	-
D3	Command has mode mismatch (variable/fixed)	2	-
D4	Illegal Transfer Length in CDB	2	-
D6	Tried to change Mode Parms and not at LBOT	2	-
D7	Can't read medium incompatible format	14	-
D8	Overlapped commands attempted bad ITL nexus	2	_
DA	Illegal bits set in ID message	2	-
DB	Cannot write to tape not AME	14	T = 100%
DC	Rounding has occurred	10	-
DD	Not ready – head synch tape	7	-
DE	Density not supported	2	-
E0	Aborted in CDB phase, parity or other error	12	-
E1	Aborted prior to Data phase, bad message	12	-
E2	Aborted in Data phase, init detected error	12	-
E3	Aborted in Data phase, bad message	12	-
E4	Aborted after Data phase, bad message	12	-
E5	Aborted after Data phase, other error	12	-
E6	ABORT caused by SCSI Bus Parity Error	12	-
E7	ABORT sent by initiator has been completed	12	-
E8	Drive needs cleaning	1	-
EA	Invalid mode (2.3GB) for data compression	2	-
EB	Download in progress	3	-
EC	Log parameter overflow (recovered error)	10	-
EE	Service required	12	D = 100%
FA	Serial number invalid or blank	12	D = 100%
FC	Head sync value in EEPROM out of range	12	D = 100%
FD	EEPROM contains meaningless information	12	D = 100%

# **Appendix B. Error Recovery Procedures**

Use Table B-1 to resolve the error messages that appear on the 8mm Tape Drive LCD.

- 1. Determine the fault symptom code (FSC) in the error message. For example, in error message ERR 1: AD 58 C0, the FSC is AD.
- 2. Locate the FSC in Table A-1 on page A-1 and identify the error recovery procedure (ERP) number for that FSC.
- 3. Locate the ERP number in Table B-1, and identify the recommended error recovery procedure.

If two or more ERP codes are listed for the fault symptom code in Table A-1 on page A-1, perform the action for the first code, then perform the action for the second code, and so on.

Table B	-1 (Page 1 of 2). Error Recovery Procedures
ERP Number	Recommended Error Recovery Procedure
1	Warning Message, clean drive.
2	Application program error or user error using application. Retry operation. If this problem continues, notify application provider.
3	Reissue the failed command or command sequence.
4	Application attempted to read a blank tape. Either write to the tape or replace the tape with a tape containing data.
5	Tape is write protected and a write or erase was attempted. Either write-enable the tape or insert a write-enabled tape.
6	<ul> <li>Perform the following until the operation can be completed:</li> <li>1. Clean the drive</li> <li>2. Retry the operation</li> <li>3. Clean the drive</li> <li>4. Replace the tape cartridge</li> <li>5. If the error persists and there is an error in the system error log, call your service representative.</li> </ul>
7	Insert a data cartridge into the tape drive.
8	<ul> <li>Perform one of the following actions:</li> <li>Reset the tape drive by holding down the unload button until the RESET message appears; then release the button.</li> <li>Send a SCSI bus reset (a hard reset).</li> </ul>
9	Clean the tape drive and repeat the operation.

Table B-1 (Page 2 of 2). Error Recovery Procedures		
ERP Number	Recommended Error Recovery Procedure	
10	No action is necessary.	
11	User has pushed the unload button. No action is required; the tape drive performed the requested operation.	
12	The tape drive requires maintenance.	
13	The tape drive has encountered the end of the media on a read or write operation. Mount the next tape and continue the tape operation.	
14	The media type is not supported. Clean the drive and retry the operation with supported media.	
15	The block size requested on the read operation does not match the block size that the tape was written at. Change the application's block size.	

# Appendix C. Communications Statements

The following statement applies to this product. The statement for other products intended for use with this product appears in their accompanying documentation.

## Federal Communications Commission (FCC) Statement

**Note:** The 8mm Tape Drive has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from authorized dealers. Neither the provider nor the manufacturer are responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:

International Business Machines Corporation Old Orchard Road Armonk, New York 10504 Telephone: (919) 543-2193

## **European Union (EU) Statement**

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. The manufacturer cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of option cards supplied by third parties. Consult with your dealer or sales representative for details on your specific hardware.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to CISPR 22 / European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

## International Electrotechnical Commission (IEC) Statement

This product has been designed and built to comply with IEC Standard 950.

#### **United Kingdom Telecommunications Safety Requirements**

This equipment is manufactured to the International Safety Standard EN60950 and as such is approved in the UK under the General Approval Number NS/G/1234/J/100003 for indirect connection to the public telecommunication network.

The network adapter interfaces housed within this equipment are approved separately, each one having its own independent approval number. These interface adapters, supplied by the manufacturer, do not use or contain excessive voltages. An excessive voltage is one which exceeds 70.7 V peak ac or 120 V dc. They interface with this equipment using Safe Extra Low Voltages only. In order to maintain the separate (independent) approval of the manufacturer's adapters, it is essential that other optional cards, not supplied by the manufacturer, do not use main voltages or any other excessive voltages. Seek advice from a competent engineer before installing other adapters not supplied by the manufacturer.

# Avis de conformité aux normes du ministère des Communications du Canada

Cet appareil numérique de la classe B respecte toutes les exigences du Réglement sur le matériel brouilleur du Canada.

#### **Canadian Department of Communications Compliance Statement**

This Class B digital apparatus meets the requirements of the Canadian Interference-Causing Equipment Regulations.

#### **VCCI Statement**



The following is a summary of the VCCI Japanese statement in the box above.

This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

When used near a radio or TV receiver, it may become the cause of radio interference.

Read the instructions for correct handling.

## **Radio Protection for Germany**

Dieses Gerät ist berechtigt in Übereinstimmung mit dem deutschen EMVG vom 9.Nov.92 das EG–Konformitätszeichen zu führen.

Der Aussteller der Konformitätserklärung ist die IBM Germany.

Dieses Gerät erfüllt die Bedingungen der EN 55022 Klasse B.

# Reader's Comments — We'd Like to Hear From You

8mm Tape Drive Installation and User's Guide

Part Number: 93H4553

Overall how satisfied are you with the information in this book?

	Very	Very			Very	
	Satisfied	Satisfied	Neutral	Dissatisfied	Dissatisfied	
Overall Satisfaction						

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