FRONT

PICTURE 1

July 1992

This pamphlet contains a Symptom-to-FRU Index, a parts listing, and procedures for isolating problems to a FRU for the IBM Personal System/2 Models 90 and 95 XP 486.

Part Number 10G6474

Form Number S10G-6474-00

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Safety Information

FRONT\_1 Safety Information

Refer to the Hardware Maintenance Service General Information pamphlet for the following information:

General Safety

Electrical Safety

Safety Inspection Guide.

First Edition (July 1992)

The following paragraph does not apply to the United Kingdom or any country where such provisions are inconsistent with local law:

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This publication could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time.

It is possible that this publication may contain reference to, or information about, IBM products (machines and programs), programming, or services that are not announced in your country. Such references or information must not be construed to mean that IBM intends to announce such IBM products, programming, or services in your country.

Requests for technical information about IBM products should be made to your IBM Authorized Dealer or your IBM Marketing Representative.

IBM may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to the IBM Director of Commercial Relations, IBM Corporation, Purchase, NY 10577.

| Copyright International Business Machines Corporation 1991, 1992. All rights reserved.

Note to US Government users-Documentation related to Restricted rights-Use, duplication, or disclosure is subject to restrictions set

FRONT 2 Notices

References in this publication to IBM products, programs, or services do not imply that IBM intends to make these available in all countries in which IBM operates. Any reference to an IBM product, program or service is not intended to state or imply that only IBM's product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any of IBM's intellectual property rights or other legally protectible rights may be used instead of the IBM product, program, or service. Evaluation and verification of operation in conjunction with other products, programs, or services, except those expressly designated by IBM, are the user's responsibility.

IBM may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to the IBM Director of Commercial Relations, IBM Corporation, Purchase, NY 10577.

The following terms, denoted by an asterisk (\*) in this publication, are trademarks of the IBM Corporation in the United States and/or other countries:

IBM	XGA	Portmaster

Table of Contents

	Table of Contents
CONTENTS Table	of Contents
FRONT_1	Safety Information
FRONT_2	Notices
CONTENTS	Table of Contents
1.0	General Checkout
2.0	Installed Devices List
2.1	If a non-SCSI device is missing from the Devices List
2.2	If a SCSI device is missing from the Devices List
2.3	If both a non-SCSI device and a SCSI device are missing from the Devices List
3.0	Memory
3.1	Processor Board Matrix
3.2	Memory (Type 1 Processor Boards)
3.3	Finding the Failing Memory
3.4	Memory (Type 2 Processor Boards)
3.5	Finding the Failing Memory
3.6	Memory (Type 3 Processor Boards)
3.7	Finding the Failing Memory
4.0	Related Service Procedures
4.1	Display Self-Test
4.2	Printer Errors
4.3	Keyboard Errors
4.4	SCSI Device Default Settings
4.5	Power Supply Voltages (Model 95)
4.6	Power Supply Voltages (Model 90)
4.7	System Error Log
4.8	Undetermined Problem
5.0	Symptom-to-FRU Index
5.1	POST and Diagnostics
5.2	Using the Index
5.3	No-Beep Symptoms
5.4	Beep Symptoms
5.5	SCSI Tape Drive Symptoms
5.6	Miscellaneous Symptoms
5.7	Numeric Error Codes
5.8	IML and IPL Errors
6.0	Using the Parts Catalog
6.1	Example Parts List
6.2	Model 90 Overview
6.3	Model 90 Parts
6.4	Model 95 Overview
6.5	Model 95 Parts
7.0	Common Parts
7.1	Power Cords

#### 1.0 General Checkout

The diagnostic tests are intended to test only IBM (\*) marketed products. Non-IBM marketed products, prototype cards, or modified options can give false errors and invalid system responses.

Before You Use This Pamphlet: The Model 90 and the Model 95 systems are complex. The Hardware Maintenance Service is written based on the assumption that you have first familiarized yourself with the background information in the model-specific Hardware Maintenance Reference pamphlet.

## Running Automatic Configuration

Warning: Running Automatic Configuration may alter customized configuration settings. Note the current settings using  ${\tt View}$ configuration. If the configuration was customized, restore it to the customized settings after service is complete.

Memory-Address Conflicts: For information on this subject, see "Resolving Memory-Address Conflicts" in the Hardware Maintenance Reference pamphlet.

Diagnosing Combined FRUs: If an adapter or device consists of more than one FRU, an error code may be caused by any of the FRUs. Before you replace the adapter or device, remove the FRUs, one by one, to see if the symptoms change.

If you are instructed to replace to replace either the processor board or the system board, and the first board that you replace does not correct the problem, then replace the other board (processor or system) and reinstall the original board.

<u>Using Error Codes</u>: Use the first error code presented on the screen to diagnose the failure. If multiple error codes are presented, diagnose them in the order that they are presented (the multiple errors might be false errors).

If there is not an error code on the screen, see if the error symptom is listed in the Symptom-to-FRU Index. On the Model 95, if there is not an  $\alpha$ error code displayed on the screen, check to see if there is one displayed on the information panel.

 $\underline{\text{Check Point (CP) Codes (Model 95)}} \colon \quad \text{Codes beginning with "CP" displayed on}$ the information panel indicate system status during POST. The CP codes vary with the level of microcode installed and the type of processor board installed. CP codes are not error codes and they do not indicate hardware failures. If the system detects an error, the CP code will change to a POST error code.

If there is a CP code on the information panel, the display is blank, and the system appears to have a hang condition, the display might be defective. The system might be waiting for information to be entered (for example a password).

### Erasing the Power-On Password

- Power-off the system.
   Move the override jumper J10 (Model 90) or J16 (Model 95), to connect the center pin and the pin on the opposite end of the connector.
- Power-on the system to erase the password. Leave the jumper in the new position until the next time you need to erase the password.

System Diskettes and Diagnostic Tests: Run the diagnostic tests from the System Partition on the hard disk drive. If the hard disk drive is not operational, run the tests from the System Diskettes (Reference and diagnostic). There are three types of Reference Diskettes and three types of Diagnostic Diskettes. The diskettes are labeled for the type of processor board (type 1, 2 or 3) that they support. (Before using the System Diskettes, determine which type of processor board is installed in the system you are servicing.) See "Processor Board Matrix" in topic 3.1 for more information.

+---+ 1001

- Power-off the system and all external devices.
- Verify the power-on password is inactive.

- Check all cables and power cords.
- Make sure there are no diskettes in the drives.
- Power-on all external devices.
- Power-on the system.

#### Notes:

- If you get a POST error code, press the pause key (while the error code is on the screen). Write down any error codes that are displayed, then press F1 to continue.
- If the system hangs with a POST error presented, or if the system starts up in BASIC, go to "Symptom-to-FRU Index" in topic 5.0.
- Check for the following responses:
  - 1. One or two short beeps.
  - 2. Readable instructions or the Main Menu.

```
DID YOU RECEIVE THE CORRECT RESPONSES?
Yes No
    - |
    002
     +---+
    Go to "Symptom-to-FRU Index" in topic 5.0.
 ł
003
+---+
ARE ANY EXTERNAL SCSI DEVICES ATTACHED TO THE SYSTEM?
Yes No
     - |
    +---+
    004
    +---+
    Go to Step 007.
 - !
005
DID THE POWER-ON LIGHT ON ALL OF THE EXTERNAL DEVICES COME ON?
Yes No
    - 1
    +---+
   |006|
    Go to the external devices service pamphlet.
 -
007
DID YOU RECEIVE A POST ERROR CODE?
Yes No
     - 1
     +---+
    |008|
     Note: If the system you are servicing has a 50-MHz type 3 processor
            board installed (submodel code 28 or 29), go to "System Error
            Log" in topic 4.7.
    Go to Step 016.
+---+
|009|
IS THE FIRST POST ERROR CODE WITHIN THE RANGE OF 0208XXXX 1901 TO 0247XXXX
IMPORTANT: If your error code is not in the range or if it is not
followed by a 1901, answer No.
Yes No
     - |
    +---+
    |010|
    Go to Step 016.
|011|
```

+---+

- Restart the system and verify that the "Enable" and "Disable" settings are correct. (For more information, go to "SCSI Device Default Settings" in topic 4.4.) If you receive a warning on the screen regarding the "Keep" and "Remove" settings, follow the instructions on the screen before continuing.

```
DID YOU HAVE TO CORRECT ANY OF THE ENABLE AND DISABLE SETTINGS?
```

```
Yes No
    - 1
    +---+
    |012|
    +---+
    Go to "Symptom-to-FRU Index" in topic 5.0. Before you replace any
    SCSI devices, verify there are no duplicate SCSI ID settings.
-
|013|
- Restart the system.
DID THE POST ERROR REMAIN?
Yes No
     - |
    +---+
    014
    +---+
    Continue with Step 016.
-
|015|
Go to "Symptom-to-FRU Index" in topic 5.0.
```

+---+ |016|

- Press Ctrl+Alt+Del. When the cursor moves to the upper right, press Ctrl+Alt+Ins and check for the following responses:
  - 1. One or two short beeps.
  - 2. Readable instructions or the Main Menu.

## DID YOU RECEIVE THE CORRECT RESPONSES?

| diagnostics from the System of the System

- If you are not at the Main Menu, follow the instructions on the screen to advance to the Main Menu, then press Ctrl+A and run system checkout.
- If the test stops and you cannot continue, go to "Undetermined Problem" in topic 4.8.

### Notes:

- If the system has incorrect keyboard responses, go to "Keyboard Errors" in topic 4.3.
- 2. If the printer has incorrect responses, go to "Printer Errors" in topic 4.2.
- 3. If the information panel has missing or distorted digits, go to "Symptom-to-FRU Index" in topic 5.0.
- 4. If the display has problems such as jittering, rolling, shifting, changing colors, or being out-of-focus, go to "Display Self-Test" in topic 4.1.
- 5. If a minimum of 896KB of memory is not active, the diagnostic tests cannot be loaded.

## IS THE LIST OF INSTALLED DEVICES CORRECT?

Note: Video Memory, 487SX (option), and 256KB processor board cache will not be listed.

Note: If the test stops and the system hangs, replace the last device being tested.

Follow the action described on the screen. If that does not correct the problem, go to "Symptom-to-FRU Index" in topic 5.0.

Note: Defective memory might be disabled. If you replace memory, run the memory diagnostic test to enable the replacement memory.

-----

(  $\mbox{\scriptsize \star}\,)$  Trademark of the IBM Corporation.

Installed Devices List

#### 2.0 Installed Devices List

At the start of the diagnostic tests, the Devices List is displayed. Normally, all adapters and devices installed in the system appear on the list.

If an adapter or device that appears on the list  $is\ not$  installed in the system, use the procedure in "Undetermined Problem" in topic 4.8 to find the problem.

If an adapter or device that is installed in the system does not appear on the list, you have one of the following conditions:

- The DGS files for the missing device are not loaded onto the System Partition (run **Copy an option diskette** using the option diskette).
- An unrecognizable adapter is installed.
- The missing device is defective or it requires an additional diskette or service manual.
- A defective adapter is causing the device to disappear from the list.

If you are sure that the DGS files are loaded and all the options are supported, note which type of device (SCSI or non-SCSI) is missing from the Devices List, then continue.

#### Subtopics

- 2.1 If a non-SCSI device is missing from the Devices List
- 2.2 If a SCSI device is missing from the Devices List
- 2.3 If both a non-SCSI device and a SCSI device are missing from the Devices List

If a non-SCSI device is missing from the Devices List

2.1 If a non-SCSI device is missing from the Devices List

Replace the missing device.

If more than one non-SCSI device is missing, isolate them one at a time until you find the device causing the failure.

Note: If the number of diskette drives shown on the list is incorrect, an error can occur during the tests. If this is the case, restart the system, select View Configuration from the Set Configuration menu and verify that the drive information is correct, then continue testing.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS If a SCSI device is missing from the Devices List

2.2 If a SCSI device is missing from the Devices List

The SCSI adapter supporting the missing device might be defective. If more than one SCSI adapter is installed, isolate each *chain* of devices one at a time.

- Power-off the system and disconnect any internal and external SCSI devices from the SCSI adapter (except default drive 6).
- 2. Install the terminator onto the SCSI adapter (some SCSI adapters have both an internal and an external terminator).

Note: For information on terminating SCSI adapters, see "SCSI Adapter Terminators" in the  ${\it Hardware Maintenance Reference}$  pamphlet.

- 3. Power-on the system and run **Automatic Configuration**. If the SCSI adapter is not on the Devices List in Advanced Diagnostics, it is defective. If the SCSI adapter is on the list, run the adapter diagnostic tests.
- 4. If the SCSI adapter fails the tests, replace it. If the SCSI adapter passes the tests, a different adapter or device might be defective.
- 5. Reconnect all the devices to the adapter, then install or remove the terminator on the SCSI adapter as it was before service.
- 6. Use the procedure in "Undetermined Problem" in topic 4.8 to find the problem.

If both a non-SCSI device and a SCSI device are missing from the Devices List

2.3 If both a non-SCSI device and a SCSI device are missing from the Devices List

Use the procedure in "Undetermined Problem" in topic 4.8 to find the problem.

## 3.0 Memory

Before continuing with the Memory section, you need to know what type of processor board (type 1, 2 or 3) is installed in the system. Use any of the following methods under "Processor Board Matrix" to determine which one is installed (and which System Diskettes are supported). Then, continue with the appropriate memory section (either type 1, 2, or 3).

### Subtopics

- 3.1 Processor Board Matrix
- 3.2 Memory (Type 1 Processor Boards)
- 3.3 Finding the Failing Memory
- 3.4 Memory (Type 2 Processor Boards)
- 3.5 Finding the Failing Memory
- 3.6 Memory (Type 3 Processor Boards)
- 3.7 Finding the Failing Memory

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Processor Board Matrix

## 3.1 Processor Board Matrix

Go to the Diagnostic Main Menu and select **Display revision levels** (you might have to select **More utilities** first). Note the submodel code displayed on the screen. (The customer can use this screen to tell you the submodel code.)

Read the FRU number printed near the card-edge of the processor board.

Look for a second label (marked P1 - P9) to the right of the front serial number of the system. The second label indicates that the processor board has been upgraded.

The following table converts the submodel code, FRU number, or the second label to the processor board type.

Mod 90 Code	Mod 95 Code	Processor Board FRU Number and Description	2nd Label	Proc Board     Type
2F	2E 14 16 2A 2C 58 5A(1) 40 5C(2) 28	92F0049 486SX 20 64F0201 486 25 64F0198 486 33 92F0048 486 50 92F0065 487SX 20 92F0079 486SX 25	   P1   P2   P3   P4   P5   P6   P7   P8	1
		92F0079 486SX 25(1) 92F0161 486DX2 25/50 92F0079 486 25/50(2) 57F1597 486 50		

- (1) Also has a 487SX processor (FRU 92F0100).
- (2) Also has a 486 overdrive processor (ODP) (FRU 92F0147).

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Memory (Type 1 Processor Boards)

3.2 Memory (Type 1 Processor Boards)

#### Notes:

- Only interleaved memory configurations are supported. The system memory-module kits operate in pairs. Each pair must be the same memory size, speed, and type.
- 2. On the Model 90, the pairs are J1 & J3, J2 & J4, on each riser card.
- 3. On the Model 95, the pairs are Al & Bl, A2 & B2, A3 & B3, A4 & B4, on the system board.
- Only parity (70ns, 80ns and 85ns) kits are supported. Minimum operating requirement is one pair of 1MB kits. Total system memory capacity is 64MB.
- 5. Running customer diagnostic tests will deallocate defective memory. After you replace defective memory, run the memory diagnostic test to enable the replacement memory. Then, restart the system and rerun the same test to validate the installed memory-module kits.

Run the advanced-memory diagnostic test. If the test does not indicate which memory-module kit failed, or if the system hangs, try running the test from the System Diskettes. If you still cannot identify which memory-module kit failed, continue with the following procedure.

Note: If a screen message appears asking if you have replaced a specific memory module kit, suspect that it is the failing kit.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Finding the Failing Memory

## 3.3 Finding the Failing Memory

Using a known-good kit, exchange each kit, one at a time (within each matched pair), and repeat the memory diagnostic test until you find the defective kit. Replace *only* the defective kit. If the kits are not the problem, suspect the riser card (model 90), then the processor board.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Memory (Type 2 Processor Boards)

3.4 Memory (Type 2 Processor Boards)

#### Notes:

- Interleaved and noninterleaved memory configurations are supported. If the kits are installed in pairs of the same memory size, speed, and type, the kits will run in interleaved mode. Any other configuration is supported, but will run in noninterleaved mode.
- 2. On the Model 90, the pairs are J1 & J3, J2 & J4, on each riser card.
- 3. On the Model 95, the pairs are Al & Bl, A2 & B2, A3 & B3, A4 & B4, on the system board.
- 4. Only parity (70ns and 80ns) kits are supported. Minimum operating requirement is one 2MB kit. Total system memory capacity is 64 MB.
- 5. Running customer diagnostic tests will deallocate defective memory. After you replace defective memory, run the memory diagnostic test to enable the replacement memory. Then, restart the system and rerun the same test to validate the installed memory-module kits.

Run the advanced-memory diagnostic test. If the test does not indicate which memory-module kit failed, or if the system hangs, try running the test from the System Diskettes. If you still cannot identify which memory-module kit failed, continue with the following procedure.

Note: If a screen message appears asking if you have replaced a specific memory module kit, suspect that it is the failing kit.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Finding the Failing Memory

## 3.5 Finding the Failing Memory

Using a known-good kit, exchange each kit, one at a time (within each matched pair), and repeat the memory diagnostic test until you find the defective kit. Replace *only* the defective kits. If the kits are not the problem, suspect the riser card (model 90), then the processor board.

Note: If the kits are installed in a noninterleaved configuration, you can remove and replace them in any order.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Memory (Type 3 Processor Boards)

3.6 Memory (Type 3 Processor Boards)

#### Notes:

- 1. Only interleaved memory configurations are supported. The system memory-module kits operate in pairs. Each pair must be the same memory size, speed, and type.
- 2. On the Model 90, the pairs are J1 & J3, J2 & J4, on each riser card.
- 3. On the Model 95, the pairs are Al & Bl, A2 & B2, A3 & B3, A4 & B4, on the system board.
- 4. Parity (70ns, 80ns, and 85ns) or Error Correction Capability (ECC) (70ns) kits are supported (but not a combination of both). Minimum operating requirement is one pair of 4MB ECC kits or one pair of 1MB parity kits. Total system memory capacity is 64MB.
- 5. Running either customer or advanced diagnostics will deallocate defective memory. After you replace defective memory, run the memory diagnostic test to enable the replacement memory. Then, restart the system and rerun the same test to validate the installed memory-module kits.

Run the advanced-memory diagnostic test. If the test does not indicate which memory-module kit failed, or if the system hangs, try running the test from the System Diskettes. If you still cannot identify which memory-module kit failed, continue with the following procedure.

Note: If a screen message appears asking if you have replaced a specific memory module kit, suspect that it is the failing kit.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Finding the Failing Memory

## 3.7 Finding the Failing Memory

Using a known-good kit, exchange each kit, one at a time (within each matched pair), and repeat the memory diagnostic test until you find the defective kit. Replace *only* the defective kits. If the kits are not the problem, suspect the riser card (model 90), then the processor board.

Related Service Procedures

## 4.0 Related Service Procedures

You are here because you were sent here from another area of this pamphlet, or you want information on the following:  $\frac{1}{2} \left( \frac{1}{2} \right) = \frac{1}{2} \left( \frac{1}{2} \right) \left($ 

Display Self-Test
Printer Errors
Keyboard Errors
SCSI Device Default Settings
Power Supply Voltages
System Error Log
Undetermined Problems.

## Subtopics

- 4.1 Display Self-Test
- 4.2 Printer Errors
- 4.3 Keyboard Errors
- 4.4 SCSI Device Default Settings
- 4.5 Power Supply Voltages (Model 95)
- 4.6 Power Supply Voltages (Model 90)
- 4.7 System Error Log
- 4.8 Undetermined Problem

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Display Self-Test

## 4.1 Display Self-Test

Note: For additional information about displays, see "Miscellaneous System-Related Information" in the Hardware Maintenance Reference

- 1. Power-off the system unit and display.
- 2. Disconnect the display signal cable.
- Power-on the display.
   Turn the contrast to its maximum position.
- 5. Turn the brightness control to the center detent position.

The screen should be white with a black margin, as described below (shading may occur near the edges).

**8503, 8512, 8513, 8514, 8515:** 2--20 mm (0.08--0.79 in.) wide on one or both sides.

**8506:** 2-50 mm (0.08-1.97 in.) wide on the top, or bottom, or both. **8507, 8508:** 2-20 mm (0.08-0.79 in.) wide on the top, or bottom, or both.

If the screen does not meet the test specifications, replace the display. If it meets the test specifications, replace the display adapter.

Note: Certain adapter failures can cause video problems. Before replacing FRUs, remove any option adapters to see if the problem disappears.

### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Printer Errors

## 4.2 Printer Errors

- 1. Make sure the printer is properly connected and powered-on. 2. Run the printer self-test.

If the printer self-test does not run correctly, the problem is in the printer. Refer to the printer service manual.

If the printer self-test runs correctly, install a wrap plug on the parallel port and run the advanced diagnostic tests to determine which FRU failed.

If the advanced diagnostic tests do not detect a failure, replace the printer cable. If the problem remains, replace the system board.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Keyboard Errors

## 4.3 Keyboard Errors

- 1. Power-off the system.
- 2. Disconnect the cable from the keyboard.
- 3. Power-on the system and check the connector for the voltages shown. All voltages are  $\pm\ 5\%\,.$

PICTURE 2

If the voltages are correct, replace the keyboard.

If the voltages are not correct, suspect the keyboard cable, then the system board.

### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS SCSI Device Default Settings

#### 4.4 SCSI Device Default Settings

You are here with a 000174XX error or you want to check the settings (defective devices can also cause incorrect settings).

The optional settings are intended to let the user share devices (usually external) between systems without having to reconfigure the system each time the device is moved. The settings apply to SCSI Presence Error Reporting devices (such as SCSI tape drives and CD-ROM drives, and on some systems, hard disk drives). After a device is in the configuration table, the default settings are "Enable" and "Keep." The only way to remove the device from the configuration table is to manually remove it by changing the settings. Running automatic configuration will not remove it from the configuration.

Enable and Disable Settings: If the user plans to leave the device turned off, or share the device periodically between different systems, that device should be set to "Disabled" (on the systems that will share the device). When disabled, the drive will remain in the configuration but POST will not report a configuration error when the device is removed. For example, before the user temporarily removes a SCSI tape drive, the setting should be changed to "Disabled." When the device is reinstalled and the user no longer chooses to share the device, the setting should be changed back to "Enabled."

Changing the Settings: To change the settings, do the following:

Select **Set and View SCSI device configuration** from the Set configuration menu.

Select the appropriate device on the list.

Press F6 to change the settings.

Press F10 to save the changes (in configuration).

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Power Supply Voltages (Model 95)

4.5 Power Supply Voltages (Model 95)

Disconnect the system board, diskette drives, and hard disk drives power supply connectors. While shorting pins 1 and 2 together, read the voltages on the other pins. If the voltages are incorrect, replace the power supply.

-Lead   Pin	+Lead   Pin	V dc   Minimum	V dc   Maximum	
	İ		İ	
<del> </del> 5	3	+3.7	+ 6.2	
¦ 5	4	+9.0	+15.0	
¦ 5	7	- 9.0	- 15.0	
¦ В	D	+3.7	+ 6.2	
¦ В	A	+9.0	+15.0	
+				

### PICTURE 3

There are two systems fans: one in the power supply and one on the access cover. If the power supply fan does not work, replace the power supply. If you suspect that the access cover fan does not work, do the following:

- 1. Check for 12 V dc  $(\pm 1.4 \text{ V dc})$  at the two fan cable pins on the base.
  - If the voltage is not correct, go to step 2. If the voltage is correct, check for 1300 ohms ( $\pm 10\%$ ) resistance between the fan terminals. If the resistance is incorrect, replace the fan. If the resistance is correct, check the spring clip connections. If the connections are good, there is not a fan problem.
- 2. Unplug the fan cable from J28 on the system board and check the cable for continuity.

If the cable has continuity, replace the system board. If the cable does not have continuity, replace it.

Power Supply Voltages (Model 90)

4.6 Power Supply Voltages (Model 90)

Check the voltages with connectors  $\mbox{P1}$  and  $\mbox{P2}$  plugged into the system board.

### Connector P2:

-I	Lead Pin	+Lead   Pin	V dc   Minimum	V dc   Maximum	     
	2	1	   -11.5 	-12.6	       

## Connectors P1, P3, P4:

-Lead   Pin	+Lead   Pin	V dc   Minimum	V dc   Maximum	+      !
1	2-7   8,9   D   A	+ 4.8   +11.5   + 4.8   +11.5	+ 5.25   +12.6   + 5.25   +12.6	

## PICTURE 4

There are two systems fans: one in the power supply and one on the base. If the power supply fan does not work, replace the power supply. If the base fan does not work, replace the fan.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS System Error Log

## 4.7 System Error Log

If the system you are servicing has a 50-MHz processor board installed (type 3) (submodel code 28 or 29), the system maintains an error log.

#### Notes:

- If you are not familiar with the error log, refer to the detailed information under "System Error Log" in the Hardware Maintenance Reference pamphlet.
- 2. After service, clear any noninformational errors from the error log.

 $\underline{\text{Viewing the Error Log:}}$  Go to the Main Menu, select **More utilities**, then select **Display system error log**. Follow the instructions on the screen. Read the error log to see if any errors are stored. Use that information to help determine what is causing the failure.

If you cannot find the problem using the error  $\log$ , run diagnostics, if you have not already done so.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Undetermined Problem

#### 4.8 Undetermined Problem

You are here because the diagnostic tests did not identify which adapter or device failed, the Devices List is incorrect or the system is inoperative. Follow the isolation procedure below (do not isolate FRUs that are known to be good).

If the power-on light is not on, verify (with power off) that the voltage-select switch is in the correct position (Model 95). Then check the power supply voltages. If the voltages are not correct, replace the power supply. If the voltages and switch setting are correct, do the following:

- 1. Power-off the system.
- Remove or disconnect the following (one at a time) until you find the failure (power-on the system and reconfigure each time).

Note: Minimum operating requirements are one pair of 1MB parity kits (Types 1 and 3 processor board), one 2MB parity kit (Type 2 processor board), the processor board, and the default drive.

Any external devices
Surge suppressor device (on the system)
Modem, printer, mouse, or non-IBM devices
Any adapter (not the Processor Board)
256KB Processor Board Cache Option
Drives
Memory-Module Kits
Memory-Riser Card (Model 90).

Power-on the system. If the problem remains, suspect the processor board, system board, then the power supply, in that order.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Symptom-to-FRU Index

## 5.0 Symptom-to-FRU Index

This index lists error symptoms, error codes, and the possible causes. The most-likely cause is listed first. To diagnose failures, always start with "General Checkout" on page 1; however, you can use this index as a guide to decide which FRUs to bring with you on a service call.

IMPORTANT: Familiarize yourself with all of the following information before you use the index.

### Subtopics

- 5.1 POST and Diagnostics
- 5.2 Using the Index
- 5.3 No-Beep Symptoms
- 5.4 Beep Symptoms 5.5 SCSI Tape Drive Symptoms
- 5.6 Miscellaneous Symptoms
- 5.7 Numeric Error Codes
- 5.8 IML and IPL Errors

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS POST and Diagnostics

#### 5.1 POST and Diagnostics

These tests usually identify the failing device, but because of the many dependencies, you can be misled by an error code. It is important to understand that all devices in a SCSI chain depend on an open line of communication on the SCSI data bus. Certain conditions can cause misleading error codes to be presented. For example, a short circuit in the bus arbitration logic, on the processor board, can cause an inability to read from the SCSI adapter. In that case, the error code presented would indicate the SCSI adapter failed when the failure was really on the processor board. If the index does not lead you to the cause of the problem, you might have to remove devices, one at a time, to locate the problem. That procedure is in "Undetermined Problem" in topic 4.8.

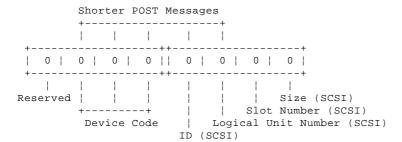
Processor Boards with LEDs: The 50-MHz type 3 processor board (submodel code 28 or 29), has two LEDS (one in position CR1 and one in CR2). During POST, CR1 should come on momentarily and CR2 should stay off. If the LEDS work any other way, suspect that the processor board is defective. Use the LEDs to help differentiate between a processor board or a system board failure

<u>Processor Boards without LEDs</u>: If the processor board does not have LEDs and you are instructed to replace either the processor board or the system board, and the first board that you replaced does not correct the problem, then replace the other board and reinstall the original (first) board.

<u>VPD Codes</u>: Each type 3 processor board has a unique vital product data (VPD) code stored in the nonvolital memory on the system board. After you replace a type 3 processor board, run "Automatic configuration" to store the new processor board VPD code in nonvolital memory. If you do not run "Automatic configuration," POST displays a 01299000 error.

Reading Error Messages: Error messages are displayed on the screen as three, four, five, or eight digits. An "X" in an error message can be any number. The shorter POST errors are highlighted in this index. Some digits will represent different information for SCSI errors versus non-SCSI errors.

The following figure shows which digits display the shorter POST errors. The figure also defines additional SCSI information.



<u>Using the SCSI ID to Help Isolate Failures</u>: Each device on a SCSI chain has a unique SCSI ID. Use the SCSI ID to help pinpoint which device is failing. For example, if diagnostics presents a "U" (size undetermined) as the last digit in the error code, suspect the device that has the SCSI ID indicated in the error code.

Note: Duplicate SCSI ID settings will cause misleading error symptoms or messages.

## IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Using the Index

## 5.2 Using the Index

You can be sent here (from the MAP) under various conditions. Listed below are instructions for those conditions.

Note: If this index  $does\ not$  solve the problem, go to "Undetermined Problem" in topic 4.8.

 $\underline{\text{System Has an I999XXXX POST Error}}$ : If the POST error code is in the I999XXXX range, go to "IML and IPL Errors" in topic 5.8.

 $\frac{\text{System Has Any Other POST Error}}{\text{range (not I999XXXX) go to "Numeric Error Codes."}} \cdot \text{If the POST error code is any other}$ 

 $\underline{System}$  Starts Up in BASIC: If the system starts up in BASIC, go to "IML and IPL Errors" in topic 5.8.

Warning: Some FRUs are sensitive to Electro-Static Discharge (ESD). See "Handling Electro-Static Discharge Sensitive Devices" in the *Hardware Maintenance Reference* pamphlet for specific ESD instructions.

Symptom / Error	FRU / Action
(50 MHz type 3 dual-board) No beep, power-on light lights, fan runs, CR1 LED or CR2 LED stays on.	   Processor Board
Power supply appears to fail at power-on, but if you disconnect optional hard disk drives, the problem goes away (load problem).	Motor-Start Jumper   Remove the motor-start   jumper from one or more   option drives. (For more   information see   "Motor-Start Jumper" in the   Hardware Maintenance   Reference pamphlet.)
No beep, power-on light does not light, and fan does not run. (See "Undetermined Problem" in topic 4.8 before replacing any FRUs.)	   <b>Power Supply</b>   Processor Board   System Board   Any device or adapter
No beep, fan runs, and a 0002XXXX is displayed. (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   Processor Board   System Board
No beep, fan runs, and a 000 <b>1XX</b> XX   is displayed. 	   Processor Board   System Board
No beep, fan runs, power- on light lights, system stops during POST with a message on the display. See "Undetermined Problem" in topic 4.8 before replacing any FRUs.)	   System Board   Processor Board 
No beep, fan runs, power- on light lights, system stops during POST with no message on the display, or an unreadable display.  (See "Undetermined Problem" in topic 4.8 before replacing any FRUs.)	   <b>Processor Board</b>   System Board 
No beep, fan runs, power- on light lights, memory may or may not count, and blinking cursor continuously loops.	   Processor Board Cache Option   Processor Board
No beep and system is otherwise   functional 	Switch Assembly (Model 90)   Speaker (Model 95)   Information Panel (Model 95)   System Board

## 5.4 Beep Symptoms

+	
Symptom / Error	FRU / Action
Operating system does not work, or the system starts up in BASIC.  (See "IML and IPL Errors" in topic 5.8 before replacing any FRUs.)	Default Hard Disk Drive
One long and two   short beeps   (See "Display Self-Test" in   topic 4.1 before replacing any   FRUs.)	Display Adapter (Model 95) Video Memory (Model 90) System Board Processor Board Display
One long and one   short beeps   (See "Display Self-Test" in   topic 4.1 before replacing any   FRUs.)	Display Adapter (Model 95) Video Memory (Model 90) System Board
One or two short beeps and a blank or unreadable display or a blinking cursor (See "Display Self-Test" in topic 4.1 before replacing any FRUs.)	Display Adapter (Model 95) Video Memory (Model 90) System Board Display
Continuous beep   (See "Undetermined Problem" in   topic 4.8 before replacing any   FRUs.)	System Board
Repeating short beeps   (See "Undetermined Problem" in   topic 4.8 before replacing any   FRUs.)	System Board Keyboard (stuck key)

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS SCSI Tape Drive Symptoms

5.5 SCSI Tape Drive Symptoms

+	FRU / Action
The tape is automatically ejected   from the drive. 	Tape Cassette   Drive
The tape sticks or breaks in the   drive.   (Verify that the tapes used meet   ANSI standard X3B5.)	Tape Cassette

Symptom / Error	FRU / Action
Read / write errors on a 2.88MB diskette drive. (If the drive was just installed, either the system has down-level IML code loaded or that model does not support a 2.88MB drive.)	Use View configuration to determine if the diskette drive is listed as a 2.88MB. If it is not, the latest level Reference Diskette code must be loaded onto the System Partition.
Program loads from the hard disk drive, or a non-system or disk error (with the Reference Diskette in drive A).	+     <b>Diskette Drive</b>   System Board 
Information-Panel Display fails (Model 95)	   Information-Panel Assembly   System Board   Power Supply
Display screen changes colors	   <b>Display</b>   Video Memory (Model 90)   Display Adapter (Model 95)   System Board
Power-on light does not light and fan runs	Switch Assembly (Model 90)   Information-Panel (Model 95)   System Board   Power Supply
IML image has been updated and the insert-diskette icon appears on display and a I99903XX on the information panel.	   Verify an operating system   has been loaded onto the   default hard disk drive. 
Memory count displayed does not match memory installed. (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   Memory Riser-Card (Model 90)   
One or more keys do not work and system is otherwise functional	   <b>Keyboard</b>   Keyboard Cable   System Board 
Intermittent Failures (See "Undetermined Problem" in topic 4.8 before replacing any FRUs.)	+     <b>System Fans</b>   Any device or adapter 
System will not power-off	Switch Assembly (Model 90)   Information-Panel (Model 95)   System Board   Power Supply
Hard Disk LED stays on (Model 90)	   <b>Hard Disk Drive</b>   System Board   Power Supply
Hard Disk LED is not	+     Switch Assembly

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Miscellaneous Symptoms

	Miscellarieous Symptoms
working and system	System Board
is otherwise functional	
(Model 90)	
	· 

Symptom / Error	FRU / Action
000 <b>102</b> XX, 000 <b>104</b> XX	System Board   Processor Board
000103XX (If a 20-MHz board is installed, and the processor is not a 487SX, verify that the jumper is in positions 2 and 3. 487SX is indicated on the processor.)	Processor Board   System Board
000 <b>107</b> XX, 000 <b>110</b> XX (See "Memory" in topic 3.0 before replacing any FRUs.)	   <b>System Board Memory</b>   System Board
000 <b>118</b> XX (Previously detected error. Run advanced diagnostics.)	   <b>System Board Memory</b>   Processor Board
000 <b>119</b> XX	     2.88MB diskette drive is   installed but not supported. 
000 <b>120</b> XX	   <b>System Board</b>   Processor Board Cache   Processor Board
000 <b>161</b> 01	   Processor Board   System Board 
000161XX (not listed above)	   Battery   System Board
000 <b>163</b> 01	     Processor Board
000163XX (not listed above) 000164XX, 000165XX 000167XX, 000169XX (If setting configuration does not solve the problem, see "Installed Devices List" in topic 2.0 before replacing any FRUs.)	   Set Configuration/Features   System Board 
000 <b>166</b> XX	+   Any adapter
000 <b>170</b> XX (ASCII console configuration error.)	   If the serial port is enabled,   verify that the ASCII terminal   has been selected.
000 <b>171</b> XX 000 <b>172</b> XX	+   <b>System Board</b>   Processor Board
000 <b>173</b> XX Configuration data checksum error.	Settings might be incorrect. Se   "SCSI Device Default Settings" in   topic 4.4.
000 <b>174</b> XX (If Automatic configuration does not solve the problem, run advanced diagnostics. If you have disconnected a SCSI non-hard disk device, see "SCSI Device Default Settings" in topic 4.4.)	Set Configuration/Features System   Board
000 <b>179</b> XX (NVRAM Error log might be full.)	Run advanced diagnostics. If the problem remains, clear the error

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Numeric Error Codes

	Numeric Error Codes   log.
000 <b>194</b> XX (not listed above) (See "Memory" in topic 3.0 before replacing any FRUs.)	   <b>System Board Memory</b>   System Board
000 <b>1xx</b> xx (not listed above)	   Processor Board   System Board 
000 <b>201</b> XX (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   System Board
000 <b>20X</b> XX (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   Processor Board
000 <b>210</b> XX, 000 <b>211</b> XX (See "Memory" in topic 3.0 before replacing memory.)	Processor Board   System Board Memory   System Board
000214XX, 000215XX, 000216XX, 000217XX, 000225XX, 000226XX, 000235XX, 000240XX, 000241XX (See "Memory" in topic 3.0 before replacing any FRUs.)	System Board Memory   System Board   Processor Board
000 <b>243</b> 00, 000 <b>244</b> 00	   Processor Board 
000245XX, 000246XX, (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   System Board   Processor Board
000 <b>247</b> 00	 
000 <b>252</b> 00	 
000 <b>253</b> XX, 000 <b>254</b> XX	Processor Board Cache   (if removable)   Processor Board
000 <b>255</b> XX (See "Memory" in topic 3.0 before replacing any FRUs.)	   System Board Memory   System Board
000 <b>290</b> 00 (Unsupported memory combination detected. See "Memory" in topic 3.0 for more information.)	Correct the unsupported combination of ECC and parity memory modules. Run Automatic Configuration then rerun advanced diagnostics.
000 <b>291</b> XX, 000 <b>292</b> XX, 000 <b>293</b> XX, 000 <b>294</b> 00, (Checksum value mismatch.)	 
000 <b>295</b> XX, 000 <b>296</b> XX (Check for an unsupported memory configuration or memory modules. See "Memory" in topic 3.0 for more information.)	+     System Board Memory   

Numeric Error Codes

000 <b>298</b> 00 (Checksum value mismatch.)	   System Board Memory   Run Automatic Configuration   and rerun advanced   diagnostics.
0002XXXX (not listed above)	   <b>System Board Memory</b>   System Board
000 <b>30x</b> xx	   <b>Keyboard</b>   Keyboard Cable   System Board
000 <b>401</b> XX	+   System Board
000 <b>601</b> XX	   <b>Diskette Drive</b>   System Board
000 <b>602</b> XX	+   Defective Diskette
000 <b>604</b> XX (Check for an unsupported diskette drive.)	   Diskette Drive
000 <b>6xx</b> XX (not listed above)	   <b>Diskette Drive</b>   System Board 
000 <b>7xx</b> xx	   Processor Board   (Math Coprocessor)
00 <b>1102</b> XX, 00 <b>1106</b> XX	   <b>System Board</b>   Any serial device 
00 <b>1107</b> XX	   Communications Cable   System Board
001108xx, 001109xx	+
0011xxxx (not listed above)	+   System Board 
00 <b>12xx</b> xx	   <b>Dual Async Adapter/A</b>   Any serial device
00 <b>1207</b> XX	+
00 <b>1208</b> XX, 00 <b>1209</b> XX	   Dual Async Adapter/A   Any serial device
00 <b>12XX</b> XXX (not listed above)	   <b>Dual Async Adapter/A</b>   System Board
0014XXXX (See "Printer Errors" in topic 4.2 before replacing any FRUs.)	   <b>Printer</b>   System Board 

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Numeric Error Codes

Numeric Error Codes		
00 <b>24xx</b> xx	   System Board   Display Adapter   Display	
00 <b>4611</b> XX, 00 <b>4630</b> XX	   Multiport/2 Interface Board   Multiport/2 Adapter	
00 <b>4612</b> XX, 00 <b>4613</b> XX, 00 <b>4640</b> XX, 00 <b>4641</b> XX	   Memory Module Package   Multiport/2 Adapter	
00 <b>4650</b> XX	+     Multiport Interface Cable 	
00 <b>46xx</b> xx	Multiport/2 Adapter   Multiport/2 Interface Board   Memory Module Package	
00 <b>75XX</b> XX (See "Display Self-Test" in topic 4.1 before replacing any FRUs.)	Display Adapter (Model 95)   System Board   Video Memory   Display	
00 <b>86XX</b> XX	   System Board   Pointing Device	
00 <b>96xx</b> xx	SCSI Adapter (with cache)   Processor Board   Any SCSI Device   System Board	
010002xx, 010006xx	   Multiprotocol Adapter/A   Any serial device	
0 <b>10007</b> XX	+	
010008xx, 010009xx	+	
010102XX, 010106XX, 010108XX, 010109XX	Modem Adapter/A   System Board   Any serial device	
0 <b>101xx</b> xx	Modem Adapter/A   System Board	
0 <b>107XX</b> XX		
0100XXXX (not listed above)	Multiprotocol Adapter/A   System Board	
0 <b>112XX</b> XX	+ 	

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Numeric Error Codes

	Numeric Error Codes
	Any SCSI Device   System Board
	 +
01291XXX, 012940XX, 012950XX	   Processor Board !
012917XX (If a 20-MHz board is installed, and the processor is a 487SX, verify that the jumper is in	 
positions 1 and 2.) (487SX is indicated on the processor.)	 
012944xx	+
(A hardware default interrupt has occurred.)	Restart the system and run advanced diagnostics
01290XXX (not listed above)	Processor Board Cache Option   Processor Board   System Board
	! !
0129X300 (Busmaster arbitration error. If more than one is installed, remove them one at a time to isolate the failure.)	
0 <b>141xx</b> xx	
	Realtime Interface   Coprocessor   Adapter/A
0 <b>147xx</b> xx, 0 <b>148xx</b> xx	+
	Video-Memory Module   System Board 
0 <b>152XX</b> XX	XGA(*) Display Adapter/A   Video-Memory Module   System Board
0 <b>164xx</b> xx	120MB Internal Tape Drive   Diskette Cable   System Board
0 <b>165xx</b> xx	+
	6157 Streaming-Tape Drive   6157 Tape-Attachment Adapter
0166XXXX, 0167XXXX (For diagnostic	     Token-Ring Network
information refer to the Token-Ring Network Adapter/A service Information.)	Adapter/A   System Board 
0 <b>185xx</b> xx	+
	DBCS Japanese Display   Adapter/A   System Board
0 <b>200xx</b> xx	+
	Image Adapter/A   Video-Memory Module   System Board
0 <b>208xx</b> xx	<u>+</u>
	Any SCSI Device
(Verify there are no duplicate SCSI ID settings or invalid Enable and Disable	

Numeric Error Codes

(  $\mbox{\scriptsize \star}\,)$   $\,$  Trademark of the IBM Corporation.

+  Symptom / Error	FRU / Action
0210XXXA   0210XXXB   0210XXXC   0210XXXD   0210XXXE   0210XXXF   0210XXXH   0210XXXU   (If the failing device is an external device, go to the external devices service pamphlet.)	SCSI Hard Disk Drive (60MB) SCSI Hard Disk Drive (80MB) SCSI Hard Disk Drive (120MB) SCSI Hard Disk Drive (160MB) SCSI Hard Disk Drive (320MB) SCSI Hard Disk Drive (400MB) SCSI Hard Disk Drive (1GB) SCSI Hard Disk Drive (Size Undetermined) SCSI Adapter SCSI Cable
0211XXXX	SCSI Tape Drive SCSI Adapter SCSI Cable
0215xxxC	SCSI CD-ROM Drive (I) SCSI CD-ROM Drive (II) SCSI Adapter SCSI Cable
0217XXXX	SCSI Rewritable Optical Drive SCSI Adapter SCSI Cable
I999XXXX   (This is usually not a hardware   failure. Go to "IML and IPL   Errors" before replacing any   FRUs.)	Default Hard Disk Drive Processor Board SCSI Adapter SCSI Cable

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS IML and IPL Errors

#### 5.8 IML and IPL Errors

You are here because the system detects an Initial Machine load (IML) problem or an Initial Program Load (IPL) problem. You can correct most of these errors without replacing any FRUs. IML/IPL problems are associated with the following:

An I999XXXX error is displayed.

The system powered-on without a POST error, but the operating system does not work.

The system starts up in BASIC.

IML and IPL errors can be caused by any of the following conditions:

Invalid startup Sequence (the default drive is not in the startup sequence)

Operating system not found

IML code not found

Related hardware failure (SCSI adapter, hard disk, SCSI cable) Unrelated hardware failure (misleading error code due to another problem on the SCSI bus).

Before replacing any FRUs, check the following:

#### Verifying the startup sequence is valid

- 1. Start the system from the Reference Diskette and select  ${\bf Set}\ {\bf Features}$  from the Main Menu.
- Select Set Startup Sequence and see if the default hard disk drive (usually drive 6) is in the startup sequence. If you receive an error message, follow the instructions on the screen, then return here.
- 3. If the default drive is in the startup sequence, exit from the screen and the Main Menu, then go to step 2 under "Testing the Hard Disk Drive." If the default drive is not in the startup sequence, follow the instructions on the screen, then go to "Testing the Hard Disk Drive."

#### Testing the Hard Disk Drive

- 1. Remove the Reference Diskette, power-off the system, then power-on the system. If the "F1" (Insert Diskette) icon appears on the screen, this means no operating system was found. Go to the next step. If the "Not OK" icon appears on the screen, this means that the system cannot access the System Partition. Go to "Updating the System Programs (restoring the partition)."
- 2. Either install an operating system on a device that is in the startup sequence, or change the startup sequence to include a device that has an operating system, then go to step 3 under "Updating the System Programs."

#### Updating the System Programs (restoring the partition)

- Restart the system from the Reference Diskette. Select Update System Programs from the Main Menu and wait for the program to complete running.
- Power-off the system, remove the Reference Diskette and continue with the next step.
- 3. Power-on the system, check for the normal power-up sequence and then run the advanced diagnostic tests. If the problem still exists, suspect the SCSI adapter, then the hard disk drive.

#### Notes:

- If the default startup sequence was customized, restore it to the customized settings after service is complete.
- 2. If you are not able to correct the problem using the IML and IPL Errors section, go to "Undetermined Problem" in topic 4.8.

+		+
Symptom / Error	FRU / Action	
I999001X, I999002X I999003X,   I999004X I999005X, I999006X   I999007X   (The actions for these errors are   valid only when running the system   from the hard disk drive.)	Update the system programs using the Reference Diskette. See "Updating the System Programs.")	

#### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS IML and IPL Errors

	IML and IPL Errors
I99900X1, I99900X2 I99900X3,   I99900X4 I99900X6, I99900X7   I99900X8   (The actions for these errors are   valid only when running the system   from the Reference Diskette.)	Verify you have the correct   Reference Diskette.   Restart the system from the   Reference Diskette.
I99900X5   (Diskette IML recovery prevented   while running the system from the   Reference Diskette.)	Power-off the system,   move the power-on   password jumper, then   power-on the system.
I9990301   (Hard disk drive reset failure.) 	   Investigate possible hard disk   problem.
I9990302   (No operating system found on the   default drive.)	   Install an operating   system.
I9990303   (System Partition start failure.) 	Update the system programs using the Reference Diskette. See "Updating the System Programs.")
I9990304   (No startable device with the   ASCII console.)	Restart the system with a startable operating system diskette.
I9990305   (No startable device found.) 	Restart the system using a diskette or check for a valid selectable startup sequence
I9990306   (Invalid CD-ROM or read/write   optical drive start error.) 	Restart the system from a startable diskette or hard disk drive
I9990401   (Unauthorized access.   Clear the power-on   password before   replacing any FRUs.)	   Processor Board   
19990402, 19990403 19990600,   19990607 19990609	   Processor Board
Supplemental Symptom-to-FRU Index:	

# IML and IPL Errors

IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS

Using the Parts Catalog

6.0 Using the Parts Catalog

INDEX REFERENCE NUMBERS: Refer to the illustrations for index reference numbers listed in the left margin of the parts listing.

SIMILAR ASSEMBLIES: If two assemblies contain a majority of identical parts, they're broken down on the same list. Parts peculiar to one or the other of the assemblies are listed separately and identified by description.

AR: (As Required) indicates that the quantity is not the same for all machines.

R: (Restricted) indicates that the part has a restricted availability.

INDENTURE: The indenture is marked by a series of dots located before the parts description. The indenture indicates the relationship of a part to the next higher assembly. For example:

#### Indenture Relationship of Parts

(No dot)	Main Assembly
(One dot	) Detail parts of a main assembly
(One dot	) Subassembly of the main assembly
(Two dot	) Detail part of a one-dot
	subassembly
(Two dot	) Subassembly of a one-dot
	subassembly

#### Subtopics

6.1 Example Parts List 6.2 Model 90 Overview 6.3 Model 90 Parts 6.4 Model 95 Overview 6.5 Model 95 Parts

Example Parts List

6.1 Example Parts List

Index	System Unit	
32	Cover	90X9288
3	Front Bezel/Logo (R)	72X8502
	Miscellaneous Hardware Kit (AR)	72X8580
	Knob Assembly, Hard Disk	
	Drive Support Structure	
	Knob	
	Washer	

#### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Model 90 Overview

6.2 Model 90 Overview

PICTURE 5

#### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Model 90 Parts

## 6.3 Model 90 Parts

Index	System Unit Exterior		
1 naex	Cover	33F8350	
_	Logo	33F8367	
4	Base Frame (R)	64F4116	
-	5.25-Inch Diskette-Drive Bezel	33F8459	
	5.25-Inch Hard Disk Drive Bezel	64F4104	
15	Bezel for Hard Disk Drive	33F8361	
16	3.5-Inch Diskette Drive Bezel	33F8360	
-0	3.5-Inch device filler Bezel	64F4149	
17	Blank Bezel for 5.25-inch Drive Bay		
	CD-ROM I Drive Bezel	64F4122	
	CD-ROM II Drive Bezel	92F0081	
	Rewritable Optical Drive Bezel (Uppe		85F0016
	Rewritable Optical Drive Bezel (Lowe		85F0017
	Large Ground Shield (Upper Bay)	85F0006	001001
	Small Ground Shield (Upper Bay)	85F0005	
	Ground Shield (Lower Bay)	85F0034	
	Keylock Assembly	33F8353	
	110710011110011011	331 333	
_	System Unit Interior		
2	Power Supply	92F0088	
_	Power Supply Bracket	64F4131	
3	System Board (Without Memory)	64F3287	
5	Hard Disk Drive		
_	(See Common Parts)		
6	Diskette Drive		
_	(See Common Parts)	7.	00=0104
7	Air Baffle (for 57F1597 Processor Bo		92F0134
0	Air Baffle (for all others)	85F0062	
8	Base Fan	64F4128	
9	Power Switch/Speaker assembly	33F8352	
10 11	Memory-Riser Card Memory-Riser Card	81F8823 81F8823	
11	System-Board Memory-Module Kit	0110023	
	(See Options and Adapters)		
12	Processor Board		
1.2	(See Common Parts)		
	Adapter Card-Guide Assembly	33F8363	
13	SCSI Adapter (See Common Parts)	3310303	
14	Memory-Riser-Card Support Bracket	57F3029	
19	SCSI Internal Cable	64F4127	
18	Hard Disk Drive Power Cable	0414127	
_0	(See Common Parts)		
20	Diskette Drive Signal Cable	57F3030	
20	Video-Memory Module	75X5894	
	Battery	33F8354	
	Label Kit	33F8367	
	Misc. Parts Kit	33F8370	
	rares nr	3313370	

Model 95 Overview

PICTURE 6

6.4 Model 95 Overview

#### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Model 95 Parts

## 6.5 Model 95 Parts

T J	Gratem Wait Butanian	
Index	System Unit Exterior	2250407
1 2	Access Cover	33F8427
<del>-</del>	Rear Bezel	33F8419
4	Pedestal with Plate	64F0215
5	Drive Support Structure	33F8421
_	Ground spring (for 33F8421)	33F6853
8	Drive Retainer	64F4135
9	Front Bezel	64F4137
10	DASD Bezel	64F4136
11	DASD Bezel	33F8425
12	DASD Bezel	33F8425
	2-Feature Bezel	64F0168
	5.25 Inch Diskette Drive Bezel	64F4103
	5.25 Framing Bezel	33F8459
	CD-ROM Drive I & II Bezel	64F0138
	Rewritable Optical Drive Bezel	85F0018
13	Diskette Drive Blank Bezel	33F8437
14	3.5-Inch Diskette Drive Bezel (AR)	33F8426
	3.5-Inch Device Filler bezel	64F4149
15	Information Panel Bezel	33F8423
18	Base Frame (R)	33F8417
	Keylock Assembly	33F8433
	Misc. Parts Kit	33F8435
	System Unit Interior	
3	Power Supply	92F0051
	Ground Strap (for 92F0051)	33F8418
16	Information Panel Assembly	33F8434
	Information Panel kit	33F8442
19	System Board (Without Memory)	33F5717
	Battery	33F8354
17	Diskette Drive (AR) (See Common Part	s)
24	Diskette Drive Signal Cable	33F8430
6	Hard Disk Drive Mounting Tray (AR)	64F0141
7	Hard Disk Drive (AR) (See Common Par	rts)
	DASD Option Guide	33F8441
26	SCSI Signal Cable	33F8436
27	Hard Disk Drive Power Cable	
	(See Common Parts)	
20	SCSI Adapter (See Common Parts)	
21	Processor Board(See Common Parts)	
	Adapter Guide	33F8440
22	System-Board Memory-Module kit	
	(See Options and Adapters)	
25	Information Panel Cable	33F8429
	Speaker	33F8444
	Access Cover Fan	64F4115
23	Power Cable (for 64F4115)	64F4120
	I/O Shadowbox Ground Spring	
	(With Thumb Screws)	92F0099

# 7.0 Common Parts

Diskette Drive	
1.44MB Drive	64F0162
Drive Slide (for 64F0162)	64F0156
2.88MB Drive with slide (not supported on	6470004
all early type 1 systems) Drive Slide (for 64F0204)	64F0204 64F3197
5.25-Inch Diskette Drive:	011 517 7
360KB External (4869-001)	72X6759
360KB External (4869-501)	72X6768
1.2MB External (4869-002) 1.2MB External (4869-502)	15F7993 15F7994
1.2MB Internal Drive (with rails)	64F4102
1.2MB Rail kit (for 64F4102)	85F0041
Slide kit (for 64F4102)	85F0040
ggg wast plak pales	
SCSI Hard Disk Drive 60MB Drive	6128296
80MB Drive	56F8854
100MB Drive	95F4748
200MB Drive	95F4749
120MB Drive 160MB Drive	6128298 56F8851
320MB Drive	85F0011
400MB Drive	85F0012
1GB Drive	92F0089
Terminator in-line (for 320/400MB) EMC Bezel and Spring Shield (for 92F0089)	92F0142
Drive Slide (Model 90)	85F0035
SCSI Adapter (with cache)	85F0063
SCSI Adapter (Without Cache)	85F0002
Terminator, External (for 85F0000)	33F8464
Terminator, Internal (for 85F0000) Terminator, Internal (for 85F0002) Drive Power Cable	34F0025 57F2870
Drive Power Cable	33F8431
Drive Power Cable (supports two devices)	
· · · · · · · · · · · · · · · · · · ·	
Processor Board (with connector for a cache 80486 (25 MHz) 80486 (33 MHz) 256KB L2 Cache (17ns) (for 64F0201 & 64F019	64F0201 64F0198
80486 (50 MHz)	92F0048
256KB L2 Cache (12ns) (for 92F0048) Cache Kit (Misc. Parts)	92F0050 33F8435
cache kit (MISC. Paits)	3310433
Processor Board (Without connector for a cac	he option)
80487SX (20 MHz)	92F0065
80486SX (20 MHz)	92F0049
80486SX (25 MHz) (Dual Processor Sockets) 80487SX Microprocessor (Extended Math Capak	92F0079
for 92F0079)	92F0100
80486 25/50 Overdrive Microprocessor (ODP)	
, , , , , , , , , , , , , , , , , , , ,	92F0147
80486DX2 (25/50 MHz) (runs internally at 50 80486 (50 MHz Single Socket, Dual Boards) (	
Are a Single FRU)	57F1597
CD-ROM Drive	
CD-ROM Drive (I)	81F7930
Slide (Model 90)	85F0014
Terminator Kit (for 81F7930)	59F3530
Cleaning Kit (for 81F7930) Cleaning Disk	59F3562
Test Disk	
CD Caddy	
CD-ROM Drive (II)	92F0084
Slide (Model 90)	92F0162
Terminator Kit (for 92F0084)  Media Kit (No Cleaning Necessary, for 92F00	92F0082 184) 31F4232
Test Disk	JIF #434
CD Caddy	
Generic CD-ROM parts:	0.0-0.05
Ground Spring (Model 95)	92F0087
CD Caddy Rail Kit	22F9419 34F0041
Headphones	53F3610
neadphones	5515010

Common Parts

```
300/1200 Modem Adapter/A
                                            34F0006
Communications Cable (for 34F0006)
                                            8285985
300/1200/2400 Modem Adapter/A
                                            65X1253
Communications Cable (for 65X1253)
                                            94X1540
Baseband Card
                                            72X8102
Baseband Cable
                                            72X8107
Broadband Card
                                            72X8106
3270 Connection
                                            74F3464
6157 Tape Adapter
                                            92X1459
Image Adapter/A
                                            06G8221
Double Byte Character Set (DBCS)
Display Adapter (Japan)
                                            07G0446
Display Adapter (Tiawan)
                                            07G0508
Video-Memory Module (512KB) (for 07F2508)
                                            07F4401
Video-Memory Module (1MB) (for 07F2508)
                                            07F4402
XGA(*) Display Adapter/A
                                            75X5886
Video-Memory Module (for 75X5886)
                                            75X5894
                                            34F0008
Dual Async Adapter/A
Pageprinter Adapter
                                            75X8213
Realtime Interface Coprocessor
Portmaster(*) Adapter/A
                                            53F2603
512KB Memory Module Package (for 53F2603)
                                            53F2656
1MB Memory Module Package (for 53F2603)
                                            53F2660
2MB Memory Module Package (for 53F2603)
                                            53F2664
RS232 Interface Board (for 53F2603)
                                            53F2612
RS422 Interface Board (for 53F2603)
                                            53F2615
Multiprotocol Adapter/A
                                            90X8995
Token-Ring Busmaster Adapter/A
                                            74F4149
Printer Accessory Kit
                                            1183003
Token-Ring Network Adapter/A
                                            83X7488
Token-Ring Adapter/A RPL Module
                                            83X9180
Token-Ring 16/4 Adapter/A
                                            16F1144
Token-Ring 16/4 Adapter/A RPL Module
                                            53F7747
```

#### (\*) Trademark of the IBM Corporation.

## Options and Adapters (continued)

Realtime Int. Coprocessor Multiport/2	00E1000
8-port RS232-C Electrical Interface Board (	
(for 09F1888)	91F7974
4-port RS232-C Electrical Interface Board	
(for 09F1888)	91F7976
	91F7966
512KB Memory Module Package (for 09F1888)	16F2267
Multiprotocol Interface Cable	
(for 09F1888)	00F5524
4+4-port RS232-C RS422-A	
Screen Reader Keypad	1393515
Screen Reader Keypad Cable	72X8537
5.25-Inch External Diskette Adapter/A	
(1.2MB or 360KB)	15F7996
3.5-Inch 127MB Rewritable Optical Drive	85F0015
Drive Mounting Slide (for 85F0015)	85F0022
Objective Lens Cleaning Cartridge (for 85F0)	015) 85F0043
Objective Lens Cleaning Cartridge (for 85F00 Prism Lens Cleaning Cartridge (for 85F0015)	
Prism Lens Cleaning Cartridge (for 85F0015)	
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:	85F0054
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only)	85F0054 90X8624
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only)	85F0054 90X8624 92F0104
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns)	85F0054 90X8624 92F0104 92F0102
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0103
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (80ns) 4MB (70ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (70ns) 4MB (70ns) 4MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (70ns) 4MB (70ns) 4MB (80ns) 8MB (70ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980 64F3606
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (70ns) 4MB (70ns) 4MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (70ns) 4MB (70ns) 4MB (80ns) 8MB (70ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980 64F3606
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (80ns) 4MB (70ns) 4MB (80ns) 8MB (70ns) 8MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980 64F3606 64F3607
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (70ns) 2MB (80ns) 4MB (70ns) 4MB (70ns) 8MB (70ns) 8MB (70ns) 8MB (70ns) 8MB (70ns) 8MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0103 92F0105 87F9980 64F3606 64F3607
Prism Lens Cleaning Cartridge (for 85F0015) Parity Memory-Module Kits:  1MB (85ns) (For Type 1 & 3 Boards only) 2MB (85ns) (For Type 1 & 3 Boards only) 2MB (80ns) 2MB (80ns) 4MB (70ns) 4MB (70ns) 8MB (70ns) 8MB (80ns) 8MB (70ns) 8MB (70ns) 8MB (80ns)	85F0054 90X8624 92F0104 92F0102 92F0105 87F9980 64F3606 64F3607

#### Keyboard Cable and Mouse

Keyboard Cable Assembly 0.9 m (3 ft.)	61X8898
Keyboard Parts Kit	33F8174
Mouse	61X8923
Mouse Ball and Pop-Off Retainer	33F8461
Mouse Ball and Twist-Off Retainer	33F8462

#### Space-Saving Keyboards (84/85 Key)

Canadian French	1396046
Latin-American Spanish	1396047
U.S. English	1393290
Cable Assembly, External	1393082

#### nd 95 XP 486 HMS rts

IRM	PS/2 Model 90 XP 486 and
ISIN	Common Parts
DBCS Japanese Keyboards	
Space Keyboard (89 Key)	65X1121
Space Keyboard (106 Key)	79F0167
Enhanced Keyboard (116 Key)	94X1110
Host-Connect Keyboard (124 Key)	94X1220
DBCS Keyboard Cable	79F5443
Enhanced Keyboards (101/102 Key) Arabic	1391490
Belgian	1391414
Canadian French	1392011
Cyrillic	1393866
Danish	1391407
Dutch	1391511
French	1391402 1391403
German Greek	1391403
Hebrew	1391408
Italian	1391404
Latin-American Spanish	1392015
Norwegian	1391409
Portuguese	1391410
Russian/Cyrillic	1395622
Spanish	1391405
Swedish/Finish	1391411
Swiss	1391412
Swiss/French Swiss/German	1395881 1395882
Turkish	1393286
U.K. English	1391406
U.S. English (E/ME/A use only)	1396790
U.S. English	1392090
Yugoslavian	1393669
Host-Connected Keyboards (122 Key) Austrian/German	
Belgian	1396902 1396903
Canadian French	1397051
Cyrillic	1396916
Danish	1396904
Dutch	1396905
French	1396990
Greek	1396917
Icelandic	1396941
Italian	1396908 1397052
Latin-American Spanish Norwegian	1396909
Portuguese	1396910
Spanish	1396911
Swedish/Finish	1396906
Swiss/French	1396912
Swiss/German	1396913
Turkish	1396921
U.K. English	1396914
U.S. English (E/ME/A use only)	1397025
U.S. English	1397050
Yugoslavian	1396920
Tools and Miscellaneous	
Tri-Connector Wrap Plug	72X8546
Wrap Plug	59X4115
Wrap Plug	
(for Token-Ring Network Adapter/	
Wrap Plug (for Real-time Interfac	
Co-Processor Multiport/2) 78-pin	
Wrap Plug (for Multiport Interfac Direct Connect 25-pin, Ports 0 a	
Wrap Plug (for Multiport Interfac	
Cable) Direct Connect 25-pin, po	

#### 8503 Monochrome Display (With Tilt / Swivel Stand) 110/120 V ac 68X3045

Plastic Envelope (For Wrap Plug)

Key Cap Removal (Keyboard) Tool

Data Migration Facility

Video Memory Removal Tool

Video Memory Insertion Tool

through 7

09F1799

6138013

61X8936

6110464

79X5893

07F2518

# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Common Parts

IDIN 1 3/2 IVI	Common Parts	93 XF 400 FIMIS
220/240 V ac (Northern Hemisphere)	68X3046	
220/240 V ac (Southern Hemisphere)	72X7878	
Tilt/Swivel Stand	68X3061	
506 Monochrome Display (With Tilt / Sw	irol Standl	
110/125 V ac (US/Canada)	39F8087	
110/125 or $200/240$ V ac (Northern Hemi		39F8088
110/125 or 220/240 V ac (Southern Hemi	sphere)	39F8089
<b>507 Monochrome Display (With Tilt / Sw</b> 110/120 or 220/240 V ac (Universal Mod		
.,	,	
508 Monochrome Display (With Tilt / Sw	ivel Stand)	
110/125 V ac (US/Canada)	6247838	
110/125 or $200/240$ V ac (Northern Hemi $110/125$ or $220/240$ V ac (Southern Hemi	sphere)	39F8067
110/125 of 220/210 v ac (boathern nem	Spirer e /	3910000
512 Color Display (Without Tilt / Swiv.	ol Stand)	
110/120 V ac	61X8924	
220/240 V ac (Northern Hemisphere)	61X8928	
220/240 V ac (Southern Hemisphere)	61X8927 61X8925	
.IIC, DWIVCI DUAMA	0170373	
: 13 Color Display (With Tilt / Swivel)	Stand)	
.10/120 V ac	68X3088	
220/240 V ac (Northern Hemisphere)	72X7870	
20/240 V ac (Southern Hemisphere)	72X7877 68X3061	
iic, bwivei beand	0023001	
14 Color Display (Without Tilt / Swiv.	el Stand)	
10/120 V ac	75X5945	
220/240 V ac (Northern Hemisphere)	75X5946	
20/240 V ac (Southern Hemisphere) ilt/Swivel Stand	75X5947 75X5907	
515 Color Display (With Tilt / Swivel .	Stand)	
Model 001 (90/137 V ac (U.S. and Canad		
Tilt / Swivel and Packaging Set	38F3911	
Model 002 (90/265 V ac, Universal volt. Tilt / Swivel and packaging set	age) with 38F3912	
Model A01 (90 V ac) With		
Tilt / Swivel and Packaging Set	38F3913	
Shipping material: Box	16F0188	
Front Cushion		
Rear Cushion	2052060	
ower cable, 1.8 (6 ft), U.S.	38F3968	
upplemental Parts Catalog:		

#### IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Common Parts


# IBM PS/2 Model 90 XP 486 and 95 XP 486 HMS Power Cords

## 7.1 Power Cords

Index	Power Cords	
	Display Power Cord, for:	
1	Colombia, U.S., Venezuela	68X3071
	System Unit Power Cord, for:	
1	Colombia, U.S., Venezuela	62X1045
	System Unit Power Cord, for:	
2	Hong Kong, Singapore, U.K.	14F0033
	System Unit Power Cord, for:	
3	France, Germany, Spain	13F9979
	System Unit Power Cord, for:	
4	Italy, Chile	14F0069
	System Unit Power Cord, for:	
5	Australia, New Zealand, New Guinea,	
	Papua	13F9940
	System Unit Power Cord, for:	
6	Denmark	13F9997
	System Unit Power Cord, for:	
7	Israel	14F0087
	System Unit Power Cord, for:	
8	Bangladesh, Pakistan, South Africa,	
	Sri Lanka	14F0015
	System Unit Power Cord, for:	
9	Switzerland	14F0051
	System Unit Power Cord, for:	
10	Thailand	1838574
	System Unit Power Cord, for:	
	Japan	79F2755

PICTURE 7