# sgi

SGI<sup>®</sup> InfiniteStorage Cluster Manager for Linux<sup>®</sup> Administrator's Guide

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### **New Features in this Guide**

This release supports the following:

- Support for the L2 power controller via Ethernet. See "L2 Power Controller" on page 12.
- Hardware diagrams describing L2 reset connections. See:
  - Figure 2-1 on page 13
  - Figure 2-2 on page 14
  - Figure 2-3 on page 15
  - Figure 2-4 on page 16
- Controlled failback option; see "Step 7: Create the Failover Domain" on page 36
- Detach capability for services, after which the service is no longer monitored and is not part of the cluster, but continues to run on the member. (The difference between detach and disable is that the services are not stopped with a detach.) See "Service Administration" on page 52.
- Restart count limit; see "Step 8: Configure the Service" on page 38
- The ability to specify a script that contain shell functions to failover user applications. See "Step 8: Configure the Service" on page 38, "Example of Failing Over Multiple User Applications" on page 60, and "Sample User Application Script" on page 60
- Support for multiple user applications. See "Example of Failing Over Multiple User Applications" on page 60.

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# **Record of Revision**

Version	Description
001	May 2004 Original publication to support SGI Cluster Manager 3.0 for Linux
002	August 2004 Supports SGI Cluster Manager 3.1 for Linux

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### **About This Guide**

This guide provides information about SGI Cluster Manager for Linux, which provides highly available services for SGI Altix servers. It is based on the Red Hat Cluster Manager product. An optional product provides high-availability services for CXFS clustered filesystems, local XVM logical volumes, the Data Migration Facility (DMF), and the Tape Management Facility (TMF).

#### **Related Publications**

The following publications contain additional information that may be helpful:

- Red Hat Cluster Suite: Configuring and Managing a Cluster, which is available on the SGI Cluster Manager x.x for Linux Base Product CD and at the following website:
  - https://www.redhat.com/docs/manuals/enterprise/RHEL-3-Manual/clustersuite/
- SGI ProPack for Linux and SGI Altix documentation:
  - NIS Administrator's Guide
  - Personal System Administration Guide
  - SGI ProPack for Linux Start Here
  - SGI Altix 350 System User's Guide
  - SGI Altix 3000 User's Guide
  - Performance Co-Pilot for IA-64 Linux User's and Administrator's Guide
  - SGI L1 and L2 Controller Software User's Guide
  - SGI Altix Systems Dual-Port Gigabit Ethernet Board User's Guide
- CXFS Administration Guide for SGI InfiniteStorage
- DMF Administrator's Guide for SGI InfiniteStorage
- TMF Administrator's Guide
- XVM Volume Manager Administrator's Guide

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## **Obtaining Publications**

You can obtain SGI documentation as follows:

- See the SGI Technical Publications Library at http://docs.sgi.com. Various formats
  are available. This library contains the most recent and most comprehensive set of
  online books, release notes, man pages, and other information.
- On IRIX systems, you can use InfoSearch (if installed), an online tool that provides a more limited set of online books, release notes, and man pages. Enter infosearch at a command line or select **Help > InfoSearch** from the Toolchest.
- On IRIX systems, you can view release notes by entering either grelnotes or relnotes at a command line.
- On Linux systems, you can view release notes on your system by accessing the README file(s) for the product. This is usually located in the /usr/share/doc/productname directory, although file locations may vary.
- On IRIX and Linux systems, you can view man pages by typing man *title* at a command line.

#### Conventions

The following conventions are used throughout this document:

Convention	Meaning
command	This fixed-space font denotes literal items such as commands, files, routines, path names, signals, messages, and programming language structures.
variable	Italic typeface denotes variable entries and words or concepts being defined.
user input	This bold, fixed-space font denotes literal items that the user enters in interactive sessions. (Output is shown in nonbold, fixed-space font.)
[]	Brackets enclose optional portions of a command or directive line.
	Ellipses indicate that a preceding element can be repeated.

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**GUI** 

This font denotes the names of graphical user interface (GUI) elements such as windows, screens, dialog boxes, menus, toolbars, icons, buttons, boxes, fields, and lists.

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#### Introduction

The SGI Cluster Manager for Linux provides *highly available services* that survive a single point of failure. It uses redundant components and special software to provide services for a cluster that contains multiple machines or system partitions, known as *members*. This release supports a cluster of two members.

All highly available services are owned by one member at a time. Highly available services are monitored by the SGI Cluster Manager software. If one member fails, the other member restarts the highly available applications of the failed member, known as the *failover* process.

To clients, the services on the backup member are indistinguishable from the original services before failure occurred. It appears as if the original member has crashed and rebooted quickly. Clients that use User Datagram Protocol (UDP) for communication with the server will notice a brief interruption in the highly available service. Clients that use Transmission Control Protocol (TCP) for communication may have to reconnect to the server in case of failure.

SGI Cluster Manager is based on Red Hat Cluster Manager, which is part of Red Hat Cluster Suite 3.0. Therefore, this guide will refer to the Red Hat documentation whenever possible. You must have access to *Red Hat Cluster Suite: Configuring and Managing a Cluster*, which is available on the SGI Cluster Manager CD and at the following website:

https://www.redhat.com/docs/manuals/enterprise/RHEL-3-Manual/cluster-suite/

This book provides additional information needed to use the SGI product for SGI Altix servers in a high-availability cluster environment. You should read through this guide before you begin configuring the cluster. For differences with Red Hat Cluster Manager, see Appendix A, "Differences Between Red Hat Cluster Manager and SGI Cluster Manager" on page 95.

Although SGI Cluster Manager for Linux provides similar functionality to IRIX FailSafe, there are differences; see Appendix B, "FailSafe and SGI Cluster Manager" on page 97.

This chapter discusses the following:

- "Base Product" on page 2
- "Optional SGI Software Storage Plug-In Product" on page 2

- "Highly Available Services" on page 3
- "Hardware Requirements" on page 3
- "Software Requirements" on page 6
- "Failover Domains" on page 6
- "Cluster Daemons" on page 9

#### **Base Product**

The SGI Cluster Manager base product provides failover support for the following:

- Filesystems (including XFS)
- NFS
- Samba
- IP addresses
- User-defined applications (that is, applications that are not provided by the SGI Cluster Manager product)

## **Optional SGI Software Storage Plug-In Product**

A *plug-in* is the set of software that allows a service to be highly available without modifying the application itself. An optional value-add product supplies plug-ins for the following:

- CXFS clustered filesystems
- Data Migration Facility (DMF)
- XVM volume manager in local mode

This optional product also provides a failover script for the Tape Management Facility (TMF). You can modify your application to use this script to provide highly available services for TMF.

## **Highly Available Services**

A highly available service consists of the following:

- Disks
- IP address
- Filesystem (such as CXFS)
- NFS (if used)
- Samba (if used)
- User applications (if used)

### **Hardware Requirements**

SGI Cluster Manager requires the following:

- A cluster of up to two members. The following servers are supported:
  - SGI Altix 350 servers with an IO10 PCI expansion board and a multiport serial adapter cable (a device that provides four DB9 serial ports from a 36-pin connector). See "Power Controllers" on page 12.
  - SGI Altix 3700 servers or Altix 3300 servers (may be partitioned; each system partition is an individual member).
- The *shared partitions*, which are the raw disk partitions where configuration, cluster, and service status information is kept by SGI Cluster Manager. One is considered the *primary partition*, the other is the *shadow partition* and is used as a backup. The primary partition and the shadow partition should be in different storage devices connected to the members using different Fibre Channel cards. The two partitions should have independent I/O paths.
- Network cabling: you can connect private network or cross-over cables between members. You have a choice between an Ethernet cable from server to hub or a 20-ft cross-over Ethernet cable.

**Note:** To use cross-over cabling for a private network, you must purchase another PCI Ethernet card.

- Serial cabling: For Altix 3000 systems, you must use the serial ports on the IX brick.
- Power control: an L2 system controller

Figure 1-1 shows an example configuration using CXFS. A private network is recommended for SGI Cluster Manager. The SGI Cluster Manager members should be able to communicate with the SGI Cluster Manager tiebreaker via the network. The tiebreaker can be a machine or a router or any device that can be connected via the network. (For more information about tiebreakers, see "Step 6: Set the Tiebreakers" on page 35.)

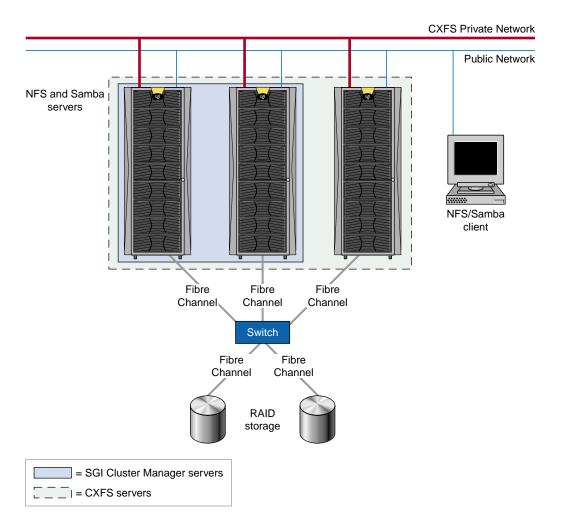


Figure 1-1 An Example CXFS and SGI Cluster Manager Configuration

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## **Software Requirements**

SGI Cluster Manager requires the following:

- SGI ProPack for Linux:
  - SGI ProPack 3 for Linux
  - SGI ProPack 3 Service Pack 1 for Linux
- Red Hat Enterprise Advanced Server 3.0

**Note:** The Linux virtual server (load-balancing software) that is part of Red Hat Cluster Suite is not supported on SGI Altix systems.

This release also supports the following releases:

- Samba 3.0 as shipped with Red Hat Enterprise Advanced Server 3.0
- CXFS 3.2 Altix server/client release

**Note:** Use of clustered XVM volumes with SGI Cluster Manager requires the CXFS plug-in. The SGI Cluster Manager base product supports local XVM volumes.

- DMF 3.0.1
- TMF 1.4.1

See "Software Packages" on page 19 and the README file for a list of the RPMs included on CDs.

#### **Failover Domains**

The failover domain is the list of members in the cluster where a service can be online.

Each failover domain has two *failover options* that are considered when a failure occurs and a new target member for the service must be determined:

• Restricted failover permits failover only to the members listed. If all of the members in the domain are unavailable, the service will stop.

If a domain is not restricted, a service can run on members that are not in domain if there is a failure and all members in the domain are unavailable. (However, administrative commands cannot relocate the service to a member that is not in the domain, whether or not this option is used.)

 Ordered failover causes the service to start on the first member defined (the lowest-ordered) if it is available; if that member is unavailable, the other member will be used. If controlled failback is not set, the service will automatically failback from the second node to the original node when the original node is rebooted after a failure or maintenance period.

**Note:** Lowest-ordered means a higher preference for a service to be started on that member.

If the failover is not ordered, a member from the list will be randomly chosen to run the service. If it fails, any other member from the list will be chosen.

Each failover domain also has a *failback option*, which is considered when a node rejoins the cluster. The *controlled failback* option says that a service will not be moved back to a member when it rejoins the cluster even if it is the preferred member in the list (when ordered failover is used). The system administrator must to manually relocate the service in order for it to run on the first member without an intervening failure. Only a new failure will cause a service to be automatically moved.

Suppose you have a cluster with two members, A and B. Table 1-1 describes some of the possible results from using various options under different circumstances for the nfs service.

**Table 1-1** Failover Domain and Option Results

Failover Domain	Options	Circumstance	Results
(none)	(none)	Newly formed membership	The service will be started on any member in the cluster, randomly chosen
В	(none)	Newly formed membership	The service will be started on B if it is available. If B is not available, the service will be started on A.
В, А	(none)	Newly formed membership	The service will be started on one of the members A or B, randomly chosen. If that member is unavailable, the other will be used.
В	(none)	The service is running on B and then B fails	The service will be started on A. The service will remain on A even after B restarts.
В, А	Ordered	Newly formed membership	The service will be started on B if it is available. If B is not available, the service will be started on A.
В, А	Restricted failover and controlled failback	Newly formed membership	The service will be started on either A or B, randomly chosen. If that member fails, the service restart on the other node and will remain there until the system administrator manually intervenes.
В	Restricted	The service is running on B and then B fails	The service will stop.
В, А	Ordered	The service is running on B and then B fails	The service will be started on A. The service will be moved back to B as soon as it restarts.
В, А	Ordered failover and controlled failback	The service is running on B and then B fails	The service will be started on A. The service remain on A even after B restarts. To go back to B, the system administrator must manually move the service.

#### **Cluster Daemons**

Following is an overview of the cluster daemons:

- clumembd is the cluster membership daemon. It performs network heartbeats and checks the liveliness of other members in the cluster.
- cluquorumd is the cluster quorum daemon. It computes new membership and implements quorum. cluquorumd implements I/O fencing by resetting members that are in failed state and reads/writes membership information to the shared partitions.
- clurmtabd is the cluster remote NFS mount table daemon. It synchronizes NFS mount point entries by polling the /var/lib/nfs/rmtab file.
- clusvcmgrd is the cluster service manager daemon. It starts/stops and checks the status of services running in the cluster.
- clulockd is the cluster global lock manager daemon. The locks are stored on the shared partitions.

For more information, see the man pages.

#### **Hardware Installation**

This chapter discusses the following:

- "Shared Partitions"
- "Heartbeat Network"
- "Power Controllers" on page 12

#### **Shared Partitions**

SGI Cluster Manager for Linux **requires** two 10–MB partitions to keep membership quorum: the *primary partition* and the *shadow partition* (used for backup purposes). You should use the XSCSI raw device driver to access these partitions (do not use the Linux raw device driver).

SGI Cluster Manager supports SAN configurations using TP9300, TP9500, and TP9100 RAIDs. Each member in the cluster should be connected to storage using multiple paths so that service failovers are minimized. SGI recommends that the two shared partitions should be on different Fibre Channel (FC) controllers; ideally, they should be on separate FC controllers at the front end, separate HBAs on the Altix, and on separate RAID logical units (LUNs) or RAID arrays if possible. They should be at least 10 MB in size and the partition type must be linux.

The device names for the shared partitions must be identical on all cluster members. Use the /usr/lib/clumanager/create\_device\_links script to create the same device name on each member.

For more information, see:

- SGI® InfiniteStorage TP9400 and SGI® InfiniteStorage TP9500 and TP9500S RAID User's Guide
- SGI® InfiniteStorage TP9300 and TP9300S RAID User's Guide
- SGI TPSSM Administration Guide

#### **Heartbeat Network**

SGI Cluster Manager uses hostnames for sending heartbeat and control messages to indicate that a member is up and running and to request operations or distribute information. Ethernet cables are provided that will allow the members to be connected directly or using a network hub.

You can use 10/100baseT or 1–Gb ports in the system for heartbeat communication. For more information, see *SGI Altix Systems Dual-Port Gigabit Ethernet Board User's Guide*.

Heartbeats are either broadcast on all networks or multicast on the network interface that hostname configured.

#### **Power Controllers**

You must use SGI L2 system controllers for power control. Multiple members within a partitioned system may share a single L2 as long as the system serial number on each L1 is the same.

Network-based and serial-based power controllers are not supported for SGI Cluster Manager on SGI Altix servers.

For more information, see the following:

- SGI Altix 3000 User's Guide
- SGI Altix 350 System User's Guide

For information about configuring the power controller, see "Step 4: Add Power Controller Configuration" on page 28.

#### **L2 Power Controller**

The L2 is an optional product for the Altix 350 and Altix 3300 and must be purchased. An L2 is standard for each Altix 3700 rack. Use one of the following:

- Serial connection:
  - Altix 350: serial ports on Altix 350 with IO10 and a IO10 CBL-SATA-SERIAL multiport serial adapter cable. The customer must also order the LS-BASE-IO serial ATA (SATA) drive option.

**Note:** Customers cannot replace the IO9 in the Altix 350 with the IO10. This procedure requires a new interface board and cables as well as a drive swap from SCSI to SATA. This procedure can only to be done by SGI service personnel.

Figure 2-1 shows the rear panel for an Altix 350.

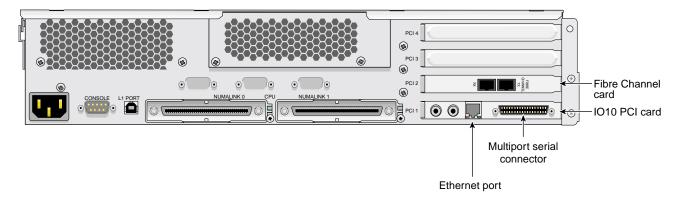


Figure 2-1 Altix 350 Rear Panel

- Altix 3300 and Altix 3700 should use DB9 serial ports on an IX-brick
- Serial cables should use the remote modem port on the L2 system controller.
   Connect the serial cable to the remote modem port on one end and the tty port on the other end.
- Requires the 12 designation in the cluster database

Figure 2-2 on page 14 and Figure 2-3 on page 15 show the serial connections.

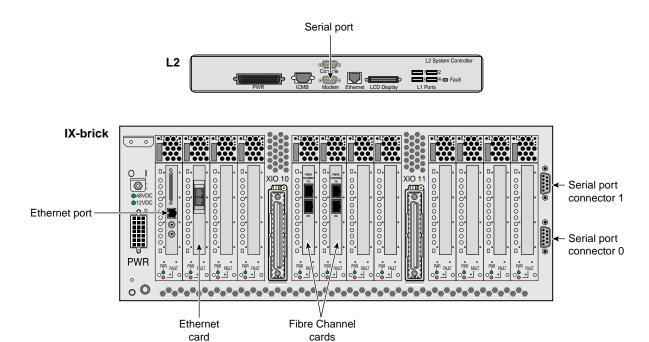


Figure 2-2 Altix 3000 Rear Panel

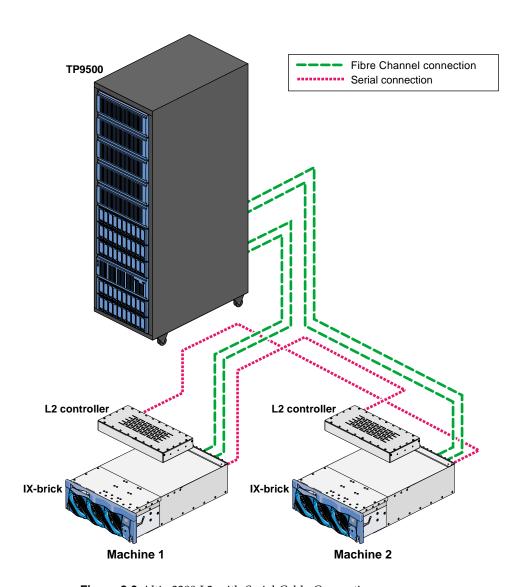


Figure 2-3 Altix 3300 L2 with Serial Cable Connection

#### • Ethernet connection:

- An Ethernet network requires an Ethernet port on each member.
- All members in the cluster and the L2 must be connected to the same network.
   For security reasons, SGI recommends a private network if the Ethernet method is used. If a private network is used, a PCI Ethernet card is required for each member.
- Multiple members within a partitioned system may share a single L2 as long as the system serial number on each L1 is the same.
- L2 via Ethernet is required if you are also running CXFS
- Requires the 12network designation in the cluster database

Figure 2-4 shows the Ethernet connection.

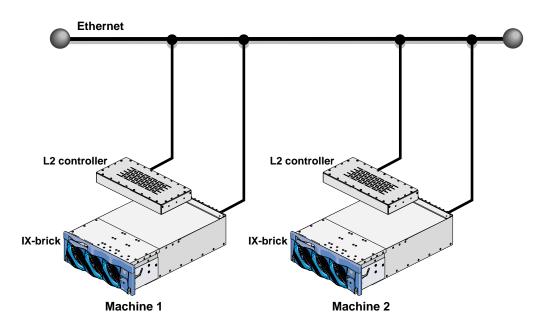


Figure 2-4 Altix 3300 L2 with an Ethernet Connection

### Testing Serial Connectivity for the L2

To test the serial lines, do the following:

1. Create symlinks to the serial devices:

```
# ln -s /dev/ttyIOC4/0 /dev/ttyI0
# ln -s /dev/ttyIOC4/1 /dev/ttyI1
```

2. Use the cu(1) command to test the connection to the controller.

**Note:** By default, the cu program has a set user ID of uucp. Therefore, you must either change the permissions on the tty device file or change the ownership of the device file to uucp before running the cu command. For example:

```
# chown uucp.uucp /dev/ttyIOC4/0
```

The cu command requires the tty names to be in the following format:

```
/dev/ttyXXX
```

You can use  $\dev/\tyIOC4/0$  to define power controllers in SGI Cluster Manager.

Note: You must use parity=even.

For example:

```
# cu -1 /dev/ttyI0 -s 38400 --parity=even
Connected.
```

```
Jackhammer-001-L2>cfg
L2 192.0.1.133: - 001 (LOCAL)
L1 192.0.1.133:0:0 - 001c04.1
L1 192.0.1.133:0:1 - 001i13.1
L1 192.0.1.133:0:5 - 001c07.2
L1 192.0.1.133:0:6 - 001i02.2
```

For more information, see the cu(1) man page.

You can also use the clufence(8) command to test serial connectivity.

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server-001-L2>

### Testing Ethernet Connectivity for the L2

To determine an L2's IP address or to configure an IP address for an L2, connect to the L2 using the serial port and use the L2 ip command.

For example, to show the current IP setting::

You can use the ping command to test connectivity to an L2. You can also use the L2 12find command to find other L2s in the same subnet. For example:

```
[root@altix root]$ telnet 12-server.acme.com
Trying 192.0.1.98...
Connected to 12-server.acme.com.
Escape character is '^]'.
Linux 2.4.7-sgil2 (192.0.1.98) (ttyp2)
SGI SN1 L2 Controller
INFO: connection established to localhost, to quit enter <ctrl-]> <>
server-001-L2>help 12find
12find
       print list of L2's on the same subnet as this one
server-001-L2>12find
6 L2's discovered:
ΤP
              SSN
                     NAME
                                      RACK FIRMWARE
______ ____
[ L2's with different System Serial Numbers ]
 192.0.1.67 R2000016
                                       000 L3 controlle
 192.0.1.132 L1000487
                                       001 1.3.61
 192.0.1.96 N0000005 bar
                                      002 1.24.2
 192.0.1.100 N0000005 bar2
                                       003 1.24.2
 192.0.1.94 N0000005 bar3
                                      004 1.24.2
                                     001 1.22.0
 192.0.1.105 N0000005 bar_12_2
```

# **Software Installation**

This chapter describes how to install the SGI Cluster Manager for Linux software.

This chapter includes the following sections:

- "Software Packages"
- "Installing the Software" on page 20
- "Upgrading" on page 21
- "Uninstalling the Software" on page 22

# **Software Packages**

The following packages are provided:

- Base product:
  - clumanager-1.2.3-AS3.0sgi300XX.ia64.rpm, which contains the basic monitoring and failover capabilities
  - redhat-config-cluster-1.2.3-AS3.0sgi300XX.noarch.rpm, which contains the configuration tools

**Note:** The redhat-config-cluster RPM is dependent upon the clumanager RPM. You must uninstall clumanager first.

- rh-cs-en-3-AS3.0sgi300XX.noarch.rpm, which contains the Red Hat documentation
- sgi-cluster-manager-docs-x.x-1.noarch.rpm, which contains this SGI guide
- Optional high-availability plug-ins for CXFS, DMF, TMF, and local XVM: clumanager-sgi-1.0.0

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# **Installing the Software**

Do the following:

- 1. If necessary, upgrade to the supported level of SGI ProPack according to the directions in *SGI ProPack for Linux Start Here*. See "Software Requirements" on page 6.
- 2. Insert the SGI Cluster Manager x.x for Linux Base Product CD and do the following to mount the CD and see its contents:

```
# mount /dev/cdrom /mnt/cdrom
# cd /mnt/cdrom
# ls
COPYING README RPM_MD5_SUMS SGI TRANS.TBL
```

Read the README file to learn about any late-breaking changes in the installation procedure.

3. Install the software from the CD using the rpm(8) command:

```
# rpm -Uvh clumanager-1.2.3*.rpm redhat-config-cluster-1.0.0*.rpm rh-cs-en-3*rpm \
sgi-cluster-manager-docs*.rpm
```

For more information, see the rpm(8) man page.

4. If you have purchased the optional high-availability product for CXFS, DMF, TMF, and local XVM, insert the SGI Cluster Manager x.x for Linux — Storage Software Plug-ins CD. Do the following to mount the CD and see its contents:

```
# mount /dev/cdrom /mnt/cdrom
# cd /mnt/cdrom
# ls
COPYING README RPM_MD5_SUMS SGI TRANS.TBL
```

Read the README file to learn about any late-breaking changes in the installation procedure.

5. Install the software from the CD:

# rpm -Uvh clumanager-sgi-1.0.0-AS3.0sgi300xx.ia64.rpm

# **Upgrading**

To upgrade from the previous release, do the following:

1. Relocate all services to one member. For example:

```
# clusvcadm -r service -m member
```

For more information, see "Service Administration" on page 52.

2. Stop cluster daemons on the member to be upgraded. For example:

```
# /etc/init.d/clumanager stop
```

For more information, see "Stopping Cluster Processes" on page 52.

- 3. Install the new software as described in "Installing the Software" on page 20.
- 4. Start the cluster daemons on the member. For example:

```
# /etc/init.d/clumanager start
```

For more information, see "Starting Cluster Processes" on page 51.

5. Relocate the services to the upgraded member if needed. For example:

```
# clusvcadm -r service -m member
```

For more information, see "Service Administration" on page 52.

- 6. Repeat steps 1 through 5 for the other member.
- 7. If you modified /usr/lib/clumanager/create\_device\_links, restore your modifications by copying the backup file that is automatically made:

# cp /usr/lib/clumanager/create\_device\_links.rpmsave /usr/lib/clumanager/create\_device\_links

Note: When you install the SGI Cluster Manager software, a new /usr/lib/clumanager/create\_device\_links file is installed. If the create\_device\_links file was modified, the changed file will be saved as /usr/lib/clumanager/create\_device\_links.rpmsave.

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# **Uninstalling the Software**

To uninstall the software, use the following command:

rpm -e rpm\_name

Uninstalling the clumanager RPM will attempt to stop cluster daemons in the local node.

**Note:** The redhat-config-cluster RPM is dependent upon the clumanager RPM. You must uninstall clumanager first.

For more information, see the rpm(8) man page.

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# Configuration

This chapter provides an overview of the basic configuration process, plus specific information about SGI Cluster Manager for Linux that differs from the Red Hat Cluster Manager. For details, follow the information in Chapter 2, "Cluster Configuration," in the Red Hat Cluster Suite: Configuring and Managing a Cluster manual.

# **Cluster Configuration Tools**

SGI Cluster Manager supports the following tools to configure the cluster:

- Cluster Status graphical user interface (GUI): redhat-config-cluster
- Command-line interface (CLI): redhat-config-cluster-cmd

At any given time, you must use only one of these tools to perform configuration tasks. The GUI and the CLI supply similar functionality, although there are a few exceptions.

## **Displaying Configuration Status**

The GUI displays the current status of the cluster. To display more details about an item, select the item and click **Properties**. Figure 4-1 shows an example of the GUI.

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Figure 4-1 Cluster Status GUI

In the CLI, enter an argument without an = value to display the current setting. For example, the following displays the name of the cluster and the number of times the configuration has been changed:

# cluster: name = SGI High Availability cluster config\_viewnumber = 14

# redhat-config-cluster-cmd --cluster

### **Saving Changes**



**Caution:** After making modifications to the configuration using the GUI, you should save the information using the following selections:

File

> Save

The information is written to a local /etc/cluster.xml file as well as to the shared partition.

## **Configuration Steps**

This section discusses the configuration steps:

- "Step 1: Define the Shared Partitions" on page 26
- "Step 2: Create the Cluster" on page 27
- "Step 3: Define the Members" on page 28
- "Step 4: Add Power Controller Configuration" on page 28
- "Step 5: Change the Heartbeat Interval, Timeout, and Failover Speed" on page 32
- "Step 6: Set the Tiebreakers" on page 35
- "Step 7: Create the Failover Domain" on page 36
- "Step 8: Configure the Service" on page 38
- "Step 9: Add a Service IP Address" on page 40
- "Step 10: Add the Disk and Filesystem Information to the Service (*Optional*)" on page 41
- "Step 11: Add a Samba Share (Optional)" on page 42
- "Step 12: Define the NFS Information (Optional)" on page 42
- "Step 13: Save the Cluster Configuration (GUI only)" on page 43
- "Step 14: Synchronize Configuration Changes Across the Cluster" on page 43

- "Step 15: Verify that Configuration Changes are Synchronized" on page 43
- "Step 16: Start the Cluster Daemons" on page 44

## **Step 1: Define the Shared Partitions**

The names of the device files for filesystems and raw partitions to store quorum information must be the same on all cluster members. You must do one of the following:

- Ensure that the members have their disks attached identically.
- Create symbolic links (symlinks) on each member as appropriate. You must re-create the symlinks every time the machine reboots because /dev files are re-created. Therefore, you should modify the /usr/lib/clumanager/create\_device\_links script to add the device symlinks that are required.

SGI recommends that the two shared partitions should be on different FC controllers; ideally, they should be on separate FC controllers at the front end, separate HBAs on the Altix, and on separate RAID LUNs or RAID arrays if possible. They should be at least 10 MB in size and the partition type must be Linux. For more information, see Appendix C, "Setting the Partition Type to Linux" on page 101.

For example, suppose you have the following output from the hinv command:

```
Integral SCSI controller pci04.01.0: Version Fibre Channel QLA2300 (Rev 1) pci04.01.0
   Disk Drive: unit    2 lun    0 on SCSI controller pci04.01.0    0
Integral SCSI controller pci05.01.0: Version Fibre Channel QLA2300 (Rev 1) pci04.01.0
   Disk Drive: unit    3 lun    0 on SCSI controller pci05.01.0    0
```

Partition 1 from disk on FC target 2 and FC target 3 are used for storing shared state. You could create symlinks to the raw XSCSI device names as follows (you must use character special devices):

```
# ln -s /dev/xscsi/pci04.01.0/target2/lun0/rpart1 /dev/shared_raw1
# ln -s /dev/xscsi/pci05.01.0/target3/lun0/rpart1 /dev/shared_raw2
```

You should add these symlink commands to the /usr/lib/clumanager/create\_device\_links script on the cluster member.

The shared raw partitions are /dev/shared\_raw1 and /dev/shared\_raw2.

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To define the shared raw partitions in the GUI configuration window, select the following from the **Cluster Configuration** window:

#### Cluster

> Shared State

In the CLI:

For example:

```
# redhat-config-cluster-cmd --sharedstate --type=raw \
--rawprimary=/dev/shared raw1 --rawshadow=/dev/shared raw2
```

You should perform this step before defining the cluster ("Step 2: Create the Cluster" on page 27).

**Note:** Do not use the Red Hat Linux raw(8) interface for storing shared state. Disregard the information provided in sections 1.2.5, 1.4.4, and 1.4.6 of *Red Hat Cluster Suite: Configuring and Managing a Cluster*.

Instead, you should use the XSCSI raw partition device file and the create\_device\_links script. Use symlinks if the raw partition XSCSI device names on both members are not identical.

Files under /dev are re-created when the member reboots. If you are creating symlinks from devices to files under the /dev directory, you must create symlinks in the following script:

```
/usr/lib/clumanager/create_device_links
```

Do not modify the /etc/init.d/clumanager script.

#### Step 2: Create the Cluster

To create the cluster in the GUI, type the cluster name in the **Cluster Name** field in cluster configuration window. The default cluster name is SGI High Availability cluster.

### In the CLI:

redhat-config-cluster-cmd --cluster --name "clustername"

## Step 3: Define the Members

To define a member in the GUI, do the following:

• Select the following in the **Cluster Status** window:

#### Cluster

- > Configure
- Click the **Members** tab.
- Click New.
- Provide the hostname to be used for communication.
- Disable the software watchdog.

**Note:** The software watchdog is not supported by the SGI Cluster Manager.

In the CLI (the watchdog is disabled by default):

redhat-config-cluster-cmd --add\_member membername

**Note:** During the installation process, the Red Hat installer sets the hostname IP address to 127.0.0.1 in the /etc/hosts file unless you supply the hostname using the fully qualified domain name **and also** have a working primary domain name server that can resolve this name.

If /etc/hosts contains the default 127.0.0.1 address, you must change it to the actual IP address.

# Step 4: Add Power Controller Configuration

For each member, you must provide information about its power controller. The SGI Cluster Manager supports the L2 system controller using either serial cables or Ethernet cables. (The **Serial** and **Network** power controllers shown in the GUI are not

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supported by SGI Cluster Manager.) You can specify only one power controller for each member.

In the GUI **Cluster Configuration** window, select the member and click **Add Child**. The fields for SGI controllers are as follows:

- **Type**: the power controller type of the node being defined (the local member):
  - 12 for an L2 using serial cables (default in the GUI).
  - 12network for an L2 using the Ethernet connection. Altix partitions can share the same L2 in this configuration. You must use 12network if you are also running CXFS.

This is the type field in the CLI; in the CLI, there is no default value.

• **Peer's TTY device file name**: the tty device filename on the **peer member** to which the local system controller is connected . The default value in the GUI is /dev/ttyIOC4/0.

This is the device field in the CLI.

• **Altix partition**: the local member's system partition ID. If there are no partitions, partition ID is 0. The default value in the GUI is 0.

This is the partion field in the CLI.

Figure 4-2 shows an example in the GUI for an L2 using serial cables and Figure 4-3 shows an example for an L2 using the Ethernet network.

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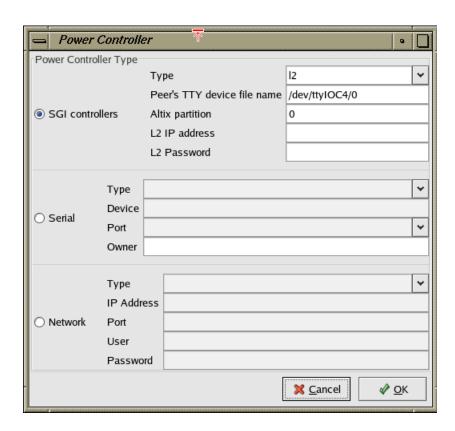


Figure 4-2 Configuring the Power Controller Information for an L2 using Serial Cables

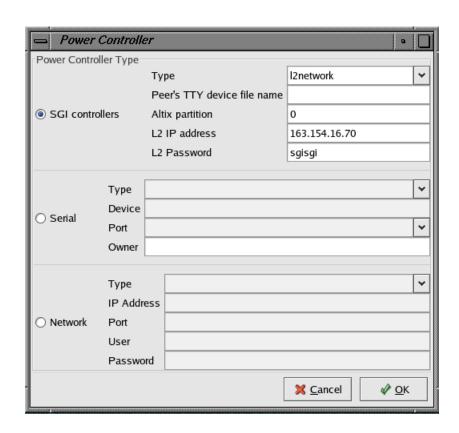


Figure 4-3 Configuring the Power Controller Information for an L2 using an Ethernet Network

### In the CLI:

You can optionally set a password for the L2 to prevent unauthorized access to L2 functions via Ethernet. If you choose to use this security feature, SGI Cluster Manager must know the password in order to access L2 functionality.

For example, the following defines an L2 using the Ethernet method:

```
# redhat-config-cluster-cmd --member=member1 --add_powercontroller \
--type=12network --ipaddress=190.2.0.100 --partition=3 --password=foo
```

For example, the following defines an L2 using the serial cable method:

```
# redhat-config-cluster-cmd --member=member1 --add_powercontroller \
--type=12
```

For hardware information, see "Power Controllers" on page 12.

## Step 5: Change the Heartbeat Interval, Timeout, and Failover Speed

You can modify the time it takes to detect a member failure, known as the *failover* speed.

**Note:** The default failover speed differs depending upon which tool (GUI or CLI) you use to define the cluster. You cannot change the value for failover speed while the cluster daemons are running.

#### Failover Speed and the GUI

In the GUI, you can supply the failover speed directly:

1. In the **Cluster Configuration** window, select the following:

#### Cluster

- > Daemon properties
- 2. Select the clumembd tab
- 3. Use the sliding bar to adjust failover speed, as shown in Figure 4-4. The GUI provides 15 seconds as the default failover speed value.
- 4. You can choose to enable either broadcast hearbeating or multicast hearbeating.

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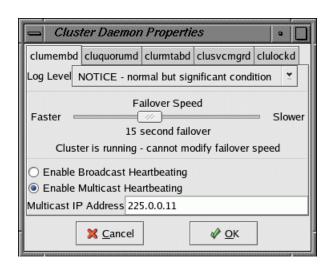


Figure 4-4 Adjusting Failover Speed

#### Failover Speed and the CLI

The clumembd daemon lets you specify the failover speed indirectly by defining the heartbeat interval and the timeout, from which the failover speed is automatically calculated:

- interval specifies the *heartbeat interval*, which is the number of microseconds before a heartbeat is sent to all other members in the cluster. The default value is 500000 (0.5 seconds).
- tko\_count specifies the *heartbeat timeout*, which is the number of heartbeats missed before a member is declared as failed. The default value is 20.

**Note:** The GUI does not let you display or set the heartbeat interval or the heartbeat timeout individually.

The failover speed is calculated as follows:

interval\_value \* tko\_count\_value = failover\_speed

Therefore, the default member failure detection time is 10 seconds (0.5 \* 20 = 10).

Table 4-1 shows the failure detection times and parameter values that are supported.

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**Table 4-1** Supported Failure Detection Times and Parameter Values

Failover Speed (in seconds)	interval (in microseconds)	tko_count
30	1000000	30
25	1000000	25
20	1000000	20
15	750000	20
10	500000	20
5	330000	15

For example, the following command displays the heartbeat interval and tko\_count values:

#### # redhat-config-cluster-cmd --clumembd

```
clumembd:
  loglevel = 5
  interval = 500000
  tko_count = 20
  thread = yes
  broadcast = no
  multicast = yes
  multicast_ipaddress = 225.0.0.11
```

The failover speed is therefore 10 seconds. The following command changes the failover speed 15 seconds:

#### # redhat-config-cluster-cmd --clumembd --interval=750000 --tko\_count=20

**Note:** You cannot change the values for interval and tko\_count while the cluster daemons are running.

For more information about using the command-line interface, see redhat-config-cluster-cmd man page.

### Step 6: Set the Tiebreakers

There are two types of tiebreakers:

Network tiebreaker is used to avoid a split-brain scenario, in which both members
attempt to form individual clusters. The network tiebreaker ensures that only the
member that can contact the tiebreaker IP address is able to form a cluster. The
network tiebreaker is the IP address of a machine or a router that does not
participate in the cluster. Usually, it is the IP address of a network router that
connects the members to the external world (clients).

**Note:** You must verify that the network tiebreaker can be accessed by the ping command. (Some sites like to disable internet control message protocols at routers so the router or machines more than one hop away do not answer; such a router or machine could not be used as a tiebreaker.)

• Disk tiebreaker: If two nodes cannot talk to each other, they look at the status on the shared partition disk to decide which node should survive and be part of the cluster membership. If the disk cannot be accessed or membership on the disk does not include a given machine, all SGI Cluster Manager processes on the machine exit. You can specify the number of seconds between the updates to the on-disk status. In the GUI, the default is 2 seconds.

#### In the GUI:

1. Select the following in the **Cluster Configuration** window:

#### Cluster

- > Daemon properties
- 2. Select the **cluquorumd** tab.
- 3. Specify the desired values for the tiebreakers.

Figure 4-5 shows an example of the **cluquorumd** window.

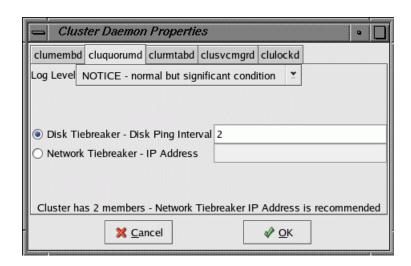


Figure 4-5 Tiebreakers

In the CLI:

## Step 7: Create the Failover Domain

The failover domain is optional; if a failover domain is not defined, the service will be started on any member. For more information, see "Failover Domains" on page 6.

In the GUI Cluster Configuration window:

- 1. Select the Failover Domains tab.
- 2. Click New.
- 3. Enter the domain name and choose the desired failover and failback options.
- 4. Click **OK** to create the domain.

For information about the failover and failback options, see "Failover Domains" on page 6.

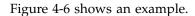




Figure 4-6 Failover Domain

#### In the CLI:

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## **Step 8: Configure the Service**

You can specify the following for a service (the service must be disabled in order to configure it):

- Service name.
- Failover domain name (see "Step 7: Create the Failover Domain" on page 36).
- Monitor interval (in seconds).
- Service timeout (in seconds), which is common for all actions (start, stop, and status check) that apply to the service.

Note: You cannot specify timeouts for each resource within the service.

- Monitor level for NFS and Samba only:
  - Check for processes

NFS checks for nfsd processes.

Samba checks for smb and nmb processes

- Check as client

NFS sends null RPCs to the NFS server.

Samba sends smb and nmb queries to the samba server.

- Restart count limit, which is the number of local restarts allowed for a service. When the limit is exceeded, the service is failed over to another node. If there are no monitor failures for a day, the number of restart failures is reinitialized to 0. The maximum is 500.
- User application script or directory, if applicable.

In this field, you can specify a directory that contains scripts, or an individual script. The scripts contain shell functions to fail over user applications. This directory or a script is specified as service parameters.

The script name must be called svclib\_application. This function will be called with two parameters:

- An action: one of start, stop, or status
- A service ID

If successful, the function must return 0; if it fails, it must return a non-zero value.

For an example script, see "Sample User Application Script" on page 60.

## In the GUI **Cluster Configuration** window:

- 1. Select the **Services** tab
- 2. Click New
- 3. Enter the desired values
- 4. Click **OK** to create the service

Figure 4-7 shows an example of configuring an NFS high-availability service.

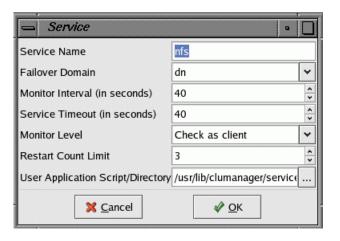


Figure 4-7 Configuring a High-Availability Service

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#### In the CLI:

**Note:** The monitoring-level string values are case-sensitive and should be either of the following:

```
"Check for processes"
"Check as client"
```

## Step 9: Add a Service IP Address

In the GUI Cluster Configuration window:

- 1. Select the **Services** tab.
- 2. Select the service name.
- 3. Click Add Child.
- 4. Choose Add service IP address and click OK.
- 5. Enter the IP address and optional netmask and broadcast address.
- 6. Click OK.

#### In the CLI:

## **Step 10:** Add the Disk and Filesystem Information to the Service (Optional)

In the GUI Cluster Configuration window:

- 1. Select the **Services** tab.
- 2. Select the service name.
- 3. Click Add Child.
- 4. Choose Add Device and click OK.
- 5. Enter the information for the following, as appropriate:
  - Device special filename
  - Samba share name
  - Local XVM physical volumes (physvols). This must be a comma-separated list.
  - Mount point
  - Filesystem type (xfs or cxfs if using the CXFS plug-in)
  - Mount options

Enable Force Unmount.

6. Click OK.

In the CLI:

## Step 11: Add a Samba Share (Optional)

Samba share names must be unique within the cluster.

In the GUI **Cluster Configuration** window:

1. Select the following:

```
Add Exports > Samba
```

2. Use the Samba Druid to enter the required information.

In the CLI:

## **Step 12: Define the NFS Information** (Optional)

Define the NFS export point and NFS client information.

In the GUI Cluster Configuration window:

1. Select the following:

```
Add Exports > Samba
```

2. Use the NFS Druid to enter the required information.

In the CLI:

```
--device=path \
--nfsexport=exportpath \
--add_client \
--name=* \
--options=options
```

## **Step 13: Save the Cluster Configuration** (GUI only)

If you are using the GUI, you must explicitly save the configuration information as noted in "Cluster Configuration Tools" on page 23. Select the following from the **Cluster Configuration** window:

```
File > Save
```

## Step 14: Synchronize Configuration Changes Across the Cluster

You must manually copy the /etc/cluster.xml file to the other member in the cluster whether you use the GUI or the CLI.

#### Step 15: Verify that Configuration Changes are Synchronized

Each member has an /etc/cluster.xml file that contains cluster configuration information. If you make a change to this file on one member, you must copy the file to the other member, such as by running scp.

After making configuration changes, you must verify that the configuration files across the cluster are in synchronization. To do this, you can verify that they have the same configuration file version number (config\_viewnumber). For example:

```
# redhat-config-cluster-cmd --cluster
cluster:
  name = test-cluster
  config_viewnumber = 42
```

### Step 16: Start the Cluster Daemons

To automatically restart the SGI Cluster Manager daemons after a reboot, do the following in the CLI:

- 1. Enter the following command:
  - # chkconfig clumanager on
- 2. Start local cluster daemons on each member in the cluster by doing either of the following:
  - Enter the service clumanager start command (or its equivalent /etc/init.d/clumanager start)
  - In the GUI, select the following in the **Cluster Status** window:

#### Cluster

#### > Start Local Cluster Daemons

For more information, see Chapter 5, "Administration" on page 49.

# **Example Cluster Configuration**

The following example uses redhat-config-cluster-cmd commands to create a two-member cluster with a service providing Samba shares and NFS service:

- member1 is an Altix 350 system with no partitions that is connected to an L2 power controller
- member 2 is partition 3 of an Altix 3700 system that is connected to an L2 power controller using Ethernet, where 167.58.9.2 is the IP address of the L2 connected to member 2
- The network tiebreaker is the IP address of a network router or another machine that determines which member should have connectivity to the public network
- service1 is the IP address will be used by clients to access the Samba share and NFS export point
- The service is allowed to restart 4 times within one day before a failover occurs

**Note:** Commands that modify the configuration file do not print anything if they are successful. The command exit status is 0 when successful.

Do the following:

1. Define shared state:

5. Change the heartbeat timeout to 20 seconds with heartbeat interval of 1 second, resulting in a failover speed of 20 seconds:

```
# redhat-config-cluster-cmd --clumembd --interval=1000000 --tko_count=20
```

- 6. Set up a network tiebreaker for the cluster:
- # redhat-config-cluster-cmd --cluquorumd --tiebreaker\_ip=192.0.2.245

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7. Create a failover domain with an ordered failover policy where the primary member is member1 and the backup member is member2:

```
# redhat-config-cluster-cmd --add_failoverdomain --name=domain1 \
--restricted=yes --ordered=yes
# redhat-config-cluster-cmd --failoverdomain=domain1 --add_failoverdomainnode \
--name=member1
# redhat-config-cluster-cmd --failoverdomain=domain1 --add failoverdomainnode \
--name=member2
                       8. Create the service definition:
# redhat-config-cluster-cmd --add_service --name=service1 --checkinterval=60 \
--servicetimeout=40 --monitorlevel="Check as client" \
--failoverdomain=domain1 --restartcount=4
                       9. Add a service IP address:
# redhat-config-cluster-cmd --service=service1 --add_service_ipaddress \
--ipaddress=163.154.17.200 --netmask=255.255.255.0 \
--broadcast=163.154.17.255
                      10. Add the shared partition and filesystem information to service1:
# redhat-config-cluster-cmd --service=service1 --add_device --name=/dev/shared1
# redhat-config-cluster-cmd --service=service1 --device=/dev/shared1 --mount \
--mountpoint=/mnt1 --fstype=xfs --options=rw,sync \
--forceunmount=yes
                      11. Add a Samba share name:
# redhat-config-cluster-cmd --service=service1 --device=/dev/shared1 \
--sharename=share1
                      12. Define the NFS export point and NFS client information. The directory is
                          exported to all clients with read-only access:
# redhat-config-cluster-cmd --service=service1 --device=/dev/shared1 \
--add_nfsexport --name=/shared1/export_dir
# redhat-config-cluster-cmd --service=service1 --device=/dev/shared1 \
--nfsexport=/shared1/export_dir --add_client \
```

#### --name=\* --options=ro

13.

**Note:** If you were using the GUI, you would have to save the configuration at this point.

14. Synchronize the configuration changes. For example:

```
# scp /etc/cluster.xml root@member2:/etc/cluster.xml
root@member2's password:ENTER_ROOT_PASSWORD
cluster.xml
```

100% 3297 57.1MB/s 00:00

- 15. Verify that the changes are synchronized by running the following command on each member:
  - # redhat-config-cluster-cmd --cluster
- 16. Start the SGI Cluster Manager daemons:
  - a. Enter the following command:
    - # chkconfig clumanager on
  - b. Start local cluster daemons on each node in the cluster doing either of the following:
    - # service clumanager start

or

# /etc/init.d/clumanager start

For more information and additional examples, see the redhat-config-cluster-cmd(8) man page.

# **Administration**

See Chapter 7, "Cluster Administration" in the Red Hat Cluster Suite: Configuring and Managing a Cluster manual.

This section discusses the following:

- "Monitoring Status"
- "Displaying Service Information" on page 50
- "Starting Cluster Processes" on page 51
- "Stopping Cluster Processes" on page 52
- "Service Administration" on page 52
- "Cluster Service States" on page 53
- "Message Logging" on page 55

# **Monitoring Status**

To monitor status, use the following:

- The redhat-config-cluster GUI to monitor the status of the cluster and the services
- clustat to monitor the cluster status

Figure 5-1 shows an example of the GUI.



Figure 5-1 Status

# **Displaying Service Information**

To display information about a service using the GUI, click on the service name in the **Cluster Status** window.

In the CLI:

redhat-config-cluster-cmd --service=servicename

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### For example:

#### # redhat-config-cluster-cmd --service=nfs

Figure 5-2 shows an example of the status window.

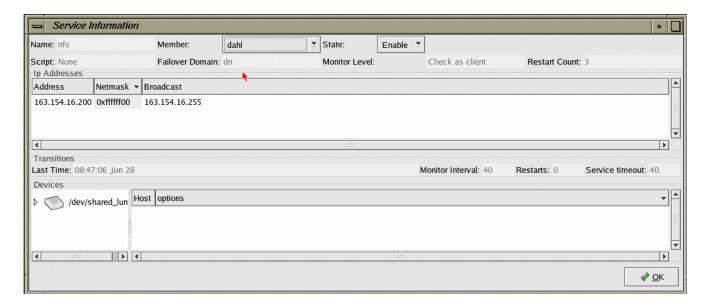


Figure 5-2 Service Information

# **Starting Cluster Processes**

Use the following GUI selection in the **Cluster Status** window to start cluster daemons on the local member:

#### Cluster

> Start Local Cluster Daemons

In the CLI:

/etc/init.d/clumanager start

To start the daemons on other members, you must run the GUI or CLI on those other machines.

# **Stopping Cluster Processes**

Use the following GUI selection in the **Cluster Status** window to stop cluster daemons on the local member:

#### Cluster

> Stop Local Cluster Daemons

In the CLI:

/etc/init.d/clumanager stop

To stop the daemons on other members, you must run the GUI or CLI on those other machines.

## **Service Administration**

In the GUI, use the **Cluster Status** window to enable, disable, detach, restart, or stop services or to view service properties. You can use drag and drop to relocate services.

When you *enable* a service, you start it for the first time. The service will start on any member in the cluster based on the failover domain. When you *restart* the service, it restarts the service that was already running on the local node.

In a successful *detach* operation, the service is no longer monitored and is not part of the cluster, but continues to run on the member. (The difference between *detach* and *disable* is that the services are not stopped with a detach.)

You can also use the clusvcadm command as follows:

• Enable the service on the local member:

```
clusvcadm -e service
```

• Enable the service on the specified member:

```
clusvcadm -e service -m member
```

• Disable the service:

```
clusvcadm -d service
```

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#### • Detach the service:

clusvcadm -t service

• Restart the service on the local member:

clusvcadm -R service

You could also drag and drop the service icon into the target node icon in the **Cluster Status** GUI window.

• Relocate the service:

clusvcadm -r service -m member

• Stop the service:

clusvcadm -s service

To avoid seeing output, use the -q option.

# **Cluster Service States**

A service can have one of the following states:

State	Description
Uninitialized	Transitioning when clusvcmgrd daemon starts
Pending	Transitioning to running or disabled
Running	Online and is being actively monitored
Disabled	Not online and service was stopped
Stopped	Disabled but will start when cluster processes are started again
Failed	Needs operator attention

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#### Detached

Not online but the service was not stopped in the cluster

A detached service has no owner and last owner is the member where the service application is still running. The GUI and the clustat command display the last owner for services in the detached state, as shown in the Figure 5-3.



Figure 5-3 Detached State

To recover from detached state, you must disable the service and then enable it. When a disable action is performed on the service, the service's stop scripts are

executed on the last owner. If you try to perform an enable or restart action on a service in the detached state, it will fail with the following error message:

Service *servicename* is in detached state. Disable and then enable service.

If the last owner of a service in detached state leaves cluster membership, or if the cluster daemons are stopped on the last owner of the service, the service will move to disabled state.



**Caution:** Although the service is in disable state, the service application is still running on the last owner and is not stopped by SGI Cluster Manager. If you attempt to enable the service at this point, it will cause data integrity problems.

## **Message Logging**

SGI Cluster Manager logs messages to /var/log/messages using the syslog facility local4. You can use syslog.conf to redirect messages to another location. To rotate logs, use logrotate(8).

SGI Cluster Manager uses the following message levels:

Level	Description
0	EMERG (emergency)
1	ALERT
2	CRIT (critical problem)
3	ERROR
4	WARNING (default)
5	NOTICE
6	INFO (informational)
7	DEBUG

# **Creating a New Highly Available Application**

This chapter discusses the following:

- "The clusvcmgrd Daemon"
- "The service Script"
- "Adding a Service" on page 58
- "Example of Failing Over Multiple User Applications" on page 60
- "Sample User Application Script" on page 60

### The clusvcmgrd Daemon

All services in SGI Cluster Manager for Linux are managed by the clusvcmgrd daemon. The clusvcmgrd daemon does the following:

- Determines the cluster member where a service must run
- Processes service events
- Executes service scripts in a sequential manner

## The service Script

The service script starts, stops, or determines the status of given service. The service script takes the following parameters:

- An action, which can be one of start, stop, or status
- A *service ID* which is a number that identifies the service (the ID is automatically determined and is not user-configurable)

The service script runs application scripts in the following order:

• start order:

```
device (including local XVM volumes)
filesystem (including CXFS)
nfs
ip address
samba
user-defined application (such as DMF and TMF applications)
```

• stop order:

```
user-defined application (such as DMF and TMF applications)
ip address
nfs
samba
filesystem (including CXFS)
device (including local XVM volumes)
```

You cannot change the order in which the application scripts are run.

The status of each application in a service is checked in a sequential manner. If the status of an application in the service fails, the status of other applications is not checked.

User application scripts are usually present in the /usr/lib/clumanager/services directory. These scripts return \$FAIL (value 1) on failure and \$SUCCESS (value 0) on success for each action.

# Adding a Service

To add a new application, you must write a set of scripts that are specific to the user application. The user application script must be a bash shell script and should contain a shell function with a name that is the same as the application and should take an action (start, stop, or status) and a service ID as parameters. For example: a user application script for failing over an apache webserver should be called svclib\_apache and it should have a shell function apache that takes an action and a service ID as parameters. The shell function will be called by the service script to execute appropriate action for a service.

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The newly written script is configured as a user application script parameter. You must add all devices and IP addresses that the application depends on to the service. NFS export points and Samba shares can also be part of the service.

For general information about creating a service, see "Step 8: Configure the Service" on page 38.

Figure 6-1 shows the GUI screen to create a service. To get to this window, select the **Services** tab from the **Cluster Configuration** window.

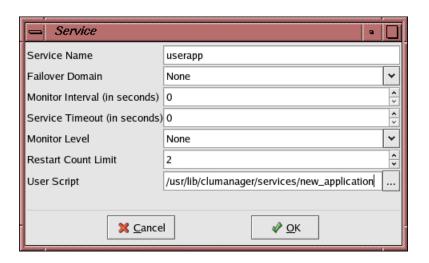


Figure 6-1 Creating a Service

The following command creates a service named userapp with the newly defined user script new\_application:

```
# redhat-config-cluster-cmd --add_service --name=userapp \
--userscript=/usr/lib/clumanager/services/new_application \
--checkinterval=40 servicetimeout=60
```

You must copy the newly created script to the following location in all members in the cluster:

/usr/lib/clumanager/services/new\_application

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## **Example of Failing Over Multiple User Applications**

To fail over an apache webserver and mySQL database as part of a service, you must do the following:

• Create a directory for the service application scripts. For example:

```
# mkdir /usr/lib/clumanager/services/service1
```

- Create a script within the directory for each application, using the svclib\_application name format. For example, they could be named svclib\_apachesvc1 and svclib\_mySQLsvc1:
  - svclib\_apachesvcl should contain a shell function apachesvcl() that takes an action and service ID as parameter. This function should perform start/stop/status operation on the apache server for servicel.
  - svclib\_mySQLsvc1 should contain a shell function mySQLsvc1() shell function that performs start/stop/status operation on the mySQL database server for service1.

**Note:** The directory can contain symlinks to actual scripts that are present in some other directory.

## **Sample User Application Script**

The following is an example user application script named svclib\_test. This example script must be called svclib\_test and contains a shell function test that takes an action (start, stop or status) and service ID as parameters. The shell function test can call shell functions (as in the example) to perform the actions or to execute other scripts or commands to perform the action passed as parameters.

```
# # startTest serviceID
#
startTest()
{
    if [ $# -ne 1 ]; then
        logAndPrint $LOG_ERR "Usage: startTest serviceID"
        return $FAIL
```

```
fi
        typeset svcID=$1
        typeset svc_name=$(getSvcName $DB $svcID)
        logAndPrint $LOG_INFO "Running test start script for service $svc_name "
        return $SUCCESS
}
# stopTest serviceID
stopTest()
        if [ $# -ne 1 ]; then
          logAndPrint $LOG_ERR "Usage: stopTest serviceID"
          return $FAIL
        fi
        typeset svcID=$1
        typeset svc_name=$(getSvcName $DB $svcID)
        logAndPrint $LOG_INFO "Running test stop script for service $svc_name "
        return $SUCCESS
}
# statusTest serviceID
#
statusTest()
        if [ $# -ne 1 ]; then
          logAndPrint $LOG_ERR "Usage: statusTest serviceID"
          return $FAIL
        fi
        typeset svcID=$1
        typeset svc_name=$(getSvcName $DB $svcID)
```

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```
logAndPrint $LOG_INFO "Running test status script for service $svc_name "
        return $SUCCESS
}
# Given an action and service ID number run that action for that service.
test()
{
        if [ $# -ne 2 ]; then
          logAndPrint $LOG_ERR "Usage: test [start, stop, status] serviceID"
          return $FAIL
        fi
        typeset action=$1
        typeset svcID=$2
        case "$action" in
        'start')
          startTest $svcID
         return $?
          ;;
        'stop')
          stopTest $svcID
          return $?
          ;;
        'status')
         statusTest $svcID
          return $?
          ;;
        esac
```

# Samba Plug-In

The SGI Cluster Manager for Linux supports Samba as shipped with SGI ProPack for Linux. See "Software Requirements" on page 6 for the supported levels.

The Samba process ID (PID), locks, and password file are kept in the shared partitions and in the log file on the local disk. The lock directory is not removed during failover.

The locations are as follows:

- PID directory: mountpoint/.samba/sharename/pid
- Log directory: /var/log/samba
- Lock directory: mountpoint/.samba/sharename/locks
- Password file: mountpoint/.samba/sharename/private/smbpasswd

For the order in which Samba is started/stopped, see Chapter 6, "Creating a New Highly Available Application" on page 57. For information about service monitoring levels, see "Step 8: Configure the Service" on page 38.

# **CXFS Plug-In**

Using the CXFS clustered filesystem product with SGI Cluster Manager for Linux requires the value-add SGI product on the SGI Cluster Manager x.x for Linux - Storage Software Plug-ins CD and the supported level of CXFS (see "Software Requirements" on page 6).

You should configure the CXFS cluster, nodes, and filesystems according to CXFS Administration Guide for SGI InfiniteStorage.

All CXFS metadata servers must also be members of the SGI Cluster Manager cluster.

**Note:** To use CXFS relocation and fail over the service from one member to another, you must set the relocation\_ok parameter to 1 (enable) on all potential CXFS metadata servers as follows:

# echo 1 > /proc/sys/fs/cxfs/cxfs\_relocation\_ok

For more information about relocation support, see CXFS Administration Guide for SGI InfiniteStorage.

For I/O fencing, SGI Cluster Manager members should use 12network power controllers in order to prevent conflicts with CXFS I/O fencing methods. For more information, see "L2 Power Controller" on page 12.

To include CXFS filesystems in the SGI Cluster Manager configuration, add filesystems as devices used by a service, as shown in Figure 8-1.

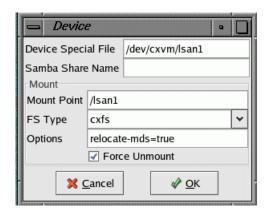


Figure 8-1 Adding a CXFS Filesystem as a Device

Enter the following:

- **Device Special File**: the block XVM device file
- Mount Point: the CXFS filesystem mount point
- FS Type: the filesystem type must be cxfs
- **Options**: one of the following:
  - relocate-mds=true, which allows the metadata server for the CXFS filesystem to be failed over when the service is failed over
  - relocate-mds=false (default)

Note: The Force Unmount item in the GUI and CLI is ignored for CXFS filesystems.

In the CLI, do the following:

```
--mount \
--mountpoint=mountpoint \
--fstype=cxfs \
--options=relocate-mds=true | false
```

You can specify multiple CXFS filesystems by adding multiple devices to the service.

For more information, see "Step 10: Add the Disk and Filesystem Information to the Service (*Optional*)" on page 41.

You should start CXFS cluster services and CXFS services before starting SGI Cluster Manager daemons. SGI Cluster Manager will wait for the CXFS filesystem to be mounted by CXFS before starting NFS, Samba, and other applications running on the CXFS filesystem. Therefore, service timeouts for all SGI Cluster Manager services that include CXFS filesystems should be carefully adjusted accordingly.

The members in the failover domain for the service that has CXFS filesystems should be same as the list of potential metadata servers for the CXFS filesystem. For example: machines node1 and node2 can be metadata servers for CXFS filesystem /cxfs\_san1. The SGI Cluster Manager service nfs1 that uses /cxfs\_san1 should have a failover domain of node1 and node2.

For the order in which CXFS is started/stopped, see Chapter 6, "Creating a New Highly Available Application" on page 57.

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# **Data Migration Facility (DMF) Plug-In**

Using the Data Migration Facility (DMF) with SGI Cluster Manager for Linux requires the value-add SGI product on the SGI Cluster Manager x.x for Linux — Storage Software Plug-ins CD and the supported level of DMF (see "Software Requirements" on page 6).

You should configure DMF according to DMF Administrator's Guide for SGI InfiniteStorage.

## Adding the DMF User Script to an Existing Service

The following command adds the DMF user script to an existing service. The script used is /usr/lib/clumanager/services/svclib\_dmf:

# redhat-config-cluster-cmd --service=service1
--userscript=/usr/lib/clumanager/services/svclib\_dmf

You could also add the script by modifying the service in the GUI. For more information, see "Step 8: Configure the Service" on page 38.

# **DMF Administrative Filesystems and Directories**

To run DMF, you must configure the parameters shown in Table 9-1. A *required* parameter must be defined by all users of DMF. An *optional* parameter is needed only by users of certain MSPs or the library server. DMF cannot start unless the required filesystems and directories defined by these parameters are first mounted and available on shared disks.

**Table 9-1** DMF Administrative Filesystem and Directory Parameters

Parameter	Status	Description
HOME_DIR	Required	Specifies the DMF databases
JOURNAL_DIR	Required	Specifies the DMF database journals
SPOOL_DIR	Required	Specifies the DMF log files

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Parameter	Status	Description
MOVE_FS	Optional	Moves files between MSPs
CACHE_DIR	Optional	Used by the library server as a cache for merging data from sparse tapes to new tapes
FTP_DIRECTORY	Optional	Used by the FTP MSP to store files
STORE_DIRECTORY	Optional	Used by the disk MSP to store files

In addition, the working directory used by the dmaudit command must also be available when DMF starts. To configure the directory, run the dmaudit command and select the <workdir> item in the <config> menu.

You can configure the DMF administrative filesystems as local XVM filesystems or as CXFS filesystems. SGI Cluster Manager ensures that the DMF plug–in script is called after the necessary filesystems are mounted.

If you use local XVM filesystems, you must define them as instructed in "Configuring DMF for Local XVM Filesystems" on page 70.

If you use CXFS filesystems, you must define them as instructed in "Configuring DMF for CXFS Filesystems" on page 71.

# **Configuring DMF for Local XVM Filesystems**

To configure the DMF administrative filesystems as local XVM filesystems, do the following:

- 1. Ensure that the DMF configuration is identical on all members.
- 2. Create the DMF administrative filesystems on shared disks as local XVM filesystems (xvm type). See "Step 10: Add the Disk and Filesystem Information to the Service (*Optional*)" on page 41.
- 3. Configure the SGI Cluster Manager local XVM volumes using the local XVM plug-in. See Chapter 11, "Local XVM Plug-In" on page 83.

## **Configuring DMF for CXFS Filesystems**

DMF cannot start until the DMF administrative filesystems are available. If they are CXFS filesystems, CXFS must recover them before they are accessible.

To configure DMF filesystems as CXFS filesystems, do the following:

- 1. Ensure that the DMF configuration is identical on all members.
- 2. Create the DMF administrative filesystems as CXFS filesystems (cxfs type). See "Step 10: Add the Disk and Filesystem Information to the Service (*Optional*)" on page 41.
- 3. Configure the SGI Cluster Manager CXFS filesystems using the CXFS plug-in. For DMF-managed filesystems, configure relocate-mds=true (on) because DMF must run on the CXFS metadata server for that filesystem. See Chapter 8, "CXFS Plug-In" on page 65.

## Start/Stop Order

For the order in which DMF is started/stopped, see Chapter 6, "Creating a New Highly Available Application" on page 57.

## **Ensuring that Only SGI Cluster Manager Starts DMF**

After installing clumanager-sgi-1.0.0, you should perform the following actions on each member of the cluster in the failover domain. These commands ensure that DMF can only be started via SGI Cluster Manager:

- # touch /etc/dmf\_failsafe
  # chkconfig dmf off
- **Using TMF with DMF**

To use the Tape Management Facility (TMF) with DMF in a SGI Cluster Manager environment, you must configure the appropriate TMF device groups in the /etc/tmf/sgicm\_tmf.config file according to the instructions in Chapter 10, "Tape Management Facility (TMF) Failover Script" on page 73.

If TMF is configured as a mount service in the /etc/dmf/dmf.conf file, the DMF plug-in will automatically call the /usr/lib/clumanager/service/helper\_tmf TMF failover script and pass along the appropriate TMF device group names.

The service timeout value should be at least 100 seconds if DMF is being used with TMF-managed tape devices. The following command will set the service timeout to 100 seconds for the SGI Cluster Manager service service1:

#### # redhat-config-cluster-cmd --service service1 --servicetimeout=100

To do this with the GUI, see "Step 8: Configure the Service" on page 38.

# Tape Management Facility (TMF) Failover Script

Using the Tape Management Facility (TMF) with SGI Cluster Manager for Linux requires the value-add SGI product on the SGI Cluster Manager 3.0 for Linux — Storage Software Plug-ins CD and the supported level of TMF (see "Software Requirements" on page 6). Only Storage Technology Corporation (STK) hardware controlled by the Automated Cartridge System Library Software (ACSLS) software is supported.

For more information about TMF, see the *TMF Administrator's Guide*. For the order in which TMF is started/stopped, see Chapter 6, "Creating a New Highly Available Application" on page 57.

### The helper\_tmf script

If your application requires tape support via TMF, then your user application script should call the /usr/lib/clumanager/service/helper\_tmf TMF failover script, passing the appropriate parameters. See "Using the TMF Failover Script from the User Application Script" on page 80.

The DMF plug-in will automatically call the helper\_tmf script if a Library Server Drive Group uses TMF as a mounting service.

The helper\_tmf script lets you manage one or more *TMF device groups*, which are sets of tape devices defined in the /etc/tmf/tmf.config TMF configuration file.

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The following example is part of a /etc/tmf/tmf.config that defines a TMF device group named EGLF:

The helper\_tmf script performs the following functions for the calling user service or userapp script:

- Starts TMF if it is not already running.
- Configures the associated loader up if it is not already up.
- Allows the monitoring of multiple TMF device groups and their associated tape devices.
- Monitors the number of tape devices that are available within each TMF device group. If the number of devices currently available is less than the minimum threshold level, a monitoring failure will occur.
- Releases previous reservations that are held by another member (if the tape device firmware supports this option).
- Lets you assign different TMF device groups to each instance of an SGI Cluster Manager service or userapp script.

## **Configuring a TMF Device Group**

The helper\_tmf script lets you specify device groups to stop, start, and monitor. Each of these managed device groups must be defined in the following files:

- /etc/tmf/sgicm\_tmf.config (SGI Cluster Manager configuration file for TMF)
- /etc/tmf/tmf.config (standard TMF configuration file)

The resource directive in the /etc/tmf/sgicm\_tmf.config file specifies a TMF device group. This directive is required for each TMF device group that you plan to use within SGI Cluster Manager. See "The resource Directive" on page 76.

## **Optional Configuration Specifications**

There are other optional configuration specifications associated with a TMF device group. These specifications provide information to the helper\_tmf script that lets it communicate with the tape library. They also identify the tape devices within the library on which helper\_tmf will force dismounts.

The helper\_tmf script can force a dismount of tapes from devices within the library. There may be various reasons why you might want to do this when a failover occurs. In the case of DMF, you would want to ensure that any DMF tapes that were in use on a previous member are available to DMF on the new member after a failover. If these tapes were in tape devices assigned to the previous member, they must be ejected and returned to the library so that they are again accessible to DMF on the new member. You may want the helper\_tmf script to dismount only tape devices associated with a particular TMF device group or you may not want the helper\_tmf script to dismount any tapes at all.

Some of the functions of the helper\_tmf script are performed through TMF; the script issues commands to the TMF daemon to use these functions. However, the helper\_tmf script forces a dismount of a tape from a device by issuing a command to the library software controlling the loader/library. The helper\_tmf script communicates its request to the ACSLS software that controls the loader. The helper\_tmf script uses an expect script that issues commands to login to the loader and issue a dismount request to a tape device.

### The /etc/tmf/sgicm\_tmf.config File

The /etc/tmf/sgicm\_tmf.config file lets you configure other information required by the helper\_tmf script. The sgicm\_tmf.config file exists on all members in the cluster and should be edited as necessary on each member.

The contents of the <code>sgicm\_tmf.config</code> file are dependent on the tape devices assigned to each member in the cluster. If all members in the failover domain are configured through TMF to use exactly the same tape devices, this file would be the same on each member in the failover domain.

**Note:** You must maintain the sgicm\_tmf.config file on each member; a change on one member is unknown to the other members.

You can specify the following directives in the sgicm\_tmf.config file:

- "The resource Directive" on page 76
- "The loader Directive" on page 77
- "The remote\_devices Directive" on page 78

#### The resource Directive

The resource directive defines the TMF device groups that can be managed by the helper\_tmf script:

resource device-group devices-minimum devices-loaned email-addresses

where:

device-group The TMF device group that is to be monitored. This is a

device group that is defined in

/etc/tmf/tmf.config.

devices-minimum The minimum number of devices of the specified

device-group that you must have available to you on a

member before you fail over.

devices-loaned Currently unused; should be set to 0.

email-addresses List of addresses to send email when the monitor script

detects that tape devices in the *device-group* have become unavailable. Corrective action can then be

taken to repair the tape devices before the *devices-minimum* threshold is crossed. This may be a comma- or white-space-separated list of names.

#### The loader Directive

The loader directive provides information about a TMF loader, which controls one or more tape devices that are members of TMF device groups being managed by SGI Cluster Manager. There may be multiple loader directives in the sgicm\_tmf.config file.

The loader information is used by the helper\_tmf script to force a dismount of tapes from tape devices that cannot be made available (that is, that have tmstat states other than assn, free, conn, or idle) so that those tapes can be used via other tape devices in the same device group. The information is also used to force a dismount of tapes from devices that are only connected to the other member, not to this member (as described in "The remote\_devices Directive" on page 78).

If the file does not contain a loader directive, the helper\_tmf script will make no attempt to force a dismount of tapes from any devices.

The directive has the following format:

loader lname ltype lhost luser lpassword

where:

lname
Name of the loader as defined in /etc/tmf/tmf.config

type Type of the loader as defined in /etc/tmf/tmf.config, which must

be STKACS

lhost Server name of the loader as defined in /etc/tmf/tmf.config

luser User name of the loader's administrator account, which must be acssa

lpassword Password for the loader's administrator account

The tmmls command shows the name of the loader and the server associated with it:

#### # /usr/sbin/tmmls

loader typ	e status m	server	old m_pnd	d_pnd	r_qd	comp	avg		
operator	OPERATOR	UP A	IRIX	0	0	0	0	0	0(sec)
wolfy	STKACS	DOWN A	wolfcree	0	0	0	0	0	0(sec)
panther	STKACS	DOWN A	stk9710	0	0	0	0	0	0(sec)
1180	STKACS	UP A	stk9710	0	0	0	0	0	0(sec)

For example, suppose you want to have the helper\_tmf script dismount tape devices that are in the 1180 loader/library listed above. That library has the stk9710 server associated with it. The loader directive in the sgicm\_tmf.config file would look like the following:

loader 1180 STKACS stk9710 acssa acssapassword

If the initial attempt to configure the device up fails, the helper\_tmf script would force a dismount for each tape device that is specified in the tmf.config file to be in the 1180 loader/library and in the TMF device group. If you do not want the script to dismount any tape devices associated with a particular TMF device group, you would not place a loader directive in the sgicm\_tmf.config file.

#### The remote devices Directive

The remote\_devices directive provides information about one or more tape devices that are part of a TMF device group, but which are not visible on this member.

For example, suppose you have a library with four SCSI tape devices where two tape devices are connected to each of two cluster members. If member A should crash, member B must be able to force a dismount of any tapes in A's tape devices so that they can then be used from member B. Because the tape devices are not visible on member B, the remote\_devices directive provides the information needed to force a dismount of unseen tape devices.

The directive has the following format:

remote\_devices device-group lname tape-device-ID ...

where:

device-group Name of the TMF device group with which the

tape-device-IDs are associated.

lname Name of the loader as defined in

/etc/tmf/tmf.config. There must be a loader directive for *lname* elsewhere in this file, or the remote\_devices directive will be ignored.

tape-device-ID The vendor ID of the drive on which to force a

dismount. This is the unique name by which the loader identifies the tape device. For STKACS, this will be a

comma-separated four-digit string listing the ACS, LSM, drive panel, and drive (for example, 0, 0, 1, 3).

Note: No blanks should exist within the ID.

You can specify multiple vendor IDs in the same remote\_devices directive as long as they all pertain to the same loader. If all the vendor IDs will not fit on a single line, add additional remote\_devices directives for the same loader. For example, to enable the helper\_tmf script to force a dismount of the remote tape devices 0,0,1,0,0,0,1,1,0,0,1,2, and 0,0,1,3 in the 1180 loader/library for TMF device group tmf\_eglf, the directive would be:

```
remote_devices tmf_eglfl 180 0,0,1,0 0,0,1,1 0,0,1,2 0,0,1,3
```

If multiple TMF device groups are defined, only the TMF device group named tmf\_eglf will force a dismount of these tape devices.

## **Configuring Tapes and TMF**

If tape devices that are managed by the helper\_tmf script are configured on more than one member in the cluster, they should be configured consistently. The same tape driver (for example, ts) should be used on each member where the tape device is configured.

When configuring the helper\_tmf script, you should be aware of several parameters in the /etc/tmf/tmf.config file. The helper\_tmf script will try to start the loader associated with its device-group if it is not up. However, if the configuration file specifies status=UP for the loader, this step may not be necessary and the devices may become available sooner.

A tape device that is managed by the helper\_tmf script will be configured in /etc/tmf/tmf.config on one or more members within the cluster. It should be configured with status=down.

If the tape devices being used do not support persistent reserve, then they should each be configured in /etc/tmf/tmf.config with access=shared. If the tape devices do support persistent reserve, it is recommended that you use this feature when using the helper\_tmf script. To use persistent reserve, you should set access=exclusive in /etc/tmf/tmf.config for each tape device. The access option should be consistent across all members in the cluster where the tape devices are configured.

The -g option of the tmconfig command reassigns a device to a different device group name. The helper\_tmf script does not support reassigning a device into a device group. That is because, in case of failover, the helper\_tmf script on the member we have failed over to would not have any knowledge of this reassigned tape device. It would not be able to dismount tapes that are in the tape device. If you use tmconfig -g to move devices out of a device group, that will decrease the number of available tape devices that the monitor function of the helper\_tmf script can detect. Also, in the case of failover or stop, the tape device will be configured down.

# Using the TMF Failover Script from the User Application Script

In order to manage TMF device groups in an SGI Cluster Manager environment, the user application script must pass the appropriate parameters to the TMF failover script. This script called via the following command line:

```
/usr/lib/clumanager/scripts/helper_tmf action device-groups
```

where:

action One of start, stop, or status

device-groups One or more TMF device groups upon which the action

should be taken

**Note:** It is more efficient to invoke the helper\_tmf script once with several *device-group* arguments rather than invoking it several times, each with a single *device-group* argument. For example, the following:

# /usr/lib/clumanager/scripts/helper\_tmf start 9840 9940 LTO2

is more efficient than the following:

```
# /usr/lib/clumanager/scripts/helper_tmf start 9840
# /usr/lib/clumanager/scripts/helper_tmf start 9940
```

For example, to start the 9840 device group:

#### To stop the 9840 device group:

#### To check the status of the 9840 device group:

### **Service Timeout**

The service timeout for the calling userapp or user script should be at least 100 seconds. The following command will set the service timeout to 100 seconds for the SGI Cluster Manager services:

```
redhat-config-cluster-cmd --service service1 --servicetimeout=100
```

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# Local XVM Plug-In

SGI Cluster Manager supports failover of XVM volumes in *local* mode. This support is available as part of the clumanager-sgi RPM in on the SGI Cluster Manager x.x for Linux — Storage Software Plug-ins CD.

**Note:** XVM in **cluster** mode is supported only with CXFS. See Chapter 8, "CXFS Plug-In" on page 65.

Local XVM devices are configured as a device for a service. You can specify multiple XVM devices for a service. For each local XVM volume device, specify the list of physical volumes that it contains, separating each element in the list by a comma (,) character.

Following is an example to fail over local XVM volume m0:

- 1. Install and configure XVM on both members in the cluster.
- 2. Find the physical volumes that are part of volume m0:

# xvm

stripe/stripe0 497824768 online,tempname,open (unit size: 128)

mirror/mirror8 35558944 online,tempname,open

slice/dks5d1s0 35558944 online,open (dks5d1:/dev/rdsk/dks5d1vol) slice/dks4d1s0 35558944 online,open (dks4d1:/dev/rdsk/dks4d1vol)

mirror/mirror4 35558944 online,tempname,open

slice/dks11d1s0 35558944 online,open (dks11d1:/dev/rdsk/dks11d1vol) slice/dks7d1s0 35558944 online,open (dks7d1:/dev/rdsk/dks7d1vol)

The list of physical volumes that belong to volume m0 are dks5d1, dks4d1, dks1ld1, and dks7d1.

3. Add the device to the service using the redhat-config-cluster GUI or the redhat-config-cluster-cmd command-line interface. The device name will be /dev/lxvm/m0 and the physical volumes will be dks5dl,dks4dl,dks1ldl,dks7dl.

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For example, the following output from the CLI after the device item shows the information that has been added to service nfs1:

```
# redhat-config-cluster-cmd --service=nfs1 \
--device=/dev/lxvm/m0

device:
    name = /dev/lxvm/m0
    sharename = physvols = dks5d1,dks4d1,dks1ld1,dks7d1

mount:
    mountpoint = /mnt5
    fstype = xfs
    options = rw
    forceunmount = yes

nfsexport:
    name = /mnt5

client:
    name = challenger.engr.sgi.com
    options = rw
```

**Note:** SGI Cluster Manager uses the xvm subcommands give and steal during failover for local XVM volumes. However, the list of physical volumes can be specified or modified only if the clumanager-sgi RPM is installed on the member.

Figure 11-1 shows an example in the GUI.

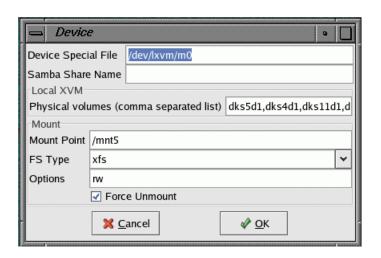


Figure 11-1 Adding an XVM Device

For more information on configuration, see "Step 8: Configure the Service" on page 38.

For the order in which local XVM is started/stopped, see Chapter 6, "Creating a New Highly Available Application" on page 57.

For more information about XVM, see XVM Volume Manager Administrator's Guide.

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# **Troubleshooting**

This chapter provides information about the following:

- "Best Practices"
- "Recovery from a clulockd Failure"
- "Watchdog Errors" on page 88
- "Shared Partitions" on page 89
- "State Inconsistencies" on page 91
- "Serial cable or Reset issues" on page 92
- "Error Messages" on page 92
- "Reporting Problems to SGI" on page 93

#### **Best Practices**

If you run into problems, do the following:

- Check the messages in /var/log/messages (see "Message Logging" on page 55)
- Use shutil to see if shared partitions are accessible
- Use clufence to check the status of the reset cable
- Verify that the failover domain is defined correctly

# Recovery from a clulockd Failure

If the clulockd daemon dies unexpectedly, it freezes all of the locks on the shared partition. clulockd will log a message such as the following in the logs:

Feb 6 17:25:14 3U:nygaard clulockd[6924]: Signal 11 received; freezing

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The clusvcmgrd daemon will not be able to monitor, start, or stop services. Logs on all members will have a message such as the following:

```
Feb 6 17:14:48 2U:dahl clusvcmgrd[3255]: Couldn't connect to member #0: Connection timed out Feb 6 17:14:48 3U:dahl clusvcmgrd[3255]: Unable to obtain cluster lock: No locks available
```

To recover from this situation, do the following:

- 1. Stop cluster daemons on all members.
- 2. Reinitialize the shared state from one member in the cluster:

```
shutil -i
```

- 3. Make sure that /etc/cluster.xml is same on all members.
- 4. Initialize the configuration on the shared partition from one member in the cluster:

```
shutil -s /etc/cluster.xml
```

5. Verify that the configuration has been initialized correctly from one member in the cluster:

```
shutil -p /cluster/config.xml
```

For more information, see the shutil man page.

# **Watchdog Errors**

Software and hardware watchdog timers are not supported. If you enable software watchdog when configuring a member, you will see the following error messages when cluster daemons are starting:

```
Creating /dev/watchdog: execvp: No such file or directory
^[[FAILED]
Loading Watchdog Timer (softdog): modprobe: Can't locate module softdog
^[[FAILED]
```

Disable the software watchdog.

# **Shared Partitions**

This section discusses the following:

- "Verify Raw Devices are Character Special Devices"
- "Verify Accessibility"
- "Read the Configuration File"
- "Verify Metadata Information is Consistent" on page 90
- "Write the Configuration File" on page 91
- "Displaying Metadata Remotely" on page 91
- "Last Resort: Clear Information" on page 91

# Verify Raw Devices are Character Special Devices

Use the following command to verify that the rawprimary and rawshadow devices are character special device (such as rpart1):

```
# ls -lL share_raw_device
```

Using block special devices (such as part1) will lead to inconsistencies in cluster, member, and node states. The cluster appears to work but communication between members is affected. For an example, see "Verify Metadata Information is Consistent" on page 90.

See "Step 1: Define the Shared Partitions" on page 26.

# **Verify Accessibility**

To see if shared partitions are accessible, enter the following:

shutil

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# **Read the Configuration File**

To read the configuration file from the shared partition, enter the following:

```
shutil -r -
```

You should use this command to compare the configuration files in the shared partitions and the local copy.

# **Verify Metadata Information is Consistent**

To verify that the service metadata information is the same on all members, run the following command at the same time on each member:

```
shutil -m /service/0/status
```

For example, the following output from member jackhammer and member jackhammer2 indicates a problem:

• jackhammer output:

#### # shutil -m /service/0/status

Metadata information for /service/0/status

Data Length: 40 bytes
Data CRC: 0x2dae1205
Header CRC: 0x7c7185f1

Last modified: 12:34:58 Mar 31 2004

• jackhammer2 output:

#### # shutil -m /service/0/status

Metadata information for /service/0/status

Data Length: 40 bytes
Data CRC: 0x80711487
Header CRC: 0x9ba9e2cf

Last modified: 12:34:51 Mar 31 2004

In this case, the service metadata information from both members is inconsistent (the CRC information and the Last modified time stamps are different). The information must be identical from all the members. See "Verify Raw Devices are Character Special Devices" on page 89.

# Write the Configuration File

To write the configuration file, use the following command:

```
shutil -s /etc/cluster.xml
```

You should use this command if one of the following is true:

- The configuration file in the shared partitions is not consistent with the /etc/cluster.xml file
- The shared partition partition was cleared using the shutil -i command

# **Displaying Metadata Remotely**

To display the metadata information from the shared partition, use the following command:

shutil -p /service/0/status

#### Last Resort: Clear Information



Caution: Do not run this command while the cluster is enabled.

To clear all cluster information, use the following command:

shutil -i

# **State Inconsistencies**

If you encounter state inconsistencies between members, verify that the shared raw devices are character special devices (such as rpart1) and not block special devices (such as part1). See "Verify Raw Devices are Character Special Devices" on page 89.

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# Serial cable or Reset issues

The clufence command will fail with a nonzero error code for any of the following reasons:

- The serial cable is not connected
- The cable is faulty
- The system controller is not responding

The messages shown in the following output are also logged to /var/log/messages:

#### # clufence -s jackhammer2

```
[12314] info: STONITH: Power controller 12 connected to peer's /dev/ttyIOC4/0 controls jackhammer [12314] info: STONITH: Power controller 12 connected to peer's /dev/ttyIOC4/0 controls jackhammer2 [12314] err: STONITH: Device at /dev/ttyIOC4/0 controlling jackhammer2 FAILED status check: Timed out
```

# **Error Messages**

Following are common error messages.

Raw device file names must be defined.

An attempt was made to define the cluster before defining the shared state. You must define the shared state first. See "Step 1: Define the Shared Partitions" on page 26.

Raw device file names primary /dev/raw/rawl and shadow /dev/raw/raw43 are not valid.

```
Shared storage initialization failed. Fix shared storage and write configuration file to shared storage. Continuing ...
```

The shared partitions are not accessible or not valid and a configuration change or query was made using the CLI.

[12314] err: STONITH: Device at /dev/ttyIOC4/0 controlling jackhammer2 FAILED status check: Timed out

There is a problem with the serial cable or system controller. See "Serial cable or Reset issues" on page 92.

# **Reporting Problems to SGI**

If you encounter problems, collect the following data from each member:

• Output from the following commands:

```
hinv
chkconfig --list
shutil -r -
rpm -qa
uname -a
ps -ef | grep clu
clustat
ls -l each_shared_partition
ls -lL each_shared_partition
clufence -s other_members
exportfs (in NFS configurations)
mount
cxfs_dump (in CXFS configurations)
```

• Contents of the following files:

```
/etc/cluster.xml
/usr/lib/clumanger/create_device_links
/var/log/messages
/etc/samba/smb.conf* (in Samba configurations)
```

# Differences Between Red Hat Cluster Manager and SGI Cluster Manager

Table A-1 summarizes the differences between Red Hat Cluster Manager and SGI Cluster Manager. (You should not install Red Hat Cluster Manager on an SGI Altix system. Red Hat Cluster Manager is intended only for Linux 32–bit machines. Installing Red Hat Cluster Manager on an SGI Altix server will result in conflicts with SGI Cluster Manager.)

 Table A-1 Red Hat Cluster Manager and SGI Cluster Manager

Topic	Red Hat Cluster Manager	SGI Cluster Manager for Linux
Service timeouts	Not supported.	Supported.
Check/monitor interval	Supports a check interval, which does not include execution time. That is, the check starts at time <i>t</i> , and the next check will be at <i>t+check_interval</i> , irrespective of execution time.	Supports a monitor interval. The next check will be done after <i>execution time</i> + <i>monitor interval</i> .
Software/hardware watchdog timers	Supported.	Not supported. Do not enable the software watchdog when configuring a member. If you enable software watchdog, you will see error messages when cluster daemons are started. For more information, see "Watchdog Errors" on page 88.

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Topic	Red Hat Cluster Manager	SGI Cluster Manager for Linux
Samba service	Does not keep Samba files on shared storage. Locations:  • Process ID (PID) directory:     /var/run/samba/netbiosname  • Log directory:     /var/log/samba  • Lock directory:     /var/cache/samba  • Password file:     /etc/samba/smbpasswd	Keeps Samba files in the shared partition and in the log file on the local disk. The lock directory is not removed during failover. Locations:  • PID directory:  mountpoint/.samba/sharename/pid • Log directory: /var/log/samba • Lock directory:  mountpoint/.samba/sharename/locks • Password file: /.samba/sharename/private/smbpasswd
		For more information, see Chapter 7, "Samba Plug-In" on page 63.
Power control	Network– or serial-based power controllers. There can be multiple controllers defined for a given member.	SGI L2 system controllers on SGI Altix servers There can be only one controller defined for a given member.
Shared partition quorum errors	Reboots the member.	Local cluster daemons exit and wait for the member to be reset by other members in the cluster.

# FailSafe and SGI Cluster Manager

Table B-1 summarizes the differences between IRIX FailSafe and SGI Cluster Manager for Linux for those readers who may be familiar with FailSafe.

**Note:** SGI Cluster Manager for Linux members and FailSafe nodes do not work together and cannot form a high-availability cluster.

Table B-1 Differences Between FailSafe and SGI Cluster Manager

Topic	FailSafe	SGI Cluster Manager
Operating system	IRIX	Red Hat Advanced Server for Linux with SGI ProPack
Terminology	node resource	member application
Size of cluster	8 nodes	2 members
NFS lock failover	Supported	Not supported
Network tiebreaker	A node that is participating the cluster membership. FailSafe tries to include the tiebreaker node in the membership in case of split-brain scenarios.	The IP address of machine or a router that <b>does not participate</b> in the cluster membership. Usually it is the IP address of a network router that connects the SGI Cluster Manager members to the external world (clients). In a split-brain scenario, only those members that can contact the tiebreaker IP address can form a cluster. There is also a disk tiebreaker.
Rolling upgrade	Supported	Not supported

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Topic	FailSafe	SGI Cluster Manager
Configuration information	Information is stored in the cluster database. The cluster database is replicated on all nodes automatically and kept in synchronization.	Information is stored in the /etc/cluster.xml configuration file and in the shared partitions. You must copy this file to all members, such as by using scp. After making configuration changes, you must verify that configuration files are in synchronization. See "Step 15: Verify that Configuration Changes are Synchronized" on page 43.
Making changes while the service is enabled	Device parameter, IP address parameters, and check interval can be changed.	Device parameter, IP address parameters, and check interval cannot be changed.
Script location for resources and resource types	/var/cluster/ha/resource_types	/usr/lib/clumanager/services/service
Heartbeat interval and timeout	You can specify cluster membership heartbeat interval and timeout (in milliseconds).	In the command line, you can specify the heartbeat interval (in microseconds) and the number of heartbeats that can be consecutively missed (tko_count). You can also specify the aggregate failover speed in the GUI.
Private network	Supports multiple networks for heartbeats and control messages and can failover from one network to another. Networks can be dedicated (private) or public networks.	Not supported. SGI Cluster Manager uses the public network (host names) for heartbeats and control messages.
Action scripts	Separate scripts named start, stop, monitor, restart, exclusive.	A bash script that contains start, stop, and status parameters (see Chapter 6, "Creating a New Highly Available Application" on page 57). The equivalent for restart in SGI Cluster Manager is to perform a stop and then a start; there is no equivalent in SGI Cluster Manager for exclusive.

Topic	FailSafe	SGI Cluster Manager
Resource timeouts	Timeouts can be specified for each action (start, stop, monitor, restart, exclusive) and for each resource type independently.	Timeout can be specified for each service irrespective of the action or the number of resources it contains.
Resource dependencies	Resource and resource type dependencies are supported and can be modified by the user.	Applications have fixed dependencies. The start and stop order of applications cannot be modified.
Failover policies	The ordered and round-robin failover policies are predefined. User-defined failover policies are supported.	Only the predefined ordered policy is supported. No user-defined failover policies are supported.

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# Setting the Partition Type to Linux

To set a partition type to Linux, use fdisk command as follows:

- 1. Use the t subcommand to change a partition's system ID.
- 2. Enter hexadecimal code 83, which represents Linux.
- 3. Enter w to write the change and exit the fdisk tool.

For example, to change partition 1 to Linux, do the following (some output is truncated):

#### # fdisk /dev/xscsi/pci04.01.0/target3/lun0/disc

```
The number of cylinders for this disk is set to 69424.
There is nothing wrong with that, but this is larger than 1024,
and could in certain setups cause problems with:
1) software that runs at boot time (e.g., old versions of LILO)
2) booting and partitioning software from other OSs
   (e.g., DOS FDISK, OS/2 FDISK)
Command (m for help): m
Command action
  a toggle a bootable flag
  b
    edit bsd disklabel
    toggle the dos compatibility flag
     delete a partition
      list known partition types
    print this menu
     add a new partition
      create a new empty DOS partition table
     print the partition table
    quit without saving changes
  q
     create a new empty Sun disklabel
      change a partition's system id
     change display/entry units
     verify the partition table
     write table to disk and exit
      extra functionality (experts only)
```

```
Command (m for help): p
Disk disc: 72.7 GB, 72796340224 bytes
64 heads, 32 sectors/track, 69424 cylinders
Units = cylinders of 2048 * 512 = 1048576 bytes
Device Boot
            Start
                         End
                                Blocks
                                        Id System
                          11
                                 11248
                                         5 Extended
part1
                 1
part2
                 12
                           22
                                 11264
                                         83 Linux
                 23
                       19096 19531776
                                       83 Linux
part3
part4
              19097
                        69424 51535872
                                        5 Extended
                                         83 Linux
              19097
                        38170 19531760
part5
part6
              38171
                        57244 19531760
                                         83 Linux
              57245
                        69424 12472304
                                        83 Linux
part7
Command (m for help): t
Partition number (1-7): 1
Hex code (type L to list codes): L
5 Extended
                  40 Venix 80286
                                     83 Linux
                                                c7 Syrinx
Hex code (type L to list codes): 83
Command (m for help): \mathbf{w}
                     To verify the partition type, use the p subcommand. For example:
                     Command (m for help): \mathbf{p}
                    Disk disc: 72.7 GB, 72796340224 bytes
                     64 heads, 32 sectors/track, 69424 cylinders
                     Units = cylinders of 2048 * 512 = 1048576 bytes
                     Device Boot
                                   Start
                                               End
                                                     Blocks
                                                              Id System
                                     1
                                               11
                                                     11248 83 Linux
                     part1
                     part2
                                      12
                                                22
                                                      11264 83 Linux
                     part3
                                      23
                                            19096 19531776 83 Linux
                     part4
                                  19097
                                            69424 51535872 5 Extended
                                  19097
                                            38170 19531760 83 Linux
                     part5
                      part6
                                   38171
                                             57244 19531760 83 Linux
                                  57245
                                            69424 12472304 83 Linux
                     part7
```

# **Glossary**

# **CLI**

Command line interface (redhat-config-cluster-cmd).

#### cluster global lock manager daemon

The clulockd daemon, which stores locks on the shared partition.

# cluster membership daemon

The clumembd daemon, which performs network heartbeats and checks the liveliness of other members in the cluster.

# cluster quorum daemon

The cluquorumd daemon, which computes new membership, implements quorum, enforces I/O fencing, and reads/writes membership information to the shared partition.

#### cluster remote NFS mount table daemon

The clurmtabd daemon, which synchronizes NFS mount point entries by polling the /var/lib/nfs/rmtab file.

# cluster service manager daemon

The clusvcmgrd daemon, which starts/stops and checks the status of services running in the cluster.

# control messages

Messages that SGI Cluster Manager software sends between the members to request operations or distribute information to ensure that services remain highly available.

#### controlled failback

The service will not be moved to a machine that has newly joined the cluster even if the new machine is the preferred member according to the failover domain. The system administrator must manually relocate the service in order to move it back to the preferred member.

#### disk tiebreaker

If two members cannot talk to each other, they look at the status on the shared partition disk to decide which member should survive and be part of the cluster membership. If the disk cannot be accessed or membership on the disk does not include a given machine, all SGI Cluster Manager processes on the machine exit.

### failback option

A failover domain option that is considered when a member rejoins the cluster.

#### failover

The process by which one member restarts the highly available applications of a failed member.

#### failover domain

The list of members in the cluster where a service can be online.

# failover option

A failover domain option that is considered when a failure occurs and a new target member for the service must be determined.

#### failover speed

The time it takes to detect a member failure.

#### **GUI**

Graphical user interface (redhat-config-cluster).

#### heartbeat interval

The number of microseconds before a heartbeat is sent to all other members in the cluster.

#### heartbeat

Messages that SGI Cluster Manager software sends between the members that indicate a machine is up and running.

#### heartbeat timeout

The number of heartbeats missed before a member is declared as failed.

### highly available services

Applications that are monitored by the SGI Cluster Manager software. If one member fails, another member restarts the highly available applications of the failed member. To clients, the services on the replacement member are indistinguishable from the original services before failure occurred. It appears as if the original member has crashed and rebooted quickly. The clients notice only a brief interruption in the highly available service.

#### IX brick

System component that provides the base I/O functionality for the system; it contains the electronics and hardware necessary to boot.

#### **IO10**

A full-size PCI expansion board that provides basic system I/O capabilities via the PCI bus.

#### L2

SGI system controller used to monitor and manage the server.

### local member

The machine being configured.

#### local XVM volumes

Logical volumes that are local to a member and not shared across the cluster.

# lowest-ordered

A higher preference for a service to be started on that member.

#### member

A machine or system partition that is defined as part of a cluster.

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#### multiport serial adapter cable

A device that provides four DB9 serial ports from a 36-pin connector.

#### network tiebreaker

Ensures that only the member that can contact the tiebreaker IP address can form a cluster. The tiebreaker is the IP address of a machine or a router that **does not participate** in the cluster. Usually, it is the IP address of a network router that connects the members to the external world (clients).

#### ordered failover

A failover domain option that causes the service to start on the first member defined if it is available.

#### partition

See shared partitions and system partition.

### peer member

Another member in the cluster that to which the local system controller is connected.

# primary partition

One of the two raw disk partitions where SGI Cluster Manager keeps configuration, cluster, and service status information. See also *shared partition* and *shadow partition*.

# plug-in

The set of software that allows a service to be highly available without modifying the application itself.

#### restricted failover

A failover domain option that permits failover only to the members listed.

#### **SATA**

Serial ATA disk.

#### service ID

A number that identifies the service (the ID is automatically determined and is not user-configurable).

# shadow partition

One of the two raw disk partitions where SGI Cluster Manager keeps configuration, cluster, and service status. The shadow partition is the backup partition. See also *primary partition* and *shared partitions*.

# shared partitions

The two raw disk partitions (primary partition and shadow partition) where SGI Cluster Manager keeps configuration, cluster, and service status information.

### split-brain scenario

Network partition in which both members attempt to form individual clusters.

# symlink

Symbolic link

# system partition

A machine that is logically divided into multiple servers. Also referred to as an *Altix* partition.

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