

February 1, 2001

Dear Valued SGI™ Customer.

Included in this shipment is the SGI Internet Server $^{\text{\tiny M}}$  for e-commerce. Designed for service providers [such as ISPs and ASPs] and businesses of any size, the Linux $^{\text{\tiny M}}$  OS-based SGI Internet Server for e-commerce is a cost-effective, completely integrated, thin serving e-commerce solution. It provides the following features:

SGI 1600 Amphitheatre Pkwy. Mountain View CA 94043-1351 Tel 650.960.1980

- A full-featured, affordable e-commerce solution for single or multiple hosted store services
- Preinstalled Mercantec® SoftCart® commercial software, Apache Web Server plus SGI performance enhancements
- · Full integration capabilities with secure payment systems
- · Calculation of sales tax and shipping in real time
- · Merchandising, sales reporting, affiliate tracking, and discounting capabilities
- A preconfigured and easily deployed e-commerce solution built upon SGI Internet Server Linux OS-based thin (IU) footprint
- Integrated management, monitoring, security, and networking tools
- Single-point-of-call hardware and OS support with world-class SGI global services and support

The SGI Internet Server for e-commerce is based on the SGI IA-32 line of servers and comes preinstalled with Red Hat® Linux, SGI ProPack, and SGI Internet Server Environment.

## February 1, 2001 Page 2

To configure the SGI Internet Server, please read the hardcopy SGI Internet Server for E-commerce Start Here provided with your system. This book and the SGI Internet Server for E-commerce Administrator's Guide are available on the CD "SGI Internet Server for E-commerce 1.0 — Disk Two" and from the SGI Technical Publications Library at techpubs.sgi.com.

For information about the portfolio of SGI Support Services, please contact your local SGI sales office, call SGI support at 1-800-800-4744, or visit www.sgi.com/support/linux.html.

For information and support on Mercantec and SoftCart, please contact Mercantec support at 1-630-305-3200 x 3 or visit www.mercantec.com/support/
index.html.

Regards,

Your SGI Internet Server Support Team

© 2001 Silicon Graphics, Inc. All rights reserved. SGI, the SGI logo, and SGI Internet Server are trademarks of Silicon Graphics, Inc. Linux is a registered trademark of Linus Torvalds. Mercantec and SoftCart are registered trademarks of Mercantec, Inc. Red Hat is a registered trademark of Red Hat, Inc.