sgi™

May 1, 2001

Dear Valued Customer,

Thank you for purchasing Kasenna™ MediaBase Network Edition for IRIX®. In combination with your high-perfomance SGI™ server hardware, your new software forms a video content delivery foundation for a broad spectrum of streaming media applications.

Additional expansion licenses are cumulative and may be scaled, along with server hardware, to increase the capabilities of your media server. Available MediaBase Network Edition license options are as follows:

- SR4-MNSTR-0105-100 Additional 100 streams (per edge)
- SR4-MNFORQT-0105 Additional QuickTime® format (per edge)
- SR4-MNFORM1-0105 Additional MPEG-1 format (per edge)
- SR4-MNFORM2-0105 Additional MPEG-2 format (per edge)
- SR4-MNEDG-0105 Additional MediaBase Network edge-server

SGI
1600 Amphitheatre Pkwy.
Mountain View, CA
94043-1351
Tel 650.960.1980

If you want to use MediaBase for managing Real format assets, a separate RealServer™ 8 license must be purchased and installed. Similarly, ASF assets can be managed by MediaBase, but must run on a separate but attached Microsoft® Windows Media™ server.

It is very important that you do not discard the MediaBase packaging before documenting the software serial number. This serial number will be required during the installation and licensing process.

To complete your MediaBase installation, you need to obtain a license using the software serial number attached to the Kasenna packaging or to the Kasenna MediaBase CD-ROM. Have your SGI hardware serial number and Kasenna software serial number ready, and contact SGI licensing at the following URL:

http://www.sgi.com/support/licensing/

You will receive a permanent FLEXlm® license to enable this product version.

For information about the portfolio of SGI support services, contact your local SGI sales office or visit our support Web site at the following URL:

http://www.sgi.com/support/

To locate phone numbers for your local SGI Customer Support Center, please visit the following URL:

http://www.sgi.com/support/supportcenters.html

We appreciate your business.

Sincerely,

The SGI Media Commerce™ Team