Sgi

October 2002

Dear Valued Customer,

You are receiving this letter because you ordered the Asynchronous Personality Daemon [APD] media kit in conjunction with your purchase of the device driver license that supports devices listed in the table in this document with the intent to use them on SGI systems. This letter explains software distribution, software licensing, and software maintenance and support. The SGI Manufacturing Center distributes the APD product in Chippewa Falls, Wisconsin.

The media kit you are receiving with this letter is APD 2.4. The drives added with this release are 3590F Fibre, license code SR4-359F1020A or SR4-359F20100A and AIT3 SCSI, license code SR4-AI3S1020A or SR4-AI3S20100A.

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In release APD 2.4, we now have the following Licenses:

APD Release	License	Description
SC4-APDMEDIA-2.1	SR4-984B1020	9840B from SGI price book
	SR4-984B20100	9840B from SGI price book
	SR4-984B1020A	9840B not from SGI price book
	SR4-984B20100A	9840B not from SGI price book
	SR4-SLS1020	SCSI LTO from SGI price book
	SR4-SLS20100	SCSI LTO from SGI price book
	SR4-SLS1020A	SCSI LTO not from SGI price book
	SR4-SLS20100A	SCSI LTO not from SGI price book
	SR4-SDLS1020	SDLT from SGI price book
	SR4-SDLS20100	SDLT from SGI price book
	SR4-SDLS1020A	SDLT not from SGI price book
	SR4-SDLS20100A	SDLT not from SGI price book
SC4-APDMEDIA-2.2	All licenses from APD-2.1 plus:	
	SR4-ILF1020	IBM LTO FC from SGI price book
	SR4-ILF20100	IBM LTO FC from SGI price book
	SR4-ILF1020A	IBM LTO FC not from SGI price book
	SR4-ILF20100A	IBM LTO FC not from SGI price book
	SR4-ILS1020A	IBM LTO SCSI not from SGI price book
	SR4-ILS20100A	IBM LTO SCSI not from SGI price book

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APD Release SC4-APDMEDIA-2.3	License All licenses from Af	Description
3C4-AF DMEDIA-2.3	SR4-99BF1020	9940B FC from SGI price book
	SR4-99BF20100 SR4-99BF1020A	9940B FC from SGI price book 9940B FC not from SGI price book
SC4-APDMEDIA-2.4	SR4-99BF20100A All licenses from AF	9940B FC not from SGI price book
SC4-APDMEDIA-2.4	SR4-359F1020A SR4-359F20100A	IBM 3590F FC not from SGI price book IBM 3590F FC not from SGI price book
	SR4-AI31020A SR4-AI320100A	AIT-3 SCSI not from SGI price book AIT-3 SCSI not from SGI price book

Because you have purchased drives from the SGI price book or the appropriate drive license, you are entitled to APD product maintenance. Product maintenance is provided in the form of corrective product updates. Product updates can be ordered from the SGI Manufacturing Center. On certain occasions, we will contact all users by e-mail to inform them that an important product update is available. Product Support is also available. Product support means obtaining assistance from one of the SGI Support Centers for problems with configuring or executing the APD product. To obtain product support, you must have a support contract. Support contracts are obtained through your SGI sales representative. If you have problems with APD and you have a support contract, you can call your local Customer Support Centers. For a list of Customer Support Centers, please see http://www.sgi.com/support/support/supportcenters.html.

Regards,

SGI Software Management Group

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