

October 15, 2002

Dear Valued Customer,

Congratulations on your purchase of Remote Volume Mirroring [RVM] for your SGI $^{\circ}$  Total Performance 9400 [TP9400] or SGI $^{\circ}$  Total Performance 9500 [TP9500] Fibre Channel storage system. RVM ensures data protection through RAID-based, synchronous data replication without intervention from your host computer.

The feature has been activated on your system. Please review the Release Notes prior to using Remote Volume Mirroring.

Regards,

SGI

1600 Amphitheatre Pkwy. Mountain View CA 94043-1351

Tel 650.960.1980

SGI