# sgi

TMF 6 Administrator Guide for SGI® InfiniteStorage

#### **COPYRIGHT**

© 2009–2010, 2013 Silicon Graphics International Corp. All rights reserved; provided portions may be copyright in third parties, as indicated elsewhere herein. No permission is granted to copy, distribute, or create derivative works from the contents of this electronic documentation in any manner, in whole or in part, without the prior written permission of SGI in the United States and/or other countries worldwide.

#### LIMITED RIGHTS LEGEND

The software described in this document is "commercial computer software" provided with restricted rights (except as to included open/free source) as specified in the FAR 52.227-19 and/or the DFAR 227.7202, or successive sections. Use beyond license provisions is a violation of worldwide intellectual property laws, treaties and conventions. This document is provided with limited rights as defined in 52.227-14.

#### TRADEMARKS AND ATTRIBUTIONS

SGI, the SGI cube, the SGI logo and OpenVault are trademarks or registered trademarks of Silicon Graphics International Corp. or its subsidiaries in the United States and other countries.

Oracle is a registered trademark of Oracle and/or its affiliates. DLT is a registered trademark of Quantum Corporation. IBM is a trademark of International Business Machines Corporation. Linux is a registered trademark of Linus Torvalds in several countries. All other trademarks mentioned herein are the property of their respective owners.

# **New Features in this Guide**

This revision contains minor corrections, updated titles, and updated corporate information.  $\ \ \,$ 

007–5534–003 iii

# **Record of Revision**

Version	Description
001	March 2009 Supports TMF 4.1 in ISSP 1.6
002	June 2010 Supports TMF 5.1 in ISSP 2.1
003	November 2013 Supports TMF 6.1 in ISSP 3.1

007–5534–003 v

# **Contents**

Obtaining Publications xvii  Conventions xix  Reader Comments xix  Reader Comments xix  I. TMF Configuration  Example TMF Configuration File  Statement Order Statement Syntax Statement Parameter Details Statement Parameters Subvice_GROUP Statement Parameters Subvice_GROUP Statement Parameters Subvice_Statement Parameters Subvice_Statement Parameters Subvice Statement Parameters Subvice Stat	About This Guide	xvii
Conventions xix Reader Comments xix Reader Comments xix  1. TMF Configuration  Example TMF Configuration File Statement Order Statement Syntax  Example Statement Parameter Details	Related Publications	xvii
Reader Comments xix  1. TMF Configuration  Example TMF Configuration File  Statement Order  Statement Syntax  Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  17	Obtaining Publications	xviii
1. TMF Configuration  Example TMF Configuration File  Statement Order  Statement Syntax  Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Inape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  Device Statement Parameters  12  Checklists for Using OpenVault with TMF  13  CopenVault Checklist  14  CopenVault Checklist  15  CopenVault Checklist	Conventions	xix
Example TMF Configuration File  Statement Order Statement Syntax  Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  11  OpenVault Checklist  12  13  14  15  16  17  17  18  18  19  19  19  10  10  10  11  11  11  11	Reader Comments	xix
Statement Order Statement Syntax  Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  11  OpenVault Checklist  12  OpenVault Checklist  13  OpenVault Checklist  14  OpenVault Checklist  15  OpenVault Checklist  16  OpenVault Checklist  17  OpenVault Checklist	1. TMF Configuration	1
Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  11  Communication  12  Communication  13  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  13  Checklists for Using OpenVault with TMF  14  OpenVault Checklist  16  17  18  18  19  19  19  19  19  19  19  19	Example TMF Configuration File	1
Example Statement Parameter Details  LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  11  12  13  14  15  16  17  17  18  18  18  19  19  19  10  10  11  11  11  11  12  13  14  15  16  17  18  18  18  18  18  18  18  18  18	Statement Order	4
LOADER Statement Parameters  DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  11  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  12  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  13  OpenVault Checklist  14  OpenVault Checklist  15  OpenVault Checklist  16  OpenVault Checklist  17  OpenVault Checklist	Statement Syntax	4
DEVICE_GROUP Statement Parameters  AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  12  13  14  15  16  17  17  18  18  18  18  19  19  10  10  10  11  11  11  11  12  13  14  15  16  17  18  18  18  18  18  18  18  18  18	Example Statement Parameter Details	6
AUTOCONFIG Statement Parameters  DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  12  13  14  15  16  17  17  18  18  18  19  19  19  10  10  10  11  11  11  11	LOADER Statement Parameters	6
DEVICE Statement Parameters  OPTIONS Statement Parameters  10  2. TMF Administration  Tape Libraries  Communication  Organizing Your Devices in Attended and Unattended Modes  Accessing Tape Cartridges  OpenVault as a TMF Loader  Checklists for Using OpenVault with TMF  OpenVault Checklist  12  13  14  15  16  17  17  17  18  18  18  19  19  19  10  10  10  11  11  11  11	DEVICE_GROUP Statement Parameters	8
OPTIONS Statement Parameters 16   2. TMF Administration 17   Tape Libraries 18   Communication 18   Organizing Your Devices in Attended and Unattended Modes 18   Accessing Tape Cartridges 18   OpenVault as a TMF Loader 18   Checklists for Using OpenVault with TMF 18   OpenVault Checklist 19	AUTOCONFIG Statement Parameters	8
2. TMF Administration       1.         Tape Libraries       1.         Communication       1.         Organizing Your Devices in Attended and Unattended Modes       1.         Accessing Tape Cartridges       1.         OpenVault as a TMF Loader       1.         Checklists for Using OpenVault with TMF       1.         OpenVault Checklist       1.	DEVICE Statement Parameters	g
Tape Libraries       1         Communication       1         Organizing Your Devices in Attended and Unattended Modes       1         Accessing Tape Cartridges       1         OpenVault as a TMF Loader       1         Checklists for Using OpenVault with TMF       1         OpenVault Checklist       1	OPTIONS Statement Parameters	10
Communication       1         Organizing Your Devices in Attended and Unattended Modes       15         Accessing Tape Cartridges       15         OpenVault as a TMF Loader       15         Checklists for Using OpenVault with TMF       15         OpenVault Checklist       16	2. TMF Administration	11
Organizing Your Devices in Attended and Unattended Modes	Tape Libraries	11
Accessing Tape Cartridges	Communication	11
OpenVault as a TMF Loader	Organizing Your Devices in Attended and Unattended Modes	12
Checklists for Using OpenVault with TMF	Accessing Tape Cartridges	13
OpenVault Checklist	OpenVault as a TMF Loader	13
	Checklists for Using OpenVault with TMF	15
207 5504 000	OpenVault Checklist	17
	207 5524 002	

TMF Checklist			. 22
Automatic Volume Recognition		•	. 23
Message Daemon and Operator Interface			. 24
Starting and Stopping the Message Daemon			. 25
Message Logs			. 25
Message Daemon Commands			. 25
Starting and Stopping TMF Automatically			. 20
Starting and Stopping TMF Explicitly			. 20
3. TMF Troubleshooting	•		. 2
Tape Drive or Job Problems			. 27
TMF Daemon Problems			. 27
Using Tracing			. 28
TMF Trace Files		•	. 29
tmstat Output		•	. 30
tmcollect Utility			. 30
Enabling and Disabling Tracing			. 3
Sample Trace Analysis			. 3
Resolving Common Problems		•	. 33
TM003 - Resource <i>group_name</i> is not available			. 33
TM060 - Waiting for device device_name			. 33
TM064 - File $\mathit{file\_name}$ could not be found on volume $\mathit{vsn}$		•	. 33
Appendix A. TMF Commands			. 3
User Commands			. 35
Administrator Commands			. 30
Glossary			. 3

viii 007–5534–003

TMF 6 Administrator	Guide for	· SGI®	InfiniteStorage
---------------------	-----------	--------	-----------------

007–5534–003 ix

# **Figures**

Figure 2-1	Library Communication .			•			•		•	12
Figure 2-2	OpenVault on the Local Host									14
Figure 2-3	OpenVault on a Remote Host									15

007-5534-003 xi

# **Tables**

Table 3-1	TMF Trace Files						29
Table A-1	User Commands in /usr/bin						35
Table A-2	TMF Administrator Commands in /usr/sbin						36

007–5534–003 xiii

# **Procedures**

Procedure 2-1	OpenVault Checklist			•						17
Procedure 2-2	TMF Checklist									22

007–5534–003 xv

# **About This Guide**

This guide tells you how to configure, administer, and troubleshoot the Tape Management Facility (TMF) mounting service for the Data Migration Facility (DMF).

### **Related Publications**

See the following

- DMF 6 Administrator Guide for SGI InfiniteStorage
- OpenVault Administrator Guide for SGI InfiniteStorage

TMF provides the following man pages:

• User commands:

```
\begin{array}{ll} \operatorname{msgr}(1) & \operatorname{tmrls}(1) \\ \operatorname{tmcatalog}(1) & \operatorname{tmrst}(1) \\ \operatorname{tmlist}(1) & \operatorname{tmrsv}(1) \\ \operatorname{tmmnt}(1) & \operatorname{tmstat}(1) \end{array}
```

• Files:

```
\begin{array}{ll} \operatorname{tmf.config(5)} & \operatorname{tmftrace(5)} \\ \operatorname{tmfctl(5)} & \end{array}
```

007-5534-003 xvii

• Administrator commands:

msgd(8)	tmcollect(8)	tmlabel(8)
msgdaemon(8)	tmconf(8)	tmmls(8)
msgdstop(8)	tmconfig(8)	tmmql(8)
msgrep(8)	tmdaemon(8)	tmset(8)
oper(8)	tmfrls(8)	tmstop(8)
tmclr(8)	tmgstat(8)	tmunld(8)

Also see the following Linux man pages:

```
chkconfig(8)
kill(1)
ps(1)
ts(7)
```

## **Obtaining Publications**

You can obtain SGI documentation as follows:

- See the SGI Technical Publications Library at http://docs.sgi.com. Various formats
  are available. This library contains the most recent and most comprehensive set of
  online books, man pages, and other information.
- You can view man pages by typing man *title* at a command line.
- The /docs directory on the ISSP DVD or in the Supportfolio download directory contains the following:
  - The ISSP release note: /docs/README.txt
  - DMF release notes: /docs/README\_DMF.txt
  - The manuals provided with ISSP
  - A complete list of the packages and their location on the media: /docs/RPMS.txt
  - The packages and their respective licenses: /docs/PACKAGE\_LICENSES.txt
- The ISSP release notes and manuals are installed on the system as part of the sgi-isspdocs RPM into the following location:

/usr/share/doc/packages/sgi-issp-ISSPVERSION/TITLE

xviii 007–5534–003

#### **Conventions**

The following conventions are used throughout this document:

Convention	Meaning
command	This fixed-space font denotes literal items such as commands, files, routines, path names, signals, messages, and programming language structures.
variable	Italic typeface denotes variable entries and words or concepts being defined.
user input	This bold, fixed-space font denotes literal items that the user enters in interactive sessions. (Output is shown in nonbold, fixed-space font.)
	Brackets enclose optional portions of a command or directive line.
	Ellipses indicate that a preceding element can be repeated.

#### **Reader Comments**

If you have comments about the technical accuracy, content, or organization of this publication, contact SGI. Be sure to include the title and document number of the publication with your comments. (Online, the document number is located in the front matter of the publication. In printed publications, the document number is located at the bottom of each page.)

You can contact SGI in either of the following ways:

• Send e-mail to the following address:

techpubs@sgi.com

• Contact your customer service representative and ask that an incident be filed in the SGI incident tracking system:

http://www.sgi.com/support/supportcenters.html

SGI values your comments and will respond to them promptly.

007–5534–003 xix

# **TMF Configuration**

This chapter contains the basic information that you need to configure the TMF configuration file (/etc/tmf/tmf.config). It presents a complete example file followed by detailed explanations of the statements and key parameters in the example:

- "Example TMF Configuration File" on page 1
- "Statement Order" on page 4
- "Statement Syntax" on page 4
- "Example Statement Parameter Details" on page 6

**Note:** You must configure /etc/tmf/tmf.config with values appropriate to your site before starting TMF. You can update the file with any text editor. For a complete description of all possible parameters, see the tmf.config(5) man page.

# **Example TMF Configuration File**

The following example TMF configuration file begins with a comment (the title of the file) preceded by the number sign character (#).

```
#
# TAPE MANAGEMENT FACILITY CONFIGURATION FILE
#
#
LOADER

name = operator ,
   type = OPERATOR ,
   status = UP ,
   mode = ATTENDED ,
   message_path_to_loader = MSGDAEMON ,
   server = localhost ,
   queue_time = 0 ,
   verify_non_label_vsn = YES ,
```

007-5534-003

```
message_route_masks = (MSGD) ,
      loader_ring_status = ALERT
LOADER
     name = wolfy ,
     type = STKACS ,
      status = DOWN ,
     mode = ATTENDED ,
      message_path_to_loader = NETWORK ,
      server = wolfcreek ,
      queue_time = 15 ,
      verify_non_label_vsn = NO ,
      message_route_masks = (MSGD) ,
      loader_ring_status = IGNORE
LOADER
     name = panther ,
     type = STKACS ,
     status = DOWN ,
     mode = ATTENDED ,
     message_path_to_loader = NETWORK ,
      server = stk9710 ,
      queue_time = 15 ,
      verify_non_label_vsn = NO ,
      message_route_masks = (MSGD) ,
      loader_ring_status = IGNORE
LOADER
     name = tmfov,
      type = OPENVAULT ,
      server = armadillo ,
      status = down ,
     mode = ATTENDED ,
     message_path_to_loader = NETWORK ,
      ov_tmf_application_name = tmf,
      queue_time = 15 ,
      verify_non_label_vsn = NO ,
      message_route_masks = (MSGD) ,
      loader_ring_status = IGNORE
```

```
DEVICE_GROUP
      name = CART
DEVICE_GROUP
      name = DLT
DEVICE_GROUP
      name = STK9490
AUTOCONFIG
      DEVICE
                 name
                       = t1 ,
                 device_group_name = CART ,
                 file = /dev/ts/pci0001:00:03.0/scsi/target1/lun0 ,
                 status = DOWN ,
                 loader = wolfy ,
                 vendor\_address = (0,0,1,1)
      DEVICE
                         = t4,
                 device_group_name = CART ,
                 file = \frac{\text{dev}}{\text{ts}} \frac{\text{ci0001:00:03.0}}{\text{scsi}} \frac{\text{darget2}}{\text{lun0}},
                 status = DOWN ,
                 loader = wolfy ,
                 vendor\_address = (0,0,1,0)
      DEVICE
                 name
                       = dlt2 ,
                 device_group_name = DLT ,
                 file = /dev/ts/pci0001:00:03.0/scsi/target3/lun0 ,
                 status = DOWN ,
                 loader = panther ,
                 vendor\_address = (1,0,2,0)
      DEVICE
                       = dlt3,
                 name
                 device_group_name = DLT ,
                 file = /dev/ts/pci0001:00:03.0/scsi/target4/lun0 ,
                 status = DOWN ,
                 loader = panther ,
                 vendor\_address = (1,0,2,1)
      DEVICE
                 name = s9490s4,
```

```
device_group_name = STK9490 ,
                file = /dev/ts/pci0001:00:03.0/scsi/target6/lun0 ,
                status = down ,
                vendor\_address = (0,0,1,0),
                loader = tmfov
      DEVICE
                name = s9490s1 ,
                device_group_name = STK9490 ,
                file = /dev/ts/pci0001:00:03.0/scsi/target7/lun0 ,
                status = down ,
                vendor address = (0,0,1,1),
                loader = tmfov
OPTIONS
trace_directory
                                        = /var/spool/tmf/trace ,
trace_file_size
                                        = 409600 ,
trace_state
                                        = ON
```

#### **Statement Order**

The configuration file consists of statements. A *statement* consists of a statement name followed by a list of parameters or other statements. There are at least four statements in a TMF configuration file, one of which also consists of statements. The statements must appear in the following order:

- 1. LOADER statements (one per loader).
- 2. DEVICE\_GROUP statements (one per device group).
- 3. AUTOCONFIG statement (one per system).

The AUTOCONFIG statement consists of DEVICE statements. DEVICE statements (one per device) define devices that TMF will control and that are automatically configured during the system boot.

4. OPTIONS statement (one per system).

## Statement Syntax

The following syntax rules apply to the TMF statements:

- Comments begin with the # character.
- The statement name and its parameters are separated by one or more white spaces (blank, tab, or newline characters).
- Adjacent parameters are separated by a comma.
- The end of the parameter list is indicated by the absence of a comma.
- · Adjacent statements are separated by one or more white spaces.

The following syntax rules apply to keyword parameters:

- The keyword is separated from its value by the equal sign (=).
- The value of a keyword may consist of keywords, numbers, character strings, and lists of keywords, numbers, and character strings.
- If the value of a keyword is a list, then the list is enclosed within left and right parentheses. Adjacent elements of a list are separated by a comma. If the list consists of one element, you do not have to enclose it in parentheses. The elements of a list may be lists.
- Numbers may be specified in decimal, octal, and hexadecimal formats. These formats are the same as those used in the C programming language:
  - Decimal: the first digit is not 0 (for example, 1372)
  - Octal: the first digit is 0 (for example, 0563)
  - Hexadecimal: the first 2 characters are either 0x or 0X (for example, 0xf2)
- Character strings are series of characters. If any white space or any of the following special characters is needed in the string, then the string must be enclosed within a pair of double quotation marks ("):

# = { } ( )

Within a pair of double quotation marks, the sequence of characters  $\ x$ , where x is any character, will be replaced by x. This is the only way that a " or a  $\$  character may be specified in a quoted string.

Comments may appear between any symbols described above.

You can code the names of statements and keywords in a mixture of uppercase and lowercase letters. The values specified by the user are case-sensitive. The following mean the same thing:

```
Name = A name = A
```

The following are different:

```
name = A
name = a
```

## **Example Statement Parameter Details**

The following sections explain key elements for each of the example statements shown in "Example TMF Configuration File" on page 1:

- "LOADER Statement Parameters" on page 6
- "DEVICE\_GROUP Statement Parameters" on page 8
- "AUTOCONFIG Statement Parameters" on page 8
- "DEVICE Statement Parameters" on page 9
- "OPTIONS Statement Parameters" on page 10

#### **LOADER Statement Parameters**

"Example TMF Configuration File" on page 1 contains four LOADER statements; these represent the five loaders that are available on this system. Each LOADER statement is composed of the parameters needed to describe a specified loader. For example, the first LOADER statement has the following parameters:

```
LOADER name = operator , type = OPERATOR ,
```

```
status = UP ,
mode = ATTENDED ,
message_path_to_loader = MSGDAEMON ,
server = localhost ,
server_reply_wait_time = 300,
queue_time = 0 ,
verify_non_label_vsn = YES ,
message_route_masks = (MSGD) ,
loader_ring_status = ALERT
```

The parameters specify the following information for this loader:

- The loader name is operator and it is of type OPERATOR. It will be up (running
  and waiting for tape requests) when TMF is started and be attended by a human
  operator (TMF will prompt the human operator for intervention).
- The /usr/sbin/msgdaemon message daemon (rather than TCP/IP protocol) will send messages to the servicing loader.
- The server name is localhost
- The amount of time that the LOADER process waits for a server response before declaring a timeout condition is 300 seconds.
- The system will queue a request and wait for the best loader to become available for up to 24 hours. (A value of 0 for queue\_time indicates that TMF should wait up to 24 hours; a nonzero value specifies the number of seconds to wait.)
- Volume serial numbers (VSNs) without labels must be verified.
- Mount request messages are routed to the message daemon. The loader is alerted to the ring status whenever a tape is mounted.

Note: It may be necessary to specify an alternate network name for the LOADER statements that represent network libraries (using a message\_path\_to\_loader value of NETWORK). If a network library is not connected to the host primary network, you must specify the path with the return\_host parameter so that the library can return responses to TMF. The return\_host parameter is used only if it is set; there is no default.

#### **DEVICE\_GROUP Statement Parameters**

"Example TMF Configuration File" on page 1 contains three DEVICE\_GROUP statements, one for each of the system's device groups (one each for CART, DLT, and STK9490). The first DEVICE\_GROUP statement defines the CART device group, which supports the automatic volume feature; the other device groups show that they do not support the automatic volume feature (the default value for the avr parameter is NO, therefore it does not need to be specified and its absence implies a value of NO):

```
DEVICE_GROUP

name = CART

DEVICE_GROUP

name = DLT

DEVICE_GROUP

name = STK9490
```

#### **AUTOCONFIG Statement Parameters**

The AUTOCONFIG statement in "Example TMF Configuration File" on page 1 is made up of six DEVICE statements (enclosed within curly brackets), one for each device in the system (t1, t4, d1t2, d1t3, s9490s4, and s9490s1):

```
AUTOCONFIG
      DEVICE
                name
                        = t1,
      DEVICE
                       = t4,
                name
      DEVICE
                        = dlt2,
                name
      DEVICE
                       = dlt3 ,
                name
      DEVICE
                name
                        = s9490s4 ,
```

```
DEVICE  \text{name} = \texttt{s9490s1} \; , \\ \dots \\ \}
```

"DEVICE Statement Parameters" on page 9 provides further details.

#### **DEVICE Statement Parameters**

A DEVICE statement identifies the tape devices that are available on the system on which TMF is running. The series of DEVICE statements compose the AUTOCONFIG statement (see "AUTOCONFIG Statement Parameters" on page 8).

For example, in the first DEVICE statement shown in "Example TMF Configuration File" on page 1:

```
DEVICE
    name = t1 ,
    device_group_name = CART ,
    file = /dev/ts/pci0001:00:03.0/scsi/target1/lun0 ,
    status = DOWN ,
    loader = wolfy ,
    vendor_address = (0,0,1,1)
```

The parameters specify the following information for this loader:

- The tape device name is t1.
- This device is a member of the CART device group, which is specified by the first DEVICE\_GROUP statement (see "DEVICE\_GROUP Statement Parameters" on page 8).
- The pathname to the device-specific file is /dev/ts/pci0001:00:03.0/scsi/target1/lun0.

**Note:** For the actual location of the device files on your system, see the ts(7) man page.

- When TMF is started, the initial status of the device is down.
- The loader name is wolfy, and it is defined in the second LOADER statement in "Example TMF Configuration File" on page 1.

• The vendor address of the drive in the library is (0,0,1,1).

#### **OPTIONS Statement Parameters**

The OPTIONS statement shows the values that TMF uses for the options. For a complete description the available options, see the tmf.config(5) man page.

In "Example TMF Configuration File" on page 1, the defaults are used for all options except the following:

```
 \begin{array}{lll} trace\_directory & = /var/spool/tmf/trace \,\,, \\ trace\_file\_size & = 409600 \,\,, \\ trace\_state & = ON \,\,, \end{array}
```

The above values indicate the following:

- TMF will log debug information to files in /var/spool/tmf/trace
- The log files will wrap when they reach a size of 409600 bytes
- · Trace messages are enabled

## **TMF Administration**

This chapter describes the following TMF administration topics:

- "Tape Libraries" on page 11
- "OpenVault as a TMF Loader" on page 13
- "Checklists for Using OpenVault with TMF" on page 15
- "Automatic Volume Recognition" on page 23
- "Message Daemon and Operator Interface" on page 24
- "Starting and Stopping TMF Automatically" on page 26
- "Starting and Stopping TMF Explicitly" on page 26

## **Tape Libraries**

This section describes how TMF interacts with the tape-library software and also covers some high-level configuration information:

- "Communication" on page 11
- "Organizing Your Devices in Attended and Unattended Modes" on page 12
- "Accessing Tape Cartridges" on page 13

#### Communication

TMF always communicates with the tape loader via an intermediate software system that is provided by the library vendor. TMF supports the following:

 Oracle libraries using the ACSLS software interfacet. TMF communicates with the ACSLS software via a child process called stknet, which TMF starts after the library is configured up (*up* means that it is running and waiting for tape requests). Check with your StorageTek representative to validate the values of CSI\_UDP\_RPCSERVICE and CSI\_TCP\_RPCSERVICE.

• IBM libraries using the controlled path service (CPS) software interface. TMF communicates with the CPS software via a child process called ibmnet, which TMF starts after the library is configured up.

ACSLS and CPS receive requests from TMF and pass them on to the actual tape libraries for processing. They also send responses back to TMF for any given action.

Figure 2-1 shows the software and hardware configuration between the local host and the Oracle and IBM libraries.

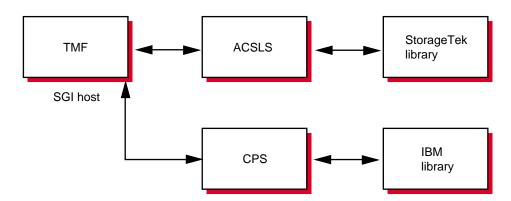


Figure 2-1 Library Communication

#### Organizing Your Devices in Attended and Unattended Modes

A *mixed environment* consists of devices serviced by a manual operator (*attended mode*) and devices serviced by a library (*unattended mode*). If TMF services mount requests in a mixed environment, you must organize the devices to use both devices and loaders in the most efficient manner possible.

A volume has a domain associated with it and a preferred loader to service a mount request. If the domain of a tape cartridge is a tape vault, the preferred loader is an operator. If the tape cartridge resides in the library's domain (silo), the preferred loader is the library.

Each tape device belongs to a *device group*, which is a collection of devices with equivalent physical characteristics. Although cartridge devices can have equivalent physical characteristics, you should consider the manner in which the devices will be serviced to determine whether or not they should be grouped.

One of the principal reasons for using a library is that the loader can be run in unattended mode (that is, without an operator). Using the library in this manner means that no imports or exports are considered, and a user-requested tape mount that cannot be satisfied by the library is canceled.

The easiest way to prevent canceled mounts is to assign the library drives to a device group different from the one serviced by manual operators. A user can then determine whether the required device group is available before requesting a tape mount. The only drawback to this method is that the user must be aware of the domain in which the tape resides and must make changes to scripts if the domain of the tape changes.

For operations that have 24-hour operator coverage, all tape cartridges can be assigned to one device group, with the operator deciding whether the mount request should be queued or canceled, or whether the volume should be imported or exported. In this case, the user need not be concerned about the domain of the tape.

#### **Accessing Tape Cartridges**

Another administration issue is the accessibility of tape cartridges in a library. In the past, control of a volume serial number (VSN) was provided by an operator or by security programs on a front-end computer. With a library, control of VSNs does not exist; therefore, with the distributed TMF software, any user may request the mounting of any VSN in the domain of the library.

## OpenVault as a TMF Loader

You can use the OpenVault storage library management facility as a TMF loader. You can configure it on your local host or on a remote host. Figure 2-2 shows OpenVault on the same host as TMF and Figure 2-2 shows OpenVault and TMF on different hosts.

OpenVault supports a wide range of removable media libraries as well as a variety of drives associated with these libraries. The checklists in "Checklists for Using OpenVault with TMF" on page 15 provide information about using OpenVault with TMF. For detailed information about using OpenVault, see the *OpenVault Administrator Guide for SGI InfiniteStorage*.

007-5534-003

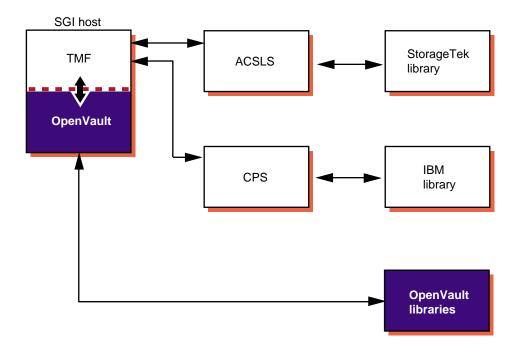


Figure 2-2 OpenVault on the Local Host

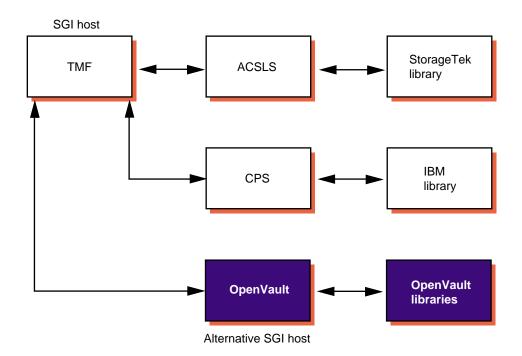


Figure 2-3 OpenVault on a Remote Host

# Checklists for Using OpenVault with TMF

The following terms are used in this section:

Term	Description
ovserver_host_name	The name of the host on which the OpenVault server is running. When configuring TMF and OpenVault, use the hostname command on the OpenVault server host to obtain this value.
tmf_host_name	The name of the host on which TMF will run. Use the hostname command on the TMF host to obtain this value.
tmf_node_name	The node name of the host on which TMF will run. This may or may not be the same as the TMF

hostname. Use the uname -n command on the TMF host to obtain this value.

The OpenVault application name to be used by TMF. If you do not specify a value in the TMF configuration file, TMF uses the default name tmf.

The OpenVault instance name to be used by this instance of TMF. If you do not specify a value in the TMF configuration file, TMF uses the following default name:

tmf\_node\_name.tmf\_application\_name

The TMF security key to be used for TMF. This alphanumeric string is used as a password by TMF to secure the connection with the OpenVault server. If you want to enable security, you must create and configure a *tmf\_keyfile* containing the *tmf\_key* that you want to use. If you do not specify a *tmf\_keyfile* in the TMF configuration file, TMF uses none as the *tmf\_key*, which means that security checking between TMF and the OpenVault server is disabled.

The OpenVault keyfile to be used by TMF when communicating with the OpenVault server. The *tmf\_keyfile* contains the private security key *tmf\_key* that TMF uses to establish an authorized connection with the OpenVault server. This file is required only if you decide that you want to enable security checking between TMF and the OpenVault server.

When the key file is created, do the following:

- Use the chown command to set the user ownership to root
- Use the chgrp command to set its group ownership to sys
- Use the chmod command to set its files permissions to 0500

tmf\_application\_name

tmf\_instance\_name

tmf\_key

tmf keyfile

The key file should contain a single line consisting of 5 blank or tab-separated fields in the following format:

ovserver\_host\_name tmf\_application\_name tmf\_instance\_name CAPI tmf\_key

The ovserver\_host\_name, tmf\_application\_name, tmf\_instance\_name values in the tmf\_keyfile must match the values specified in the TMF configuration file (or the TMF default values, if you do not specify them in the TMF configuration file). Mismatches between the TMF configuration file and the tmf\_keyfile prevent TMF from contacting the OpenVault server.

Procedure 2-1 and Procedure 2-2, page 22 list the steps you need to take before you use TMF with OpenVault.

#### **OpenVault Checklist**

#### Procedure 2-1 OpenVault Checklist

Configure the drives and libraries in OpenVault so that TMF can use them. The following steps ensure that the TMF and OpenVault counterparts match.

1. Using the OpenVault configuration command, define a list of OpenVault drives and libraries. The configuration command is /usr/sbin/ov\_admin.

**Note:** TMF devices are defined subsequently. TMF device names **must** match the drive names used by OpenVault. TMF supports device names up to 8 characters, so you should define OpenVault drive names consisting of 1 to 8 characters.

TMF devices are grouped as follows:

- In TMF, every drive belongs to a device group
- In OpenVault, every drive belongs to a drive group
- For every TMF device group to be managed by OpenVault, there must be a matching OpenVault drive group

007–5534–003

2. Create an OpenVault application name so that a group of tapes, defined as a cartridge group, can later be used by the tmf application. For example, where tmf is the application name:

```
# ov_app -c tmf
Created Application: tmf
```

In OpenVault, only one application can be assigned to a cartridge. OpenVault mounts a cartridge only if the request comes from the assigned application. Cartridges have the following characteristics:

- In OpenVault, a cartridge is a physical cartridge (also called a *physical tape* in TMF)
- · Each cartridge is assigned to a cartridge group
- Each cartridge group is assigned to an application (a client)
- A cartridge is identified by its physical cartridge label (PCL), which is used to identify a cartridge in an OpenVault loader library

- 3. Create any new drive groups and/or cartridge groups, according to the following steps. The default group names are drives and carts, respectively.
  - a. Use the following OpenVault commands to list the drive groups and cartridge groups:

#### # ov\_drivegroup

group unload time

drives 60

#### # ov\_cartgroup

group group prio carts 1000

b. Create a new drive group appropriate for your drive types. Keep in mind that this is the same name you will give to the device group you define in TMF. The following example uses DLT8000 as a drive group name:

```
# ov_drivegroup -c DLT8000
created drive group: DLT8000
```

To simplify things in the preceding example, the default cartridge group, carts is used. However, if you choose to create a new cartridge group, you can do so by using the following command:

```
# ov_cartgroup -c new_cartgroup_name
```

c. Verify that the new drive group (and any new cartridge groups) have been created, as follows:

#### # ov\_drivegroup

group unload time

DLT8000 60 drives 60

#### # ov\_cartgroup

group group prio carts 1000

4. Allow the OpenVault application name, tmf, to use the cartridge groups and drive groups that will be used by TMF (defined in step 3).

007–5534–003

In OpenVault, more than one application can be assigned to a drive group; OpenVault uses a drive within a drive group only if the request comes from an assigned application. OpenVault drives have the following characteristics:

- In OpenVault, a drive is a TMF device
- · Each drive is assigned to a drive group
- Each drive group is assigned to one or more applications (clients)

Use the following steps for all drive and cartridge groups:

a. List applications (for all drive groups and cartridge groups).

Use the following commands to list the application information for all drive groups and cartridge groups. The default OpenVault application name is ov\_umsh.

**Note:** The drive groups (and cartridge group) that were created in step 3 do not appear here. This is because they have not yet been given an application to use.

b. Add TMF applications. Use the following commands with the -a option to add the default TMF application name, tmf, to any drive groups and cartridge groups that will be used by TMF:

c. Recheck: List applications (for all drive groups and cartridge groups), as follows:

#### # ov\_drivegroup -s -A '.\*'

application	group	group app prio	unload time
ov_umsh	drives	1000	60
tmf	DLT8000	1000	60

#### # ov\_cartgroup -s -A '.\*'

application	group	group	app	prio
ov_umsh	carts	1000		
tmf	carts	1000		

5. Create a group of physical cartridges, assigned to the default cartridge group, carts, and to be used by the tmf application. The fields in the following example are as follows:

Cartridge PCL name OpenVault cartridge type Volume name (should match the PCL name) Application name

```
# ov_import -g carts
DLT014 DLTIV DLT014 tmf
DLT015 DLTIV DLT015 tmf
<ctrl-d>
#
```

You can use the following command to list all of the PCLs/volumes used by the tmf application:

```
# ov_lscarts -A tmf
DLT014 DLT015
```

Or, for a more extensive look:

#### # ov\_lscarts -l -A tmf

PCL	cart type	owner	state	part	volume
DLT014	DLTIV	tmf	ok	PART 1	DLT014
DLT015	DLTIV	tmf	ok	PART 1	DLT015

007-5534-003

6. Make sure that the following line is in the core\_keys file. The core\_keys file is /var/opt/openvault/server/config/core\_keys.

```
tmf_host_name tmf_application_name tmf_instance_name CAPI tmf_key
```

For example, if armadillo is the host that TMF is running on (tmf\_host\_name), the TMF application name (tmf\_application\_name) is tmf, the TMF instance name (tmf\_instance\_name) is armadillo.tmf, the language is CAPI, and the security key (tmf\_key) is not used (none), you would enter the following line in the core\_keys file:

```
armadillo tmf armadillo.tmf CAPI none
```

In the OpenVault documentation, the terminology may differ: the *tmf\_keyfile* file is the key authorization file, and the TMF application name (*tmf\_application\_name*) is the client.

7. To collect debugging information in the OVLOG file, enter the following command:

```
# ov_msg -s -t core -m debug
```

The OVLOG file is /var/opt/openvault/server/logs/OVLOG.YYYYMMDD, where YYYYMMDD represents the year (YYYY), month (MM), and day (DD) that the file was created..

When you have finished debugging the OVLOG file, you can use the following command to reset the messages back to the information level:

```
# ov_msg -s -t core -m information
```

#### **TMF Checklist**

#### **Procedure 2-2** TMF Checklist

Modify the tmf.config file to support the OpenVault loader, device groups, and devices. For information on the tmf.config file, including a complete example file, see the tmf.config(5) man page.

- 1. Define an OpenVault LOADER statement, as follows:
  - a. Define the type to be OPENVAULT:

```
type = OPENVAULT
```

 Specify where the OpenVault server is listening by entering the name of the host:

```
server = ovserver host name
```

c. Either use the TMF default, tmf, for the OpenVault application name or specify a different name for TMF with the following parameter:

```
ov_tmf_application_name = tmf_application_name
```

If this line is omitted from the LOADER statement, the default application name will be tmf.

d. Either use the TMF default instance name or specify a different instance name for TMF with the following parameter:

```
ov_tmf_instance_name = tmf_instance_name
```

If you omit this line from the LOADER statement, a default instance name of <code>tmf\_node\_name.tmf\_application\_name</code> will be used, where the value of <code>tmf\_application\_name</code> is taken from the previous substep.

e. If the OpenVault communication security feature is to be enabled, specify the pathname of the key file that will contain the TMF security key (*tmf\_key*):

```
ov_tmf_keyfile = tmf_keyfile
```

If this line is omitted from the LOADER statement, the OpenVault communication security feature will not be used (*tmf\_key* equals none). For more information on the key file and security keys, see the *OpenVault Operator's and Administrator's Guide*.

- 2. Make sure the DEVICE\_GROUP names match the OpenVault drive group names.
- 3. Make sure the name field in each of the DEVICE statements match the corresponding OpenVault drive names.

## **Automatic Volume Recognition**

Automatic volume recognition (AVR) is a TMF feature that does the following:

 Allows TMF to recognize volumes mounted on drives prior to them actually being requested by applications

007–5534–003 23

Allows an operator to direct the mounting of tapes to specific devices

Tape mount messages request that the operator mount a tape on a device in a device group. Upon receiving a message, you locate the tape and choose the device to be used.

The overcommit option is an extension to AVR. It allows you to set the number of outstanding mount requests to a number larger than the actual number of tape devices. It gives you additional flexibility in choosing which request to satisfy and on which device.

**Note:** Only those requests that cannot cause a device to deadlock are allowed into the overcommitted request process.

You may enable or disable the AVR and overcommit options on a global or on a specific device-group basis. Neither option is available to device groups that also contain devices serviced by a tape library (automatic loader).

When a device configured to use AVR is configured up with the tmconfig(8) command, a child process called tmavr is created to monitor the device and wait for a volume to be mounted. When tmavr detects a mounted volume, the label and ring status information is sent to the TMF daemon. If tmavr cannot determine the volume label, an operator message is issued for the correct volume information to send to the TMF daemon. The child process waits for the TMF daemon to direct it to exit or look for a new volume to mount.

## **Message Daemon and Operator Interface**

The message daemon and its associated operator interface provide mount messages for administrators and operators who are loading and unloading tapes. This section provides a brief overview of the daemon and interface:

- "Starting and Stopping the Message Daemon" on page 25
- "Message Logs" on page 25
- "Message Daemon Commands" on page 25

## Starting and Stopping the Message Daemon

You must have superuser privileges to start or stop the message daemon.

Start the message daemon prior to starting TMF by entering the following command:

# /usr/sbin/msgdaemon

**Note:** Only one message daemon can be running at any time. If you attempt to start the message daemon while it is already running, you will receive an error message.

Stop the message daemon by entering the following command:

# /usr/sbin/msgdstop

For more information, see the msgdaemon(8) and msgdstop(8) man pages.

#### **Message Logs**

All messages are logged by the message daemon as they are received. The logs are kept in the following file:

/var/spool/msg/msglog.log

The /usr/sbin/newmsglog shell script saves the last several versions of the log. The versions are called msglog.log.0, msglog.log.1, and so on, with msglog.log.0 being the most recent. This script also instructs the message daemon to reopen the log file; it should be run by the crontab(1) command.

#### **Message Daemon Commands**

The message daemon request pipe is located in the /var/spool/msg directory.

The oper(8) command provides an operator display that can be run from any terminal defined in the /usr/lib/terminfo file. It requires at least 80 columns and 24 lines. The three lines at the bottom of the screen are used for input and for running commands that do not display information on the screen. The rest of the screen is used as a refresh display to display messages and to run other display commands.

The \$HOME/.operrc configuration file lists the commands to be run as refresh displays and those that require full control of the screen. (\$HOME is the user's home

directory.) If this file does not exist, the default configuration file (/etc/tmf/oper) is used.

Commands not listed in the configuration file are assumed to be nondisplay commands, which are also called *action commands*.

The msgr(1) sends action messages to the operator. Action messages that require replies from the operator are primarily tape mount messages, but they may be other types of messages to which users need responses. These messages are logged by the message daemon. An action message is deleted when the operator replies to it or the sender cancels it.

The msgd(8) command displays action messages, such as tape mount messages. The msgrep(8) command allows the operator to respond to action messages, such as tape mount messages.

## **Starting and Stopping TMF Automatically**

Installing TMF does not enable starting TMF automatically at system startup. To enable automatic startup of TMF and the message daemon, execute the following chkconfig(8) command as root:

```
# chkconfig tmf on
```

To stop TMF from starting automatically at system startup, execute the following as root:

# chkconfig tmf off

## Starting and Stopping TMF Explicitly

To start TMF explicitly, enter the following command:

# /usr/sbin/tmdaemon

For information about options, see the tmdaemon(8) man page.

To stop TMF explicitly, enter the following command:

# /usr/sbin/tmstop

The tmstop command has no options.

# **TMF Troubleshooting**

This chapter discusses the following troubleshooting topics:

- "Tape Drive or Job Problems" on page 27
- "TMF Daemon Problems" on page 27
- "Using Tracing" on page 28
- "Resolving Common Problems" on page 33

## **Tape Drive or Job Problems**

If a tape drive appears to be hung, but the TMF daemon is still responding to commands such as tmstat(1) and tmgstat(8), you can use the tmfrls(8) command to clear the user's tape reservation. If this method does not work, try the tmclr(8) command.

If the problem appears to be hardware related, free the user by the preceding method and check the result with the tmstat(1) command. Then configure the drive down with the tmconfig(8) command and discuss the problem with the appropriate hardware personnel.

#### **TMF Daemon Problems**

If the TMF daemon is hung (that is, no tapes are moving nor are there any responses from any tape commands), you must take the TMF daemon down. Do the following, as needed:

- 1. Use the tmstop(8) command.
- 2. If tmstop does not work, determine the process identifier of the TMF daemon ( $tmdaemon\_pid$ ) by using the ps(1) command and then use the kill(1) command:
  - a. Interrupt the tmdaemon process by entering the following kill command:

# kill -2 tmdaemon\_pid

007–5534–003 27

b. If the previous kill command does not work, enter the following to forcefully kill the process:

```
# kill -9 tmdaemon_pid
```

3. Stop TS:

```
# /etc/init.d/ts stop
```

For more information about the TMF daemon, see the tmdaemon(8) man page.

# **Using Tracing**

Using tracing can help identify and resolve tape problems. The tmcollect(8) utility enables you to collect the trace information needed. This section discusses the following:

- "TMF Trace Files" on page 29
- "tmstat Output" on page 30
- "tmcollect Utility" on page 30
- "Enabling and Disabling Tracing" on page 31
- "Sample Trace Analysis" on page 31

## **TMF Trace Files**

During the course of its activity, the TMF daemon and its components write a number of trace files, which are located in the /usr/spool/tmf/trace directory. Table 3-1 describes these files.

**Table 3-1** TMF Trace Files

File	Description
avr_device_name	Each tmavr process records events in a trace file based on the device name it is monitoring. For example, if AVR is active for the s4781s0 device, the relevant trace entries for the tmavr process are in avr_s4781s0.
daemon	This file contains all activity traced by the TMF daemon. It is the main TMF daemon trace file.
daemon.stdout, daemon.stderr	These files contain any information that goes to standard output or error. They are in the /usr/spool/tmf directory. The daemon.stderr file is especially helpful in tracking down problems because it contains error messages as well as informational messages pertaining to various administrative commands.
ldrname	Each media loader also has its own trace file. The name of this file corresponds to the loader name as defined in the tmf.config file.
tmf <i>xxx</i>	After a tape is assigned a drive, subsequent traces specific to that process are logged in a tmfxxx file. The final three characters of the trace file can be determined from the stm field of the tmstat(1) command. "tmstat Output" on page 30 shows how you use the tmstat(1) command to identify a tmfxxx file.

#### tmstat Output

In this tmstat output, the traces for drive s4781s0 are in the tmf002 file. Leading zeros are added to the stream number (stm) to make it a 3-character number to create the tmfxxx file name.

#### % tmstat

```
a stat device
                                        stm rl ivsn evsn blks NQSid
                group
user
         sess
                STK9490 - idle s9490s4
                STK9490 - idle s9490s1
bar
         3854
                STK4781 - assn s4781s0
                                          2 is 002335 002335
                                                                 1
                STK4781 - idle s4781s1
                STK4781 - idle s4781s2
                STK4781 - idle s4781s3
                STK4781 - idle s4781s4
```

In addition, communication pipes are maintained within the /usr/spool/tmf directory. If the TMF daemon abnormally terminates, its core file is also saved in the directory.

The message daemon logs can provide insight into tape problems. These log files are generally saved and maintained in the /usr/spool/msg directory. All operator interaction is saved in the msglog.log file. In addition, a debug log for the message daemon is in the dbglog.log file.

#### tmcollect Utility

The tmcollect(8) utility collects TMF information. A user with root permission may run this script when a tape-related problem occurs. The information is placed in a separate directory so that it can be easily packaged and shipped for offline analysis. For the collected information to be of optimal use, TMF tracing should be enabled. For more information about this administration command, see the tmcollect(8) man page.

Before anything is copied to the information directory, the tmcollect(8) utility attempts to determine whether the TMF daemon is in its normal state; if it is not, it runs a few checks for known hang situations.

You should use the tmcollect(8) utility to gather information if you suspect trouble with the TMF daemon, prior to terminating the TMF daemon.

#### **Enabling and Disabling Tracing**

TMF tracing is turned on by default. All child processes created by the TMF daemon have tracing enabled. While tracing is a very important tool for debugging TMF problems, it uses additional CPU time. Tracing can be turned on and off by issuing the tmset(8) command. To turn tracing off, enter the following command:

```
# tmset -T off
```

To turn tracing on, enter the following command:

```
# tmset -T on
```

If the stability of TMF at a site has been established, tape tracing may be unnecessary overhead. The number of CPU cycles saved by turning tracing off depends on the mix of jobs submitted, because some tape operations generate more trace information than others.

When tracing is turned off, the TMF daemon and its child processes still trace entry to and exit from child processes and abnormal termination of tape processes. Abnormal terminations include those induced by the operator and terminations caused by errors within TMF. A tape mount request canceled by an operator or interrupted user job is considered an abnormal termination induced by the operator.

The option of turning TMF tracing off allows sites at which TMF is stable to reduce substantially the system and user time used by the TMF daemon. This gain in system and user time must be weighed with the knowledge that some error information and all trace information will be lost in case of a TMF daemon problem.

The only way to analyze a problem is to turn tracing on, resubmit the job, and collect traces when the problem reappears.

#### **Sample Trace Analysis**

To obtain a complete picture of a problem, save trace information as soon as possible after you identify an error situation. You can use the tmcollect(8) utility to aid in the data gathering process.

007–5534–003

This utility saves all the pertinent trace files in /var/spool/tmf. If the TMF daemon is not hung, the TMF command output is also saved. When you execute the utility, you are asked to comment on how the system was behaving at the time tmcollect(8) was run.

All of the trace files are circular. For instance, if a particular tape drive is hung, by the time it is noticed the TMF daemon trace has probably been overwritten. However, the device trace should provide some useful information. By default, the device traces are 409600 bytes in length while the daemon file is 10 times that value (the default is 4096000 bytes). You can configure this parameter by specifying the trace\_file\_size option in the OPTIONS statement in the TMF configuration file. For more information, see the tmf.config(5) man page.

Each time a TMF daemon routine is entered, tracing for that routine begins. Additional tracing may also exist that provides more information for software engineering in case problems occur. By using this information, the paths that the software took to perform various tape functions can be followed.

Information is also written into the respective TMF daemon device traces (tmfxxx). In addition, there are trace files for esinet, stknet, and ibmnet. By using all of the appropriate traces, you can obtain the entire picture of what was happening when a failure occurred.

The following example identifies and describes each trace line segment:

The fields in this line are labeled as follows:

# References the wall clock time. Having this time available is helpful in relating events in one trace to other traces, console messages, or daemon.stderr messages. B References the real-time clock. You use this time when timing issues are more important. It helps to determine whether the events truly took place in the proper order. C References the process number of the main routine. In the daemon file, this value will invariably be tmdaemon(8); in the tmfxxx files, the value will be the particular child tmdaemon(8) forks off to process the request (for example, tmmsp).

- D Identifies the main routine.
- **E** References the particular routine called by the main routine.
- F Provides detailed trace information about the entry.

## **Resolving Common Problems**

This section identifies some common tape problems that you may encounter and some possible solutions.

#### TM003 - Resource group\_name is not available

This error indicates that you issued a tmrsv(1) command for a device group that does not exist or that you attempted to reserve more devices than are currently configured up.

#### TM060 - Waiting for device device\_name

This message is returned when a tmmnt(1) command has been issued but has not yet been satisfied because a requested device type is not available. The command will be satisfied after a device is made available either by the operator configuring a device up or by a currently running job releasing its resources.

#### TM064 - File file\_name could not be found on volume vsn

This error is returned when the file specified with the -f parameter on the tmmnt(1) command (or -p if -f is not present) does not exist on a labeled tape. When a labeled tape is created, the lower 17 characters specified by the -f (or -p) parameter are written into the HDR1 label. Subsequent attempts to read that tape file must include the correct file identifier. The file identifier is not checked if the check\_file\_id option is set to NO in the tmf.config file.

007–5534–003

# **TMF Commands**

This appendix discusses the following:

- "User Commands" on page 35
- "Administrator Commands" on page 36

## **User Commands**

Table A-1 summarizes the TMF user commands in /usr/bin.

Table A-1 User Commands in /usr/bin

Command	Description
msgr(1)	Sends action messages to the operator
tmcatalog(1)	Catalogs, recatalogs, or deletes a dataset in a front-end catalog
tmlist(1)	Lists the contents of one or more tape volumes
tmmnt(1)	Requests that the system operator mount a tape
tmrls(1)	Releases reserved tape resources
tmrst(1)	Displays reserved resource status for current session identifier
tmrsv(1)	Reserves tape resources
tmstat(1)	Displays current tape status

## **Administrator Commands**

Table A-2 summarizes the TMF administrator commands in /usr/sbin.

Table A-2 TMF Administrator Commands in /usr/sbin

Command	Description
msgd(8)	Displays action messages
msgdaemon(8)	Starts the message daemon
msgdstop(8)	Stops the message daemon
msgrep(8)	Replies to action messages
newmsglog(8)	Saves the latest versions of the message log file
oper(8)	Invokes the operator display manager
tmclr(8)	Clears a tape stream
tmcollect(8)	Collects information for TMF problem analysis
tmconfig(8)	Configures tape devices up and down
tmconf(8)	Verifies TMF configuration file and converts it to binary format
tmdaemon(8)	Starts TMF
tmfrls(8)	Forcibly releases tape reservation and associated devices
tmgstat(8)	Displays user reservation status for all users
tmlabel(8)	Labels a tape
tmmls(8)	Displays loader status
tmmql(8)	Displays TMF mount request queue list
tmset(8)	Displays user reservation status for all users
tmstop(8)	Stops TMF
tmunld(8)	Unloads tape drives

# **Glossary**

\$HOME

The user's home directory

#### **ACSLS**

Automated Cartridge System Library Software

#### attended mode

A tape device that is serviced by a manual operator

#### **AVR**

Automatic volume recognition

#### **CPS**

Controlled Path Service software

#### device group

A collection of devices with equivalent physical characteristics

#### **DMF**

**Data Migration Facility** 

#### mixed environment

An environment with some devices in attended mode and other devices in unattended mode

#### **OpenVault**

A mounting service that can be used as a tape loader by TMF

#### ovserver\_host\_name

Name of the host on which the OpenVault server is running

007–5534–003 37

#### **PCL**

Physical cartridge label

### physical tape

Physical cartridge

#### StorageTek

Library using the ACSLS software interface

#### **TMF**

Tape Management Facility mounting service

#### tmf\_application\_name

OpenVault application name to be used by TMF

#### tmf\_host\_name

Name of the host on which TMF will run

## tmf\_instance\_name

OpenVault instance name to be used by this instance of TMF

#### tmf\_key

TMF security key to be used for TMF

#### tmf\_keyfile

OpenVault keyfile to be used by TMF when communicating with the OpenVault server

#### $tmf\_node\_name$

Node name of the host on which TMF will run

#### **VSN**

Volume serial number

38 007-5534-003

## unattended mode

A tape device that is serviced by a library

# Index

 $\mathbf{A}$ 

ACSLS software interface, 11 action messages, 26 administration, 11 administration commands, 36 attended mode, 12 AUTOCONFIG statement, 4, 8 automatic loaders See "Libraries", 11 automatic volume recognition (AVR), 23	dbglog.log file, 30 debugging tools, 31 decimal coding, 5 device groups, 12 device organization, 12 DEVICE statement, 4, 9 device traces, 32 DEVICE_GROUP statement, 4, 8 drive problems, 27 drives for OpenVault configuration, 17
	E
character strings, 5 checklists    OpenVault, 17    TMF, 22 chkconfig, 26 commands, 35 comments, 5, 6 communication for libraries, 11 configuration    See "TMF configuration file", 1 controlled path service software interface, 11 core file, 30 CPS    See "controlled path service software    interface", 11 crontab, 25	editing files, 1 error messages, 33 esinet trace files, 32 EXIT function, 32  F  FUNC function, 32 function traces, 32  H  hexadecimal coding, 5
D	IBM libraries, 11 ibmnet trace files, 32
daemon file, 32 daemon.stderr file, 32	

41 007-5534-003

J	0
job limits, 1 job problems, 27	octal coding, 5 OpenVault, 13 oper, 25, 36
К	operator interface, 26 OPTIONS statement, 4, 10, 32 Oracle libraries, 11
keywords, 5 kill, 27	overcommit option, 24
T	P
L	problems, 33
library management facility, 12	ps, 27
library management facility, 13 LOADER statement, 4, 6, 22	
loaders, 6 OpenVault, 11, 13	${f R}$
See also "libraries", 6	real clock time, 32
logs, 30	RETURN function, 32
M	S
main routine, 33	starting TMF
message daemon, 24, 30 messages, 32, 33	automatic method, 26 explicit method, 26
mixed device environment, 12	statement syntax rules, 4
mounting tapes, 23	stknet trace files, 32
msgd, 36 msgdaemon, 7, 25, 36	stopping TMF automatic method, 26
msgdstop, 25, 36	explicit method, 26
msglog.log file, 30 msgr, 25, 35	storage library management facility, 13 StorageTek libraries, 11
msgrep, 36	syntax rules, 4
N	Т
newmsglog, 36	tape cartridge access, 13

tape mounting, 23	tmunld, 36
tape troubleshooting, 27	trace analysis, 31
tape.h file, 32	trace files, 29
tmavr process, 24	trace information, 32
tmcatalog, 35	trace_file_size option, 32
tmclr, 27, 36	tracing, 28
tmcollect, 30, 36	troubleshooting topics, 27
tmconf, 36	
tmconfig, 27, 36	
tmdaemon, 26, 27, 32, 36	${f U}$
TMF daemon	
problems, 27	unattended mode, 12
troubleshooting, 27	user commands, 33, 35
tmf.config, 1, 22, 32, 33	/usr/sbin/msgdaemon, 7
tmfrls, 27, 36	/usr/spool/msg directory, 30
tmfxxx file, 29, 32	/usr/spool/tmf/trace directory, 29
tmgstat, 27, 36	
tmlabel, 36	
tmlist, 35	V
tmmls, 36	
tmmnt, 33, 35	/var/spool/tmf file, 32
tmmql, 36	vsnexit.c module, 13
tmrls, 35	
tmrst, 35	
tmrsv , 33, 35	W
tmset, 31, 36	
tmstat, 27, 35	wall clock time, 32
tmstat output, 30	white space, 5
tmstop, 26, 27, 36	