

SGI<sup>®</sup> Rackable<sup>™</sup> C2110G-RP5-P System User Guide

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# **Record of Revision**

Version	Description
001	March, 2014 First release of system user guide covering the 2U system with expanded GPU features and 13.8K RPM fans.

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# **About This Guide**

This guide provides an overview of the installation, architecture, general operation, and descriptions of the major components in the SGI<sup>®</sup> Rackable<sup>™</sup> C2110G-RP5-P server. It also provides basic troubleshooting and maintenance information, BIOS information, and important safety and regulatory specifications.

### Audience

This guide is written for users of SGI Rackable C2110G-RP5-P server systems. It is written with the assumption that the reader has a good working knowledge of computers and computer systems. This guide may be useful to installers and system administrators looking for overview information on the server.

### **Chapter Descriptions**

The following topics are covered in this guide:

- Chapter 1, "Introduction" Provides an overview of the server's components.
- Chapter 2, "Server Installation" Provides a quick setup checklist to get the server operational.
- Chapter 3, "System Interface" Describes several LEDs on the control panel as well as others on the SATA drive carriers that keep you constantly informed of the overall status of the system as well as the activity and health of specific components.
- Chapter 4, "System Safety" Provides general system safety information.
- Chapter 5, "System Severboard Information"

Provides best practice procedures to work with a node board in the C2110G-RP5-P chassis, install memory DIMMs, PCIe expansion cards and hard disk drives.

- Chapter 6, "Basic Troubleshooting and Chassis Service"
   Describes some basic steps required to troubleshoot your system. Additional sections in this chapter are intended to guide you through basic component remove and replace procedures.
- Appendix A, "BIOS Error Codes," Provides a brief listing of BIOS error code information.
- Appendix B, "System Specifications," Describes system component, environmental, and compliance specifications.

### **Related Publications**

The following SGI and LSI documents may be relevant to the use of your server:

- MegaRAID SAS Software User's Guide, publication number, 860-0488-xxx
- SGI Foundation Software release notes
- SGI Performance Suite release notes
- SGI InfiniteStorage series documentation
- Man pages

You can obtain SGI documentation, release notes, or man pages in the following ways:

- Refer to the SGI Technical Publications Library at http://docs.sgi.com. Various formats are available. This library contains the most recent books and man pages.
- Refer to the SGI Supportfolio<sup>™</sup> webpage for release notes and other documents whose access require a support contract. See "Product Support" on page xi.

### Conventions

The following conventions are used throughout this document:

Convention	Meaning
Command	This fixed-space font denotes literal items such as commands, files, routines, path names, signals, messages, and programming language structures.
variable	The italic typeface denotes variable entries and words or concepts being defined. Italic typeface is also used for book titles.
user input	This bold fixed-space font denotes literal items that the user enters in interactive sessions. Output is shown in nonbold, fixed-space font.
[]	Brackets enclose optional portions of a command or directive line.
	Ellipses indicate that a preceding element can be repeated.
man page(x)	Man page section identifiers appear in parentheses after man page names.
GUI element	This font denotes the names of graphical user interface (GUI) elements such as windows, screens, dialog boxes, menus, toolbars, icons, buttons, boxes, fields, and lists.

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- If you are outside North America, contact the SGI subsidiary or authorized distributor in your country.

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- Contact your customer service representative and ask that an incident be filed in the SGI incident tracking system.

http://www.sgi.com/support/supportcenters.html

SGI values your comments and will respond to them promptly.

# Introduction

**Important:** SGI Rackable server systems may sometimes require driver versions that are not included in the original operating system release. When required, SGI provides these drivers on an SGI Driver CD, which may ship with the system, or on the system disk (pre-installed in the factory). For more information on this topic check with your sales or service representative.

The Rackable C2110G-RP5-P server is a 2U rackmount system.

In addition to the serverboard and chassis (see Figure 1-1 on page 2), various hardware components may be included with the system, as listed:

- Five 8-cm (13.8K RPM) chassis fans
- Internal air shrouds to route airflow
- One passive 1U CPU heatsink and one passive 2U CPU heatsink

The C2110G-RP5-P system uses riser cards as follows:

- One riser for two PCIe 3.0 x16 cards, (left-front side internal GPU cards)
- One riser for two PCIe 3.0 x16 cards, (right-front side internal GPU cards)
- One riser for two PCIe 3.0 x16 cards and one low-profile PCIe x8 card (rear)
- Six power cables for GPU cards
- SATA accessories include:
  - One SATA backplane
  - Ten 2.5-in SATA drive carriers

**Note:** SAS drives are supported only in specific configurations using an optional RAID controller board. Check with your SGI sales or support representative for information.

- Two power supplies
- One rackmount kit

**Note:** The server does not use an internal CD/DVD drive. Check with your SGI sales or service representative for information on optional external CD/DVD drive units.

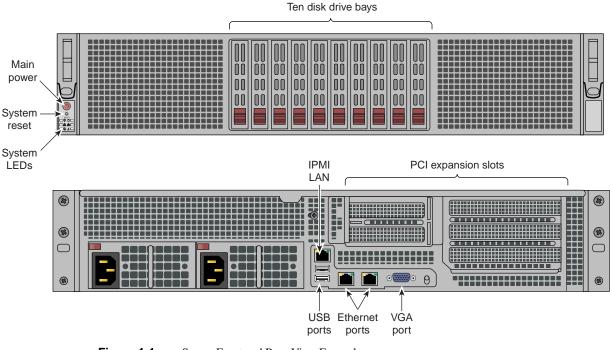


Figure 1-1 Server Front and Rear View Examples

Tip: Usable PCIe expansion slots are restricted by the number of GPUs used in the system.

### **Server Board Features**

At the heart of the system is a dual-processor serverboard based on the Intel C602 chipset and designed to provide maximum performance. The main features of the serverboard are described in the following subsections.

#### Processors

The serverboard supports two four-core, six-core or eight-core, Intel Xeon E5-2600 or E5-2600v2 Series processors. Each processor sits in an LGA 2011 socket and is interconnected via Intel QuickPath Interconnect (QPI) link support; see the next subsection for more information on the QPI interconnects.

#### **QPI Interconnect**

Separate QPI link pairs connect the two processors and the I/O hub in a network on the motherboard, allowing all of the components to access other components via the network.

Each QPI comprises two 20-lane point-to-point data links, one in each direction (full duplex), with a separate clock pair in each direction, for a total of 42 signals. Each signal is a differential pair, so the total number of pins is 84. The 20 data lanes are divided onto four "quadrants" of 5 lanes each. The basic unit of transfer is the 80-bit "flit", which is transferred in two clock cycles (four 20 bit transfers, two per clock.) The 80-bit "flit" has 8 bits for error detection, 8 bits for "link-layer header," and 64 bits for "data". QPI bandwidths are advertised by computing the transfer of 64 bits (8 bytes) of data every two clock cycles in each direction

#### Memory

The serverboard has eight DIMM slots (four per processor) that support DDR3 1866/1600/1333/1066 MHz RDIMMs. Note that memory speed support is dependent on the type of CPU used on the mother board. Up to 256 GBs of total memory is supported.

#### Serial ATA

A Serial ATA controller ASIC is integrated into the system serverboard to provide a 10-port SATA disk subsystem. Drive ports 0 and 1 are SATA 3.0 ports and the remaining eight drive slots are SATA 2.0 ports. The hot-swappable SATA drives are connected to a backplane that provides power, bus termination and configuration settings. Optional RAID 0, 1, 5, 6 and 10 are supported.

Note that your operating system must have RAID support enabled to accommodate hot swapping of disk drives. Certain RAID configurations require use of optional hardware. Check with your sales or service representative to obtain information on set-up procedures if your system did not come pre-configured with SATA RAID.

#### **PCI Express Expansion Slots**

The dual processor serverboard uses three separate risers that support the following:

• Three risers that support six PCIe 3.0 x16 slots (six internal double-width GPU cards) plus one PCIe x8 low-profile card.

See the section "PCIe Expansion Cards" in Chapter 5 for more information on these topics.

#### **Onboard Controllers/Ports**

The color-coded I/O ports include a VGA (monitor) port, two external USB 2.0 ports (an internal COM header is located on the serverboard) and two gigabit LAN Ethernet ports. A dedicated external IPMI LAN port is also included.

#### **Onboard Graphics Controller**

The dual-processor serverboard features an integrated Matrox G200 video controller providing a 16MB DDR2 graphics interface through the system VGA connector. The Matrox video controller in the 2U server features low power consumption, high reliability and superior longevity.

#### IPMI

IPMI (Intelligent Platform Management Interface) is a hardware-level interface specification that provides remote access, monitoring and administration for your SGI Rackable C2110G-RP5-P server platforms. IPMI allows server administrators to view a server's hardware status remotely, receive an alarm automatically if a failure occurs, and power cycle a system that is non-responsive.

#### **Other Features**

Other onboard features that promote system health include onboard voltage monitors, a chassis intrusion header, auto-switching voltage regulators, chassis and CPU overheat sensors, virus protection and BIOS rescue.

### **Server Chassis Features**

The following subsections provide a general outline of the main features of the SGI Rackable C2110G-RP5-P server chassis.

#### System Power

The Rackable C2110G-RP5-P 2U server chassis features a redundant power supply composed of two separate power modules. This power redundancy feature allows you to replace a failed power supply without shutting down the system. Note that each power supply provides up to 1800 Watts of power to the system.

#### Serial ATA Subsystems

The server chassis supports up to ten 2.5-in SATA drives. Drives 0 and 1 are SATA 3.0 6-Gb/second slots, drives 2-9 are 3-Gb/second (SATA 2.0) disk drives. RAID drives are hot-swappable units and are connected to a backplane that provides power and control. Note that the operating system you have installed must support RAID to enable the hot-swap capability of RAID drives. Certain RAID levels require use of optional hardware to support RAIDed hard disk drives in the server.

#### **Front Control Panel**

The control panel on the C2110G-RP5-P server provides you with system monitoring and control. LEDs that indicate system power, HDD activity, network activity, system overheat and a system overheat/fan-fail/ UID LED. A main power button and a system reset button are also included.

#### Serverboard and GPU Subsystem

The C2110G-RP5-P server chassis is an ATX form factor chassis designed to be used in a 2U rackmount configuration. The serverboard's I/O backplane supports up to six standard size PCIe (double-width) GPUs to enable high-quality GPU computing solutions. A 15-pin VGA port, two USB 2.0 ports, two Gigabit LAN ports and a dedicated RJ-45 IPMI LAN port are also supported. The GPUs process complex image calculations and then route the data out through the VGA port on the serverboard. The GPUs, which come with a passive heatsink attached, have been tested for use with this system.

**Important:** Check with your SGI sales or service representative prior to using any GPU or accelerator card not sourced from the SGI factory.

Any combination of these cards (up to a total of six) may have come bundled with the system. Power for the GPU cards is provided via a GPU power cable from each of the unit's GPUs to a power connector on the serverboard (one cable for each card). Figure 1-2 on page 8 shows a general block diagram of the C2110G-RP5-P server's processor and I/O chipset.

#### **GPU Features**

Each of the GPUs will feature some or all of the following:

- Hundreds of GPU cores in each card that can deliver more than 660 Gigaflops of double-precision and over one Teraflop of single-precision calculations.
- ECC protected internal register files, L1/L2 caches, shared memory, and external DRAM.
- Up to 6 GB of GDDR5 memory per GPU enhances performance and reduces data transfers by keeping larger data sets in local memory attached directly to the GPU.
- Integrates the GPU subsystem with the server's monitoring and management capabilities such as IPMI.
- Onboard L1 and L2 caches that accelerate algorithms and sparse-matrix multiplication.
- Provides faster context switching, concurrent kernel execution and improved thread block scheduling.
- Enhances overall system performance by transferring data over the PCIe bus while the computing cores are processing other data.
- Provides a flexible programming environment with broad support for various programming languages and APIs.

#### **Cooling System**

The 2U server chassis has a cooling design that includes five internal 8-cm heavy-duty system cooling fans located in the chassis. An air shroud channels the airflow from the system fans to efficiently cool the processor and GPU areas of the system. Each power supply module also includes an internal cooling fan. All chassis and power supply fans operate continuously.

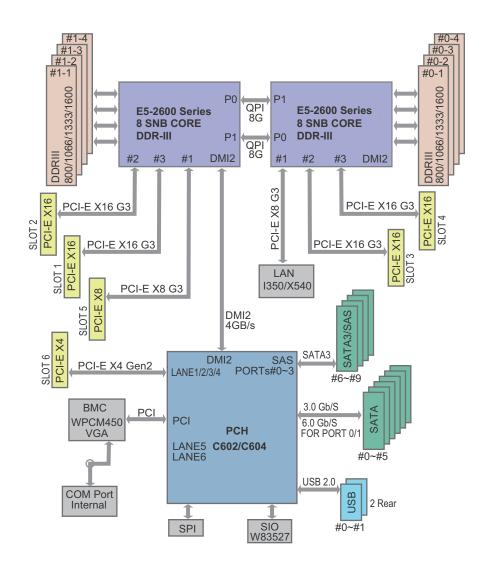


Figure 1-2 Processor, Memory and I/O Chipset System Block Diagram

# **Server Installation**

This chapter provides a quick setup checklist to get the SGI Rackable C2110G-RP5-P operational. If your system came already mounted in a rack, you can skip the rack installation procedures.

### Unpack the System

Inspect the shipping container that the C2110G-RP5-P server was shipped in and note if it was damaged in any way. If the server shows damage, file a damage claim with the carrier who delivered it.

Decide on a suitable location for the rack that supports the weight, power requirements, and environmental requirements of the C2110G-RP5-P server. It should be situated in a clean, dust-free environment that is well ventilated. Avoid areas where heat, electrical noise, and electromagnetic fields are generated. Place the server rack near a grounded power outlet. Refer also to "System Warnings and Precautions" on page 10.

#### Prepare for Setup

The shipping container should include two sets of rail assemblies, two rail mounting brackets and the mounting screws that you will use to install the system into a rack.

Read this section in its entirety before you begin the installation procedure.

#### **Choose a Setup Location**

Leave enough clearance in front of the rack to enable you to open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow for sufficient airflow and ease in servicing. This clearance may vary depending on the type of rack and installation site chosen. This product is for installation only in an (IEC 60950) Restricted Access

Location - dedicated equipment rooms, service closets and labs, etc. See also, "Regulatory Compliance" in Appendix B.

### **System Warnings and Precautions**



Warning: The SGI Rackable C2110G-RP5-P server weighs up to 57 lbs (25.9 kg). Always use proper lifting techniques when you move the server. Always get the assistance of another qualified person when you install the sever in a location above your shoulders. Failure to do so may result in serious personal injury or damage to the equipment.



**Warning:** Extend the leveling jacks on the bottom of the rack to the floor with the full weight of the rack resting on them. Failure to do so can result in serious injury or death.



**Warning:** Attach stabilizers to the rack in single rack installations. Failure to do so can result in serious injury or death. Couple racks together in multiple rack installations. Failure to do so can result in serious injury or death.



**Warning:** Be sure the rack is stable before extending a component from the rack. Failure to do so can result in serious injury or death.



**Warning:** Extend only one rack component at a time. Extending two or more components simultaneously may cause the rack to tip over and result in serious injury or death.



Figure 2-1 Slide/Rail Equipment Usage Caution

#### **Server Precautions**

- Review the electrical and general safety precautions.
- Determine the placement of each component in the rack before you install the rails.
- Install the heaviest server components in the bottom of the rack first, and then work up.
- Add a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow the hot-pluggable disk drives and power supply modules to cool before touching.
- Always keep the rack's front door and all panels and components on the servers closed when not servicing to maintain proper cooling.
- The server is not considered suitable for visual display work place devices under the German government ordinance for work with visual display units.

### **Rack Mounting Considerations**

Use the guidelines provided in the following subsections to properly install the server in a rack.

#### **Ambient Operating Temperature**

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the ambient temperature of the room. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature  $(35^{\circ} \text{ C or } 95^{\circ} \text{ F})$ .

#### **Reduced Airflow**

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

#### **Mechanical Loading**

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading. Racks should generally be filled with equipment from the bottom up.

#### **Circuit Overloading**

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

#### **Reliable Ground**

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (for example, the use of power strips, and so on).

### Install the System into a Rack

This section provides information on installing the C2110G-RP5-P into a rack. If the system has already been mounted into a rack, refer to "Supply Power to the System" on page 19. There are a variety of rack units on the market, which may mean the assembly procedure will differ slightly. You should also refer to the installation instructions that came with the rack unit you are using. Note that this system's rail kit is designed to fit a rack between 26-in and 33.5-in deep.

#### Separate the Sections of the Rack Rails

The chassis package includes two rail assemblies in the rack mounting kit.

Each assembly consists of two sections: an inner fixed chassis rail that secures directly to the server chassis and an outer fixed rack rail that secures directly to the rack itself. Note that the inner rail may be pre-installed on the server by the SGI factory making separation steps unnecessary.

To separate the inner and outer rails, perform the following steps:

- 1. Locate the rail assembly in the chassis packaging as shown in Figure 2-2.
- 2. Extend the rail assembly by pulling it outward.
- 3. Press the quick-release tab
- 4. Separate the inner rail from the outer rail assembly.

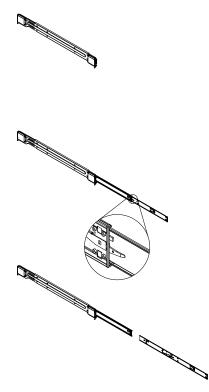


Figure 2-2 Separating the Rack Rails

#### Attaching the Outer Rack Rails

Outer rails attach to the rack and hold the chassis in place. They extend between 26.5 and 36.4 inches.

- 1. Measure the depth of the rack (distance from the front rail to the rear rail) to ensure it complies with the limitations listed in the previous subsections.
- 2. Press up on the locking tab at the rear end of the middle rail and push the middle rail back into the outer rail. See the placement example in Figure 2-3.
- 3. Hang the hooks of the front of the outer rail onto the slots on the front of the rack. Use screws to secure the outer rails to the rack.
- 4. Pull out and adjust both the short and long brackets to the proper distance so that the rail can fit snugly into the rack, reference Figure 2-4 on page 16.
- 5. Hang the hooks of rear portion of the outer rail into the slots on the rear of the rack. Secure the long bracket to the rear side of the outer rail with the M4 screws provided.
- 6. Repeat the previous steps to properly install the left outer rail.

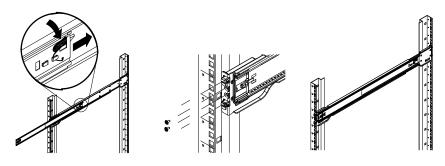
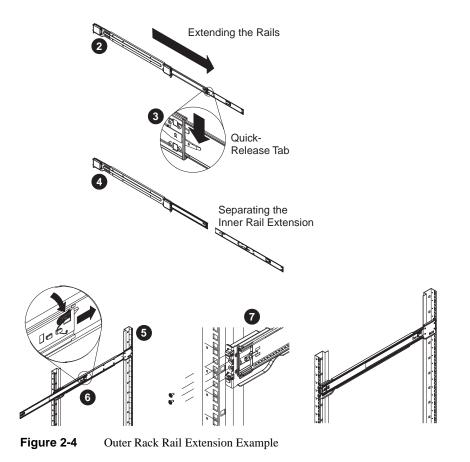


Figure 2-3 Outer Rack Rail Assembly/Placement Example



#### **The Inner Rail Extension**

The chassis includes a set of factory-installed inner rails in two sections: inner rails and inner rail extensions. In most cases the inner rails are pre-attached to the chassis, and do not interfere with normal use of the chassis if you decide not to use a server rack. The inner rail extension is attached to the inner rail to mount the chassis in the rack.

#### Using the Rail Locking Tabs

Both chassis rails have a locking tab, which serves two functions:

- The tabs can lock the server into place when installed and pushed fully into the rack, (its normal operating position).
- The tabs also lock the server in place when fully extended from the rack. This prevents the server from coming completely out of the rack when pulled out for servicing.

Depress both tabs at the same time to fully remove the server from its rail mounting and extract it from the rack.

#### Install the Server in a Rack



Warning: The SGI Rackable C2110G-RP5-P server weighs up to 57 lbs (25.9 kg) Always use proper lifting techniques when your move the server. Always get the assistance of another qualified person when you install the sever in a location above your shoulders. Failure to do so may result in serious personal injury or damage to the equipment.

- 1. Extend the outer rails as shown in Figure 2-5 on page 18.
- 2. Align the inner rails of the chassis with the outer rails on the rack.
- 3. Slide the inner rails into the outer rails, keeping the pressure even on both sides. When the chassis has been pushed completely into the rack, it should click into the locked position.
- 4. Optional screws are recommended to secure and hold the front of the chassis to the rack.

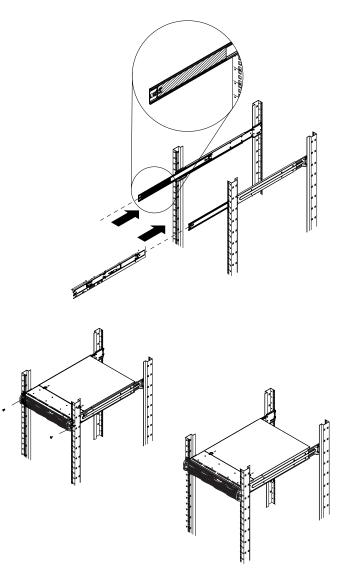


Figure 2-5 Installing the Server in the Rack

#### Supply Power to the System

Connect the power cords from the power supply modules into a power strip or power distribution unit (PDU) within the rack. An optionally available uninterruptible power supply (UPS) can ensure continued operation in case of a failure of the regular power source.

After all power connections are verified, push the power-on button on the front of the server when you wish to power on the unit.

# **System Interface**

### **Overview**

There are several LEDs on the front control panel as well as others on the drive carriers and power supplies to keep you constantly informed of the overall status of the system. See Figure 3-1 for an example of the front control panel. These LEDs provide constant information on the system and on the overall health of system components.

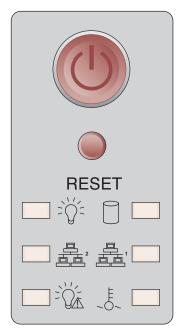


 Figure 3-1
 System Front Control Panel Indicator Components

## **Control Panel Buttons**

In addition to monitoring the activity and health of specific components using LEDs, the system uses two buttons located on the front of the chassis: a reset button and a power on/off button. Use the reset button to reboot the system as shown in Figure 3-2.





Figure 3-2 System Reset Button

Figure 3-3 shows the main power button, which is used to apply or turn off the main system power.

Turning off system power with this button removes the main power but keeps standby power supplied to the system.

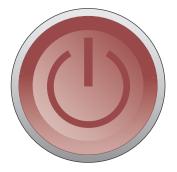


Figure 3-3 System Power On Button

### **Control Panel LEDs**

The control panel located on the front of the chassis has several LEDs. These LEDs provide you with critical information related to different parts of the system. This section explains what each LED indicates when illuminated or flashing and any corrective action you may need to take.

#### **Power Fail LED**

The power fail LED indicates a power supply module has failed as shown in Figure 3-4. The second power supply module will take the load and keep the system running but the failed module will need to be replaced. Refer to Chapter 6 for details on replacing the power supply. This LED should be off when the system is operating normally.

Figure 3-4 Power Fail LED

### **Overheat/Fan Fail/UID LED**

When the red overheat/fan/UID LED flashes (shown in Figure 3-5), it indicates a fan failure. When on continuously it indicates an overheat condition, which may be caused by cables obstructing the airflow in the system or the ambient room temperature being too warm.

Check the routing of the cables and make sure all fans are present and operating normally. You should also check to make sure that the chassis covers and fan shrouds are installed properly. This LED will remain flashing or on as long as the indicated condition exists.

The "blue light" function (UID) of this LED is used to identify a specific server in large racks filled with equipment. When activated through the system software the "blue light" will remain on until shut down by the administrator.

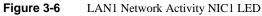


Figure 3-5 Overheat/Fan Fail/UID LED

### NIC1

When flashing, the NIC1 LED indicates network activity on the LAN1 port (see Figure 3-6).

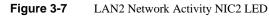




### NIC2

When flashing, the NIC2 LED indicates network activity on the LAN2 port (see Figure 3-7).





#### HDD

The HDD LED indicates hard drive activity when flashing (see Figure 3-8).





Hard Drive Activity LED

#### Power

The power LED indicates power is being supplied to the system's power supply unit(s). An example LED is shown in Figure 3-9. This LED should normally be illuminated when the system is operating.



Figure 3-9 Power On LED

# **Drive Carrier LEDs**

The system hard disk drives each have two LEDs, that function as listed in the following two paragraphs:

- Green: When illuminated, the green LED on the drive carrier indicates drive activity. A connection to the drive backplane enables this LED to blink on and off when that particular drive is being accessed. Please refer to Chapter 6 for instructions on replacing failed drives.
- Red: When this LED is flashing it indicates that a raided drive is rebuilding. A solidly lit red LED indicates a drive failure. If the drives fails, you should be notified by your system management software. Refer to Chapter 6 for instructions on replacing failed drives.

# **System Safety**

This chapter describes basic safety precautions when using the server.

### **Electrical Safety Precautions**

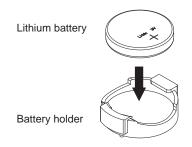
Basic electrical safety precautions should be followed to protect yourself from harm and the Rackable C2110G-RP5-P system from damage, as follows:

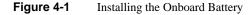
- Be aware of the locations of the power on/off switch on the chassis as well as the room's emergency power-off switch, disconnection switch or electrical outlet. If an electrical accident occurs, you can then quickly remove power from the system.
- Do not work alone when working with high voltage components.
- Power should always be disconnected from the system when removing or installing main system components, such as the memory modules and disk drives. When disconnecting power, you should first power down the operating system and then unplug the power cords. The unit can have more than one power supply cord. Disconnect two power supply cords before servicing to avoid electrical shock.
- When working around exposed electrical circuits, another person who is familiar with the power-off controls should be nearby to switch off the power if necessary.
- Use only one hand when working with powered-on electrical equipment. This is to avoid making a complete circuit, which will cause electrical shock. Use extreme caution when using metal tools, which can easily damage any electrical components or circuit boards they come into contact with.
- Do not use mats designed to decrease static electrical discharge as protection from electrical shock. Instead, use rubber mats that have been specifically designed as electrical insulators.
- The power supply power cords must include a grounding plug and must be plugged into grounded electrical outlets or power distribution unit (PDUs).

### **Serverboard Battery**



**Caution:** There is a danger of explosion if an onboard battery is installed upside down, which will reverse its polarities (see Figure 4-1). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer. Check with your service representative if you have any questions.





**Important:** Handle used batteries carefully and do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Dispose of used batteries according to the manufacturer's instructions and in compliance with the regulations set up by your local hazardous waste management agency.

### **ESD** Precautions



**Caution:** This server contains electronic components and printed circuit boards which are susceptible to electrostatic discharge (ESD) damage. ESD is generated by two objects with different electrical charges coming into contact with each other. An electrical discharge is created to neutralize this difference, which can damage electronic components and printed circuit boards.

The following measures are generally sufficient to neutralize this difference before contact is made to protect your equipment from ESD:

• Use a grounded wrist strap designed to prevent static discharge.

- Keep all components and printed circuit boards (PCBs) in their antistatic bags until ready for use.
- Touch a grounded metal object before removing the board from the antistatic bag.
- Do not let components or PCBs come into contact with your clothing, which may retain a charge even if you are wearing a wrist strap.
- Handle a board by its edges only; do not touch its components, peripheral chips, memory modules or contacts.
- When handling chips or modules, avoid touching their pins.
- Put the serverboard and peripherals back into their antistatic bags when not in use.
- For grounding purposes, make sure your computer chassis provides excellent conductivity between the power supply, the case, the mounting fasteners and the serverboard.

#### Mainboard Replaceable Soldered-in Fuses

**Important:** If your system comes with self-resetting PTC (Positive Temperature Coefficient) fuses on the serverboard, they must be replaced by trained service technicians only. The new fuse must be the same or equivalent as the one replaced. Contact your technical support organization for details and support.

### **General Safety Precautions**

Follow these rules to ensure general safety:

- Keep the area around the Rackable C2110G-RP5-P system clean and free of clutter.
- The Rackable C2110G-RP5-P system weighs approximately 57 lbs (25.9 kg.) when fully loaded. When lifting the system, two people at either end should lift slowly with their feet spread out to distribute the weight. Always keep your back straight and lift with your legs.
- Place the chassis top cover and any system components that have been removed away from the system or on a table so that they won't accidentally be stepped on.
- While working on the system, do not wear loose clothing such as neckties and unbuttoned shirt sleeves, which can come into contact with electrical circuits or be pulled into a cooling fan.

- Remove any jewelry or metal objects from your body, which are excellent metal conductors that can create short circuits and harm you if they come into contact with printed circuit boards or areas where power is present.
- After accessing the inside of the system, close the system back up and secure it to the rack unit with the retention screws after ensuring that all connections have been made.

# System and Serverboard Information

This chapter includes best practice procedures to work with a node board in the C2110G-RP5-P chassis and understand the system PCIe expansion cards and hard disk drives. Use the information in Chapter 6 to troubleshoot your server and add, remove, or replace system components.

A layout and quick reference chart is included in this chapter for your reference.

Some software products are protected with software license keys derived from the Media Access Control (MAC) Ethernet address. If your system requires the replacement of a node board, the MAC Ethernet address changes. If you are using such a product, you or your service representative must request a new license key after replacement of a node board. Contact your local customer support office:

http://www.sgi.com/support/supportcenters.html



**Caution:** Install the chassis cover after you have completed accessing the components inside the server to maintain proper airflow and cooling for the system.

## Handling Circuit Boards and Drives



**Caution:** Electrostatic discharge (ESD) can damage electrostatic-sensitive devices inside the C2110G-RP5-P server. Use the ESD precautions described below when you handle printed circuit boards or other components in the system. The following measures are generally sufficient to protect your equipment from electric static discharge.

### **ESD** Precautions

- Use a grounded wrist strap designed to prevent electrostatic discharge.
- Touch a grounded metal object before removing any board from its antistatic bag.
- Handle each printed circuit board (PCB) by the edges; do not touch the components, peripheral chips, memory modules, or gold contacts on the PCB.
- When handling chips or modules, avoid touching the pins.
- Store PCIe cards, or other boards and components in antistatic bags when not in use.
- Make sure your computer chassis provides a conductive path between the power supply, the case, the mounting fasteners, and the node board to chassis ground.

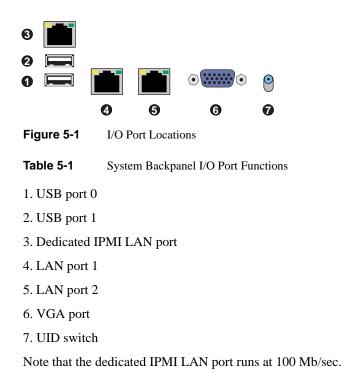
### Unpacking



**Caution:** System options are shipped in antistatic packaging to avoid electrostatic discharge damage. Be sure to use ESD precautions when you unpack upgrade or replacement components for the C2110G-RP5-P server. Failure to do so can result in damage to the equipment.

### System Rear I/O Ports

The rear external system I/O ports are color coded in conformance with the PC 99 specification. See Figure 5-1 below for the colors and locations of the various I/O ports. Table 5-1 identifies the functions of each of the I/O ports on the backpanel.



### **Serverboard Details**

The 2U C2110G-RP5-P system chassis has one node board. The C2110G-RP5-P board is configured with two processors. When configured with two processors, the following rules apply:

- Both processor sockets must have identical revisions, core voltage, and bus/core speed.
- The stepping between the processors on the board must be identical.
- See Figure 5-2 on page 36 for CPU locations on the serverboard note that the drawing is not to scale.

CPUs	• The C602 chipsets are used on the system serverboard
Memory	Eight DIMM slots supporting 1866/1600/1333/1066 MHz registered ECC SDRAM
	Note: Check with your authorized sales/service representative for installation of approved DIMM types.
GPUs	
	A total of six GPUs are supported (true PCI-E 3.0 x16 signal) - GPU types are limited, check with your sales or support representative.
PCIe Expansion Slot	
	One PCIe x8 low-profile card (in x16 slot) is supported in the C2110G-RP5-P server.
System Health Monitorin	g
	Onboard voltage monitors
	• Fan status monitor with firmware/software on/off and speed control
	• Watch Dog
	Environmental temperature monitoring via BIOS
	Power-up mode control for recovery from AC power loss
	• System resource alert (via included utility program)
	Auto-switching voltage regulator for the CPU core
	CPU thermal trip support
	I2C temperature sensing logic
	Chassis intrusion detection
ACPI Features	Microsoft OnNow available

- Slow blinking LED for suspend state indicator
- BIOS support for USB keyboard
- Wake-On-LAN (WOL)
- Internal/external modem ring-on
- Hardware BIOS Virus protection

#### **Onboard I/O**

• Ten 2.5-inch SATA drive bays supported by an on-chip SATA controller (RAID 0, 1 and 10 software RAID are supported using controllers on the system serverboard)

Note: RAID 5 and RAID 6 functionality is supported with the use of optional hardware.

- Two (2) USB (Universal Serial Bus 2.0) ports (rear [external] type A)
- Two (2) LAN ports supported by an onboard Intel<sup>®</sup> Ethernet controller for 10/100/1000Base-T
- One (1) dedicated (RJ-45) IPMI LAN port
- One (1) VGA port supported by an onboard Matrox<sup>®</sup>G200 graphics controller (with 16 MB DDR2 memory)

#### **Serverboard Dimensions**

Proprietary board format is: 19.7" x 9.2" (500.4 mm x 233.7 mm).

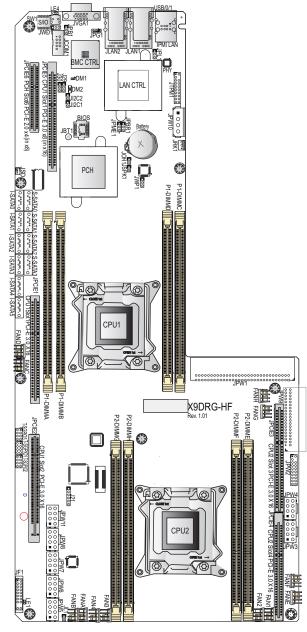


Figure 5-2 Node Board Features

### Hard Disk Drives (C2110G-RP5-P Chassis)

The 2U chassis supports a maximum of ten SATA hard disk drives, see Figure 5-3. Install the drives from left to right starting in the left bay. Disk drive bays **must** be populated with either a drive or a "drive blank" to maintain system thermals. Failure to follow this guideline may cause system overheating and thermal shutdown of the unit.

**Important:** The operating system you use must have RAID support to enable the hot-swap capability and RAID functions of the SATA drives.

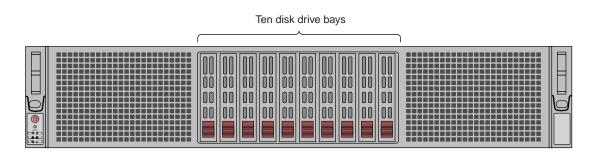


Figure 5-3 C2110G-RP5-P System Disk Drive Locations

#### **Drive Configurations**

The disk drive configurations supported in the Rackable C2110G-RP5-P server are outlined in the paragraphs that follow. Note that some configurations are dependent on use of optional hardware to support RAID configurations.

The supported disk drive configurations are as follows:

JBOD

This non-RAID disk array supports any number of drives between one and 10. The operating system is placed on the disk drive in location 0 (system disk). All other drives are data drives.

• RAID 0

Disk striping without parity, supports any number of drives between two and eight. Note that all drives must be the same type, speed and capacity. The operating system will be striped across all drives in the system. This configuration is **not** recommended.

• RAID 1

Disk "mirroring", supports exactly two drives. The two drives represent one RAID 1 logical drive. The operating system will be installed on the drives located in Drive positions 0 and 1.

Note that both drives 0 and 1 must be of the same type, speed and capacity.

• RAID 5

Disk striping with distributed parity - each RAID 5 drive has its own parity resource. Up to 20% of disk space on each drive must be devoted to parity information. A minimum of three drives are required for a functional RAID 5 array. A single drive failure will result in decreased performance until the damaged drive is replaced and the parity rebuild is complete. RAID 5 is generally favored in a "read-heavy" data environment as write operations will execute at a slower rate. Optional hardware is required to support RAID 5.

Note that all drives must be the same type, speed and capacity.

• RAID 6

RAID 6 enhances RAID 5 style disk striping parity distribution by creating enough parity data to handle two disk failures. You can lose a disk and have an unrecoverable error (URE) during reconstruction and still reconstruct your system data. Calculations for the RAID 6 parity stripes are more complicated than those for RAID 5; virtually doubling the workload for the processor on the RAID controller and exacting a performance penalty on write operations. Up to 40% of data space on each disk must be devoted to RAID 6 parity information. Optional hardware is required to support RAID 6 functionality.

Note that all drives must be the same type, speed and capacity.

• RAID 10

Mirrored disk striping, the data is striped across one set of drives and then mirrored on another set of drives. A minimum of four drives of the same type are required. The total number of drives must be an even number (4, 6, or 8). A total of four drives is a 2+2 and six drives is a 3+3, with eight drives being a 4+4 configuration. The operating system will be striped across all drives in the primary set and then mirrored on the secondary set of drives.

Note that all drives must be the same type, speed and capacity.

## **PCIe Expansion Cards**

The C2110G-RP5-P system uses riser cards to support six internal double-width (GPU) PCIe 3.0 x16 expansion slots and one external slot as follows:

• One riser for one low-profile PCIe x8 card (rear)

**Note:** Only specific GPU cards will fit and function in the internal PCIe GPU slots, contact your SGI sales or service representative for information on approved GPU cards.

### **Power Supply Functional Rating**

The C2110G-RP5-P server default configuration is two rear-installed 1800-watt power supplies. The second power supply acts as a redundant power unit for the server. The supplies are "auto-ranging" and can operate from either 100-140V or 180-240V levels at 50 or 60Hz.

Each power supply module has its own cooling fan.

The supplies used on C2110G-RP5-P have a Platinum Certification rating.

# **Basic Troubleshooting and Chassis Service**

Use the procedures in the first half of this chapter to troubleshoot your system. If you have followed all of the procedures below and still need assistance, check with your authorized support organization.

The subsections in the second half of this chapter starting with "Chassis Service Information" on page 43 are intended to guide you through basic component remove and replace procedures.

### **Basic Troubleshooting Procedures**

Use the information in the following subsections to remedy basic problems you might encounter when working with the Rackable C2110G-RP5-P server.

### If the System Does Not Power Up

If the system will not power up when the front power button is pushed, use the following checklist to identify common sources for the problem:

- Make sure that both ends of each system power cable are firmly connected to the power supply and the corresponding power source(s) or power distribution unit (PDU).
- Check to see if the power fail LED is lit on the front of the unit. This LED should be off if the system is operating normally.
- Check that the LED on each power supply is properly lit. The power supply has one status LED located on the left side of the front of the power supply. The LED has three states:
  - Dark or off indicates no AC power present
  - Yellow AC power is present, the server is not turned on (no DC power)
  - Green AC power is present and the server is turned on (DC power present)
- Open the system cover, remove the air shroud and check to make sure that no obvious short circuits exist between the serverboard and chassis.

### System Powers Up But Will Not Boot

If the system powers up but will not boot the Operating System, check the following:

- Check the system order document(s) the C2110G-RP5-P server may have been ordered with no operating system. If so, check with your system administrator for OS loading information.
- Check the system disk (drive 0) for drive activity and confirm that it is firmly seated in the disk bay. A red light on the front of the disk indicates a functional error. Check with your service provider or local system administrator.

#### No Video After System Power Up

If the system powers up and appears to be booting normally but no video is present, try the following basic solutions:

- Confirm your monitor is plugged in and switched on.
- Check all video cables and ensure they are properly connected.
- Listen for a BIOS "beep code" error message one long beep plus 8 short beeps indicates a video error. This beep code message could indicate a video memory error or other video malfunction; contact your service provider.
- If using an optional PCIe video card check the back of the card for LED activity or a fault indicator. Try opening the system, reseating the PCIe card and rebooting; see the section "Install/Replace a PCIe Expansion Card" on page 58.

If you cannot get a video signal after trying basic solutions contact your support provider.

### **Memory Errors**

If your system experiences memory related errors, try these basic troubleshooting steps to resolve or better identify the problem:

- Confirm that the power supply LED is not indicating an error.
- Listen for memory error beep codes five short beeps followed by one long beep is a BIOS signal that no system memory has been detected See Appendix A, "BIOS Error Codes".
- Shut the system down, remove the covers over the serverboard and make sure that all the DIMM modules are properly and fully installed.

- You should be using registered ECC DDR3 memory. Also, it is recommended that you use the same memory type and speed for all DIMMs in the system.
- Contact your administrator or support provider if the memory errors continue.

### **Chassis Service Information**

The following sections cover the steps required to install components and perform maintenance on the C2110G-RP5-P chassis. For component installation, follow the steps in the order given to eliminate the most common problems encountered. If some steps are unnecessary, skip ahead to the step that follows.

**Important:** Always disconnect the AC power cord(s) before adding, changing or installing any internal hardware components.

**Tools Required**: The only tool you will need to install components and perform maintenance is a Phillips screwdriver.

#### **Static-Sensitive Devices**

Electrostatic discharge (ESD) can damage electronic components. To prevent damage to any printed circuit boards (PCBs), it is important to handle them very carefully. The following measures are generally sufficient to protect your equipment from ESD damage.

#### Precautions

- Use a grounded wrist strap designed to prevent static discharge.
- Touch a grounded metal object before removing any board from its antistatic bag.
- Handle a board by its edges only; do not touch its components, peripheral chips, memory modules or gold contacts.
- When handling chips or modules, avoid touching their pins.
- Put the serverboard, add-on cards and peripherals back into their antistatic bags when not in use.

• For grounding purposes, make sure your computer chassis provides excellent conductivity between the power supply, the case, the mounting fasteners and the serverboard.

#### Unpacking

Replacement components are usually shipped in antistatic packaging to avoid static damage. When unpacking an upgrade or replacement component, make sure the person handling it is static protected.

### **Control Panel**

The control panel (located on the front of the chassis) must be connected to the JF1 connector on the serverboard to provide you with system status indications. A ribbon cable has bundled these wires together to simplify the connection. Connect the cable from JF1 on the serverboard to the Control Panel PCB (printed circuit board). Make sure the red wire plugs into pin 1 on both connectors. Pull all excess cabling out of the airflow path. The LEDs inform you of system status. See Chapter 3 for details on the LEDs and the control panel buttons. Details on JF1 can be found in Chapter 5.

### **Drive Bay Installation/Removal**

This section describes hard drive installation and removal.

#### Accessing the Drive Bays

Drives: You do not need to access the inside of the chassis or remove power to replace or swap a RAIDed hard disk drive. Data may be lost or corrupted if you "hot swap" a JBOD disk drive. Shut down system power before removing or replacing a JBOD disk. Removing either a RAID or JBOD drive without replacing it may cause system errors. Proceed to the next section for further hard drive instructions.

Note: You must use approved 2.5" disk drives in the system.

#### **Removing Hard Drives or Carriers from the Chassis**

- 1. Press the release button on the drive carrier. This extends the drive carrier handle.
- 2. Use the handle to pull the drive carrier out of the chassis.

**Important:** Empty carriers without drives must stay in the chassis during operation for proper airflow/cooling purposes except during remove/replace operations. Do not operate the server with carriers removed.

#### The Hard Drive Backplane

The hard drives plug into a backplane that provides power, drive ID and bus termination. A RAID controller and/or optional RAID software can be used with the backplane to provide data security. The operating system you use must have RAID support to enable the hot-swap capability of the hard drives. The backplane is preconfigured, so no jumper/switch configuration is required.



**Caution:** Be careful when working around the drive backplane. Do not touch the backplane with your fingers or any metal objects and make sure no ribbon cables touch the backplane or obstruct the holes, which aid in proper airflow.

### **Disk Drive Installation**

The drives are mounted in drive carriers to simplify their installation and removal from the chassis, see Figure 6-1 for a removal example. These carriers also help promote proper airflow for the drives. For this reason, even empty carriers without hard drives installed must remain in the chassis during operation. See Figure 6-2 on page 48 for an example drive carrier and the "dummy" drive blank used when a working disk is not installed in a drive slot.

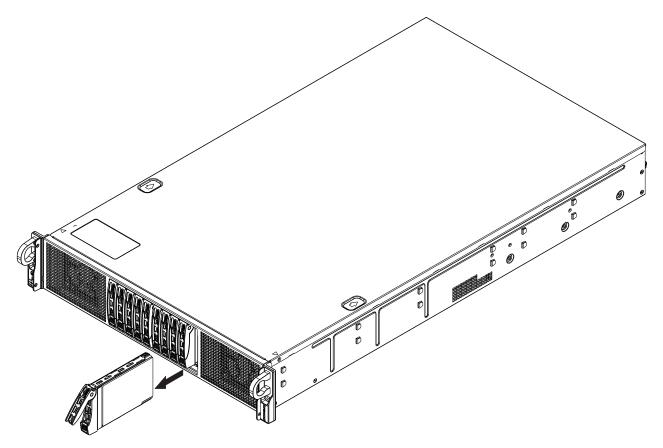


Figure 6-1 Remove Drive and Carrier from Front of Server

### Hard Drive Carrier Assembly Usage

- 1. Remove the four screws securing the dummy/bad drive to the hard drive carrier.
- 2. Insert a new/replacement hard drive into the carrier with the PCB side facing down and the connector end toward the rear of the carrier.
- 3. Align the hard drive in the disk drive carrier so that the mounting holes of the carrier are aligned with the mounting holes of the drive. Note that there are holes in the carrier which are marked "SATA" to aid in correct installation.

- 4. Secure the drive to the carrier with four screws. Use the M3 flat-head screws included in the HDD bag of your accessory box. **Note:** the screws used to secure a dummy drive to the carrier should not be used to secure the hard drive.
- 5. Insert the hard drive carrier assembly into its bay vertically, keeping the carrier oriented so that the release button is on the bottom. When the carrier reaches the rear of the drive bay, the handle will retract.
- 6. Using your thumb, push against the upper part of the hard drive handle until the assembly clicks into the locked (fully seated) position, see Figure 6-3 on page 49 for an example.

**Note:** Your operating system must have RAID support to enable the hot-plug capability of the drives.



**Caution:** Regardless of how many hard drives are installed, all drive carriers must remain in the drive bays to maintain proper airflow and system cooling.

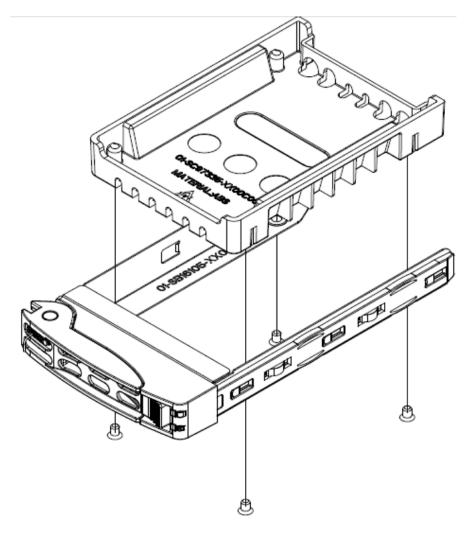


Figure 6-2 Drive Carrier Attachment to Dummy Drive Blank

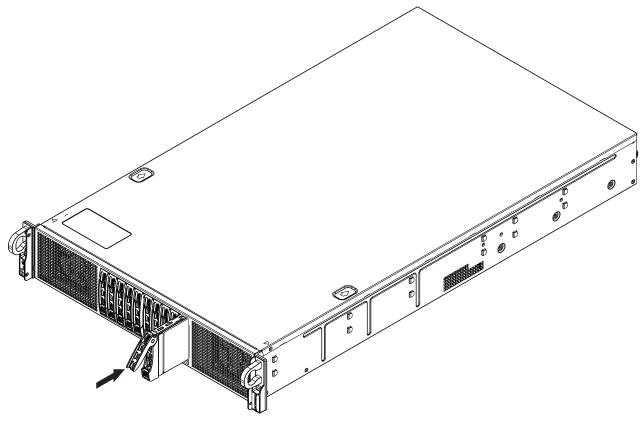


 Figure 6-3
 System Hard Disk Installation Example

# **Power Supply**

The system offers a redundant power supply assembly consisting of two 1800-watt power modules. Each power supply module has an auto-switching capability, which enables it to automatically sense and operate at a 100V - 240V input voltage at 50 or 60Hz.

#### **Power Supply Failure**

If either of the two power supply modules fail, the other module will take the full load and allow the system to continue operation without interruption. The PWR Fail LED will illuminate and remain on until the failed unit has been replaced. The power supply units have a hot-swap capability, meaning you can replace the failed unit without powering down the system, see Figure 6-4 on page 51 for an example.

### **Removing/Replacing a Power Supply**

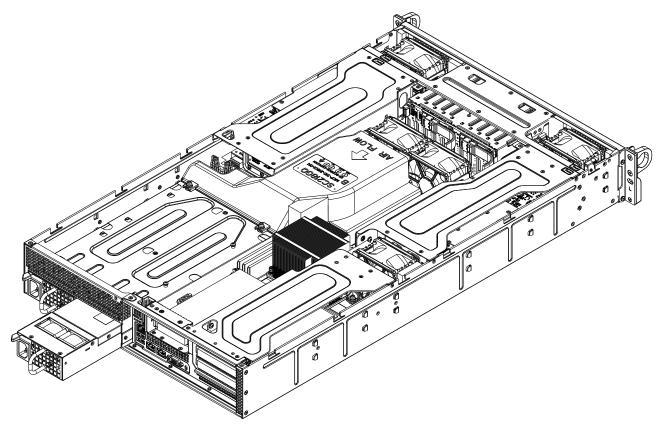
You do not need to shut down the system to replace a failed power supply unit. The backup power supply module will keep the system up and running while you replace the failed unit. Replace with the same model.

#### **Removing the Power Supply**

- 1. First unplug the AC power cord from the failed power supply module.
- 2. Depress the locking tab on the power supply module.
- 3. Pull it straight out using the rounded handle.

#### Installing a New Power Supply

- 1. Replace the failed hot-swap unit with another identical power supply unit.
- 2. Push the new power supply unit into the power bay until you hear a click.
- 3. Secure the locking tab on the unit.
- 4. Finish by plugging the AC power cord back into the unit.





# Accessing the Inside of the Chassis

- 1. Grasp the two handles on either side and pull the unit straight out until it locks (you will hear a "click").
- 2. Next, depress the two buttons on the top of the chassis to release the top cover and at the same time, push the cover away from you until it stops. You can then lift the top cover from the chassis to gain full access to the inside of the server.

**Note:** Normally you would power down the system before installing or removing internal components - but it may be necessary to leave system power on to determine which fan has failed.

# **System Fans**

Five 8-cm hot-swap fans provide the cooling for the system. It is very important that the chassis top cover is properly installed and making a good seal in order for the cooling air to circulate properly through the chassis and cool the components.

### **System Fan Failure**

Fan speed is controlled by system temperature via a BIOS setting. If a fan fails, the remaining fans will ramp up to full speed and the overheat/fan fail LED on the control panel will flash. Replace any failed fan as soon as possible with the same type and model (the system can continue to run with a failed fan). Remove the top chassis cover while the system is still running to determine which of the fans has failed. After determining which is the failed fan, remove power from the system by unplugging the server's cord.

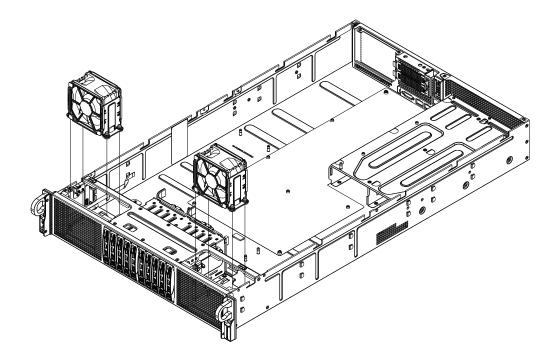
### **Replacing System Fans**

This section describes how to remove or install a system fan.

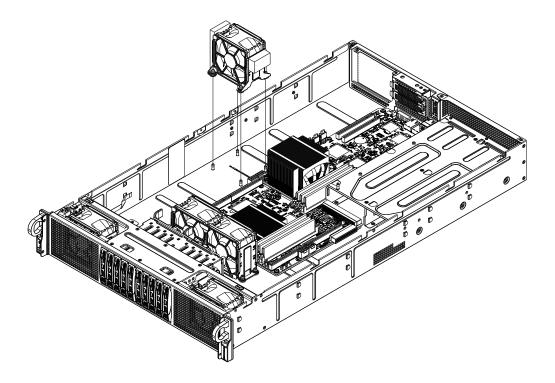
**Important:** Note that four-GPU C2110G-RP5 systems use 10,500 RPM cooling fans while six-GPU C2110G-RP5-P systems use 13,800 RPM fans. Always replace a cooling fan in the C2110G-RP5-P with the equivalent 13,800 RPM fan to avoid thermal issues.

#### **Remove/Replace a Fan**

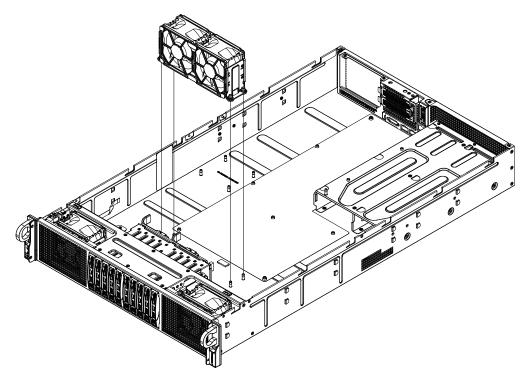
- 1. Remove the chassis cover to access the fans, see the example in Figure 6-5.
- 2. Remove the screws securing the fan housing to the floor of the chassis. See the illustrations below to determine the location of the screws for the fan that is being removed. Set these screws aside for later use.



- 3. Lift the fan housing up and out of the chassis, see Figure 6-6 for the GPU fan extraction example. See Figure 6-7 on page 55 for the mid-chassis fan extraction location.
- 4. Disconnect the wiring to the fan assembly and lift it away from the server.







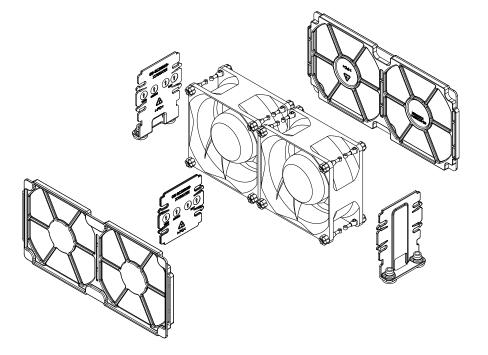


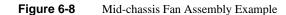
5. Use the exploded fan assembly drawings as a guide to disassemble the fan housing by removing the front and rear fan guards.

#### Mid-chassis Fans:

- 1. Replace the failed fan with an identical 8-cm 12-volt fan.
- 2. Disassemble the mid-chassis fan housing by removing the front and rear fan guards.
- 3. Reassemble the fan housing around the replacement fan as follows:

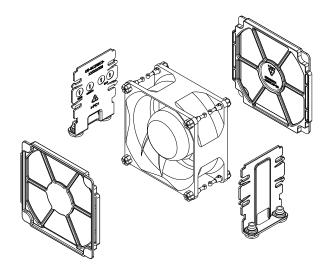
4. Slide the center clip between the two fans. Clip the front and rear fan guards to the left and right side clips.

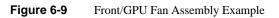




#### Front and GPU Fans:

- 1. Replace the failed fan with an identical 8-cm, 12 volt fan.
- 2. Clip the front and rear fan guards into the left and right side clips.
- 3. Reconnect the fan's power connector before securing it in the chassis with the four screws.





# Install/Replace a PCIe Expansion Card

Confirm that you have the correct PCIe card for your chassis and the card includes a standard bracket. The following type cards are supported in the server chassis:

• One low-profile PCIe x8 card (using a x16 slot)

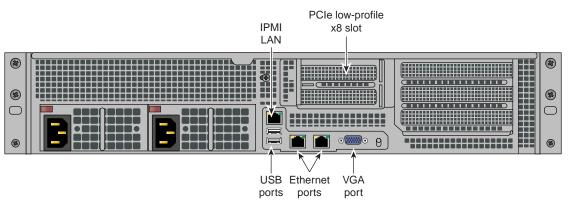
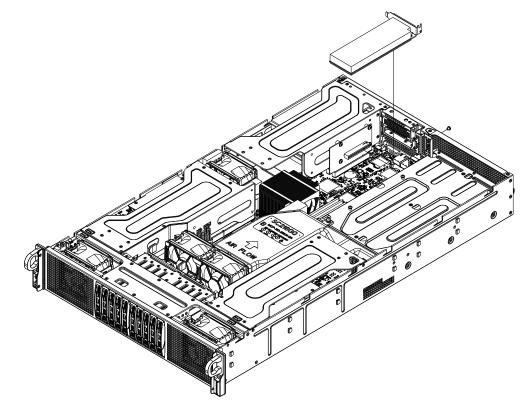


Figure 6-10 Low-Profile PCIe Slot Location

### Install/Replace a Low-profile PCIe Card

Use the following steps and illustration to install or replace the low-profile PCIe card at the rear of the system:

- 1. Remove the chassis cover and disconnect both the power cables from the server.
- 2. Confirm that you have the correct size and type of low-profile PCIe expansion card.
- 3. Remove the screw securing the low-profile PCIe slot cover at the rear of the chassis and slide it sideways to remove from the chassis.
- 4. Select the appropriate riser connector for your low-profile card. Note that the riser card uses a x16 connector.
- 5. Align the PCIe card with the rear slot opening and the riser connector, then simultaneously slide the rear bracket into place as you insert the PCIe connector.
- 6. Secure the rear bracket in the slot with the screw removed in step 3 and connect cables to the add-on card as necessary. See Figure 6-11 on page 59 for an example.



7. Replace the system cover and plug in the power cords prior to rebooting the server.

 Figure 6-11
 Low-profile PCIe Card Remove/Replace Example

# **BIOS Error Codes**

During Power-On Self-Test (POST) routines, which are performed each time the system is powered on, errors may occur.

Non-fatal errors are those which, in most cases, allow the system to continue the boot-up process. The error messages normally appear on the screen.

Fatal errors are those which will not allow the system to continue the boot-up procedure. If a fatal error occurs, you should consult with your system manufacturer for possible repairs.

These fatal errors are usually communicated through a series of audible beeps. The numbers on the fatal error list (see Table A-1) correspond to the number of beeps for the corresponding error.

Beep Code	Error Message	Description
1 beep	Refresh	Circuits have been reset (Ready to power up)
5 short beeps + 1 long beep	Memory error	No memory detected in the system
1 long beep +8 short beeps	Video display error or video memory read/write error	Video error - adapter missing or with faulty memory

 Table A-1
 BIOS Error Codes

# System Operating and Regulatory Overview

This appendix provides basic environmental operating requirements and regulatory information for the server.

## **Environmental Specifications**

Table B-1 lists allowable ranges for temperature, humidity, and altitude for the server.

Attribute	Specification	Rate of Change Constraints		
While Product Operating				
Temperature	<ul> <li>Up to 1500m (5000ft)</li> <li>+5°C (41°F) to +35°C (95°F) (without accelerator cards installed)</li> <li>+5 °C (41 °F) to +30 °C (86 °F) (with accelerator cards installed)</li> <li>1525m (5000ft) to 3050m (10,000ft)</li> <li>Reduce max ambient temperature (30 or 35°C)</li> <li>by 1°C per 305m (1000ft) of altitude above 1525m (5000ft).</li> </ul>	Maximum: 10°C/hour (18°F/hour)		
Humidity	20% to 80% Non-condensing	Maximum: 10% relative humidity/hour		
Altitude	3050m (10,000ft)			
While Product	Power Off			
Temperature	+5°C (41°F) to +45°C (113°F)	Maximum: 20°C/hour (36°F/hour)		
Humidity	8% to 80% Non-condensing			

**Table B-1**Temperature, Humidity, and Altitude Specifications

Attribute	Specification	Rate of Change Constraints		
Altitude	3050m (10,000ft)			
While Product Packaged for Shipping				
Temperature	-40°C (-40°F) to +60°C (140°F)	Maximum: 20°C/hour (36°F/hour)		
Humidity	8% to 80% Non-condensing			

 Table B-1
 Temperature, Humidity, and Altitude Specifications (continued)

## **System Input Requirements**

AC Input Voltage: 180-240 VAC

Rated Input Current: 1000W: 100-120V/12-10A, 1200W: 120-140V/12-10A,

1800W: 200-240V/10-8.5A

Rated Input Frequency: 50-60 Hz

# **Power Supply**

Rated Output Power: 1800W

Rated Output Voltages: +12V (150A), +5Vsb (4A)

### **Regulatory Compliance**

This product is for installation in a Restricted Access Location only per clause 1.7.14 of IEC document 60950

The SGI compliance number for this product is CMN2110-218-18

Electromagnetic Emissions: FCC Class A, EN 55022 Class A, EN 61000-3-2/-3-3, CISPR 22 Class A

Electromagnetic Immunity: EN 55024/CISPR 24, (EN 61000-4-2, EN 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-4-8, EN 61000-4-11)

Safety: CSA/EN/IEC/UL 60950-1 Compliant, UL or CSA Listed (USA and Canada), CE Marking (Europe)

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See: www.dtsc.ca.gov/hazardouswaste/perchlorate"